§ 523-d. Additional powers of the office of the ombudsman. Notwithstanding any other provision of law, the office of the ombudsman shall have access to, including the right to inspect and copy, any records necessary to carry out its rights, powers and duties pursuant to this subtitle, excluding those protected by statutory privilege. Consistent with applicable laws and regulations, the confidentiality of all records and documents obtained must be maintained by the office of the ombudsman.