STATE OF NEW YORK

9305--A

Cal. No. 1401

IN SENATE

February 27, 2026

Introduced by Sen. MAY -- read twice and ordered printed, and when printed to be committed to the Committee on Energy and Telecommunications -- committee discharged and said bill committed to the Committee on Rules -- ordered to a third reading, amended and ordered reprinted, retaining its place in the order of third reading

AN ACT to amend the public service law, in relation to restructuring the New York telecommunications relay service center as a workforce employing residents of Onondaga county or adjoining counties; and to amend chapter 62 of the laws of 2003, amending the public service law relating to establishing the New York telecommunications relay service center, in relation to extending certain provisions thereof

The People of the State of New York, represented in Senate and Assembly, do enact as follows:

Section 1. Subdivision 2 of section 92-a of the public service law, as added by section 3 of part H1 of chapter 62 of the laws of 2003, is amended to read as follows:

2. The commission shall authorize the establishment of the New York telecommunications relay service [~~center~~] **workforce**. In developing a request for proposals to provide telecommunications relay service the commission shall include the following minimum provisions:

(a) The [~~New York telecommunications relay service center shall be located within the municipality of Syracuse,~~] **provider of telecommunications relay service shall, in performing services under a contract awarded pursuant to this subdivision, employ or engage a workforce, all of whom shall reside within Onondaga county or an adjoining county within the state of** New York;

(b) A minimum of eighty percent of all calls utilizing telecommunications relay service must be routed to and through the New York telecommunications relay service [~~center~~] **workforce**; and

(c) A contract to provide telecommunications relay service shall be renewable for up to five years, and the commission shall be empowered to promulgate and adopt all regulations required to implement the terms of this subdivision.

EXPLANATION--Matter in *italics* (underscored) is new; matter in brackets [-] is old law to be omitted.

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§ 2. Section 4 of part H1 of chapter 62 of the laws of 2003, amending the public service law relating to establishing the New York telecommunications relay service center, as amended by chapter 282 of the laws of 2023, is amended to read as follows:

§ 4. This act shall take effect on April 1, 2003, provided, however, if this act shall become a law after such date it shall take effect immediately and shall be deemed to have been in full force and effect on and after April 1, 2003, provided, further, that section three of this act shall expire on June 30, [~~2027~~] 2030.

§ 3. This act shall take effect immediately; provided, however, that the amendments to subdivision 2 of section 92-a of the public service law made by section one of this act shall not affect the expiration of such subdivision and shall expire and be deemed repealed therewith.