

STATE OF NEW YORK

10675

IN SENATE

August 5, 2026

Introduced by Sen. GONZALEZ -- read twice and ordered printed, and when printed to be committed to the Committee on Rules

AN ACT to amend the general business law, in relation to imposing liability for damages caused by a chatbot impersonating certain licensed professionals

The People of the State of New York, represented in Senate and Assembly, do enact as follows:

1 Section 1. The general business law is amended by adding a new section
2 390-f to read as follows:

3 § 390-f. Liability for chatbot responses. 1. As used in this section,
4 the following terms shall have the following meanings:

5 (a) "Artificial intelligence" shall have the same meaning as defined
6 by section seventeen hundred of this chapter.

7 (b) "Generative artificial intelligence" shall have the same meaning
8 as defined by section seventeen hundred of this chapter.

9 (c) "Chatbot" shall mean an artificial intelligence system, generative
10 artificial intelligence, software program, or technological application
11 that simulates human-like conversation in response to user inputs and
12 interaction through text messages, voice commands, or a combination
13 thereof to provide information and services to users.

14 (d) "Covered profession" shall mean a profession whose licensure or
15 certification is governed under:

16 (i) articles one hundred thirty-one, one hundred thirty-three, one
17 hundred thirty-five, one hundred thirty-six, one hundred thirty-seven,
18 one hundred thirty-nine, one hundred forty-one, one hundred forty-three,
19 one hundred forty-five, one hundred forty-seven, one hundred fifty-
20 three, one hundred fifty-four, or one hundred sixty-three of the educa-
21 tion law;

22 (ii) article sixty-one of the education law; or

23 (iii) article fifteen of the judiciary law.

24 (e) "Operator" shall mean any person, partnership, association, firm,
25 or business entity, or any member, affiliate, subsidiary or beneficial
26 owner of any partnership, association, firm, or business entity who
27 owns, operates or deploys a chatbot used to interact with users. The

EXPLANATION--Matter in italics (underscored) is new; matter in brackets
[-] is old law to be omitted.

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1 term "operator" shall not include third-party developers that license
2 their chatbot technology to an operator.

3 2. (a) An operator of a chatbot shall not knowingly permit such chat-
4 bot to impersonate an actual or fictitious practitioner of a covered
5 profession in a manner that, if done by a natural person:

6 (i) would constitute a crime under section sixty-five hundred twelve
7 or sixty-five hundred thirteen of the education law in relation to a
8 covered profession;

9 (ii) would constitute (A) a violation of subdivision one of section
10 three thousand nine of the education law prohibiting the application of
11 school moneys to pay the salary of an unqualified teacher or (B) a crime
12 under section three thousand ten of the education law; or

13 (iii) would violate the provisions of article fifteen of the judiciary
14 law prohibiting the practice or appearance as an attorney-at-law without
15 being admitted and registered under such article.

16 (b) For the purposes of establishing a violation of subparagraph (i)
17 or (iii) of paragraph (a) of this subdivision, an operator shall be
18 deemed to know that a chatbot cannot lawfully practice a covered profes-
19 sion or appear as an attorney-at-law.

20 (c) An operator shall not waive or disclaim liability under this
21 section by notifying consumers that they are interacting with a non-hu-
22 man chatbot system.

23 (d) An operator shall not be liable under this section where the
24 impersonation is a result of a user intentionally circumventing the
25 terms of service or the safeguards implemented by the operator to
26 prevent such impersonation.

27 3. Operators utilizing chatbots shall provide clear, conspicuous and
28 explicit notice to users that they are interacting with an artificial
29 intelligence chatbot program. The text of the notice shall appear in the
30 same language the chatbot is using and in a size easily readable by the
31 average viewer and no smaller than the largest font size of other text
32 appearing on the website on which the chatbot is utilized.

33 4. Whenever the attorney general shall believe from evidence satisfac-
34 tory to them that an operator has engaged in or is about to engage in
35 any of the acts or practices stated to be unlawful in this section, they
36 may bring an action in the name and on behalf of the people of the state
37 of New York to enjoin an operator from continuing such unlawful acts or
38 practices, and may seek civil penalties of up to fifteen thousand
39 dollars per day for a violation of this section, and may seek such other
40 remedies as the court may deem appropriate.

41 5. The attorney general shall maintain a website to receive
42 complaints, information or referrals from members of the public concern-
43 ing violations of the provisions of this section.

44 § 2. This act shall take effect on the ninetieth day after it shall
45 have become a law.