STATE OF NEW YORK

2258--A

2025-2026 Regular Sessions

IN SENATE

January 16, 2025

Introduced by Sens. COMRIE, JACKSON -- read twice and ordered printed, and when printed to be committed to the Committee on Energy and Telecommunications -- recommitted to the Committee on Energy and Telecommunications in accordance with Senate Rule 6, sec. 8 -- committee discharged, bill amended, ordered reprinted as amended and recommitted to said committee

AN ACT to amend the public service law, in relation to requiring emergency notices be provided to customers in certain languages

The People of the State of New York, represented in Senate and Assembly, do enact as follows:

Section 1. The section heading of section 44 of the public service law, as added by chapter 713 of the laws of 1981, is amended to read as follows:

Utility bills[~~,~~] **and** informational notices.

§ 2. Section 44 of the public service law is amended by adding a new subdivision 8 to read as follows:

8. (a) The commission shall require every utility corporation or municipality who sends an emergency notice to its customers to make available and provide such emergency notice in English and any other prevailing language as the commission deems necessary which shall include, but not be limited to, Spanish, Haitian-Creole, Mandarin, Cantonese, Arabic, French, Urdu, Russian, Yiddish, Korean, Bangla, Polish, Italian, Hindi and Tagalog.

(b) These emergency notices shall be available and provided in a paper format or transmitted electronically through call, text, and/or email.

(c) For the purposes of this subdivision, "emergency notices" shall include termination notices, outage notices, and any work notices that would impact services.

§ 3. This act shall take effect immediately.

EXPLANATION--Matter in *italics* (underscored) is new; matter in brackets [-] is old law to be omitted.

LBD04959-02-6