§ 16.13 Duties of providers of services.

It shall be the duty of every holder of an operating certificate issued pursuant to this article or organization whose incorporation or activities require the approval of the commissioner, or program funded or administered by the office to assist such office and the commission on quality of care for the mentally disabled in carrying out their respective regulatory and oversight functions by:

(a) Complying with the applicable provisions of this chapter, other applicable laws, and the regulations of the commissioner.

(b) Making reports of allegations of reportable incidents in accordance with article eleven of the social services law to the vulnerable persons' central register, which shall screen and immediately forward reports that appear to allege crimes to the appropriate law enforcement agency.

(c) Cooperating with the commissioner or his or her authorized representative and the commission on quality of care for the mentally disabled or any representative authorized by the chair of such commission in any investigation or inspection conducted by the office or such commission.

(d) Permitting the commissioner or his or her authorized representative and the commission on quality of care for the mentally disabled or any representative authorized by the chair of such commission to inspect its facility and all books and records, including financial records and client records, kept by it and to interview and examine any client at its facility except that no such client may be examined against his or her will.

(e) Posting a visible notice. Facilities licensed, certified or operated by the office shall post signs in accordance with this subdivision. Such signs shall be posted and visible where employee notices are posted, be not less than eight and one-half inches by eleven inches and shall read: "In case of an emergency, dial 911".