STATE OF NEW YORK

8598

2025-2026 Regular Sessions

IN ASSEMBLY

May 22, 2025

Introduced by M. of A. SHRESTHA, FORREST, MAMDANI -- read once and referred to the Committee on Consumer Affairs and Protection

AN ACT to amend the general business law, in relation to recovery of online accounts for mobile telephones

The People of the State of New York, represented in Senate and Assembly, do enact as follows:

Section 1. The general business law is amended by adding a new section 394-i to read as follows:

§ 394-i. Recovery of online accounts for mobile telephones. A person or business that provides a consumer an online account to access or modify access to such consumer's mobile telephone shall, if a consumer cannot access such online account, provide an opportunity to prove their identity in person using two forms of physical proof of identification including but not limited to: (1) a valid passport issued by the United States government or another country; (2) a valid driver's license or non-driver's identification card issued by this or another state, the federal government, any United States territory, commonwealth or possession, or the District of Columbia, bearing the consumer's name, photograph and date of birth; (3) a social security card issued by the social security administration; or (4) a certified or official copy of a birth certificate, to recover such online account and restore access thereto, provided that the person or business providing such online account for mobile telephone access has a physical presence and at least one retail location within this state. For purposes of this section, mobile telephone shall be defined as such term is defined in paragraph (a) of subdivision one of section twelve hundred twenty-five-c of the vehicle and traffic law.

§ 2. This act shall take effect immediately.

EXPLANATION--Matter in *italics* (underscored) is new; matter in brackets [-] is old law to be omitted.

LBD01036-04-5