STATE OF NEW YORK

8562

2025-2026 Regular Sessions

IN SENATE

November 3, 2025

Introduced by Sen. GRIFFO -- read twice and ordered printed, and when printed to be committed to the Committee on Rules

AN ACT to amend the mental hygiene law, in relation to establishing the "Mariah N. Lacey-Reid Law" which aids designated hotline centers in developing protocols for terminating calls to the suicide prevention and behavioral health crisis hotline

The People of the State of New York, represented in Senate and Assembly, do enact as follows:

Section 1. Short title. This act shall be known and may be cited as the "Mariah N. Lacey-Reid Law".

§ 2. Section 36.03 of the mental hygiene law is amended by adding a new subdivision (g) to read as follows:

(g) In accordance with 988 best practices and national standards, a designated hotline center shall promote quality performance and connection to the suicide prevention and behavioral health crisis hotline, that shall include but not be limited to, developing protocols for terminating a call with any person who calls a designated hotline center, and if a caller is placed on hold, a designated hotline center shall provide calming music, regular "comfort" messages, and if necessary, the hotline center shall provide additional messaging to encourage the caller to stay on the line.

§ 3. This act shall take effect immediately.

EXPLANATION--Matter in *italics* (underscored) is new; matter in brackets [-] is old law to be omitted.

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