

STATE OF NEW YORK

6545--C

2025-2026 Regular Sessions

IN ASSEMBLY

March 6, 2025

Introduced by M. of A. ZACCARO, TAPIA, RAGA, McDONOUGH, NOVAKHOV, STECK, DAVILA, JACOBSON, GLICK, WOERNER, MILLER, K. BROWN, GALLAHAN, HYNDMAN, CUNNINGHAM, REYES, YEGER, KASSAY, SHIMSKY, PIROZZOLO, McDONALD, TORRES, BUTTENSCHON, SEMPOLINSKI, RA, LEVENBERG, GRIFFIN, GRAY, MANK-TELOW, CHLUDZINSKI, COOK, BROOK-KRASNY, NORBER, WRIGHT, FORREST, McMAHON, LUNSFORD -- read once and referred to the Committee on Consumer Affairs and Protection -- committee discharged, bill amended, ordered reprinted as amended and recommitted to said committee -- recommitted to the Committee on Consumer Affairs and Protection in accordance with Assembly Rule 3, sec. 2 -- reference changed to the Committee on Science and Technology -- committee discharged, bill amended, ordered reprinted as amended and recommitted to said committee -- again reported from said committee with amendments, ordered reprinted as amended and recommitted to said committee

AN ACT to amend the general business law, in relation to imposing liability for damages caused by a chatbot impersonating certain licensed professionals

The People of the State of New York, represented in Senate and Assembly, do enact as follows:

1 Section 1. The general business law is amended by adding a new section
2 390-f to read as follows:

3 § 390-f. Liability for chatbot responses. 1. As used in this section,
4 the following terms shall have the following meanings:

5 (a) "Artificial intelligence" shall have the same meaning as defined
6 by section seventeen hundred of this chapter.

7 (b) "Generative artificial intelligence" shall have the same meaning
8 as defined by section seventeen hundred of this chapter.

9 (c) "Chatbot" shall mean an artificial intelligence system, generative
10 artificial intelligence, software program, or technological application
11 that simulates human-like conversation in response to user inputs and

EXPLANATION--Matter in italics (underscored) is new; matter in brackets
[-] is old law to be omitted.

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1 interaction through text messages, voice commands, or a combination
2 thereof to provide information and services to users.

3 (d) "Covered profession" shall mean a profession whose licensure is
4 governed under articles one hundred thirty-one, one hundred thirty-
5 three, one hundred thirty-five, one hundred thirty-six, one hundred
6 thirty-seven, one hundred thirty-nine, one hundred forty-one, one
7 hundred forty-three, one hundred forty-five, one hundred forty-seven,
8 one hundred fifty-three, one hundred fifty-four, or one hundred sixty-
9 three of the education law or article fifteen of the judiciary law.

10 (e) "Operator" shall mean any person, partnership, association, firm,
11 or business entity, or any member, affiliate, subsidiary or beneficial
12 owner of any partnership, association, firm, or business entity who
13 owns, operates or deploys a chatbot used to interact with users. The
14 term "operator" shall not include third-party developers that license
15 their chatbot technology to an operator.

16 2. (a) An operator of a chatbot shall not knowingly permit such chat-
17 bot to impersonate an actual or fictitious practitioner of a covered
18 profession in a manner that, if done by a natural person:

19 (i) would constitute a crime under section sixty-five hundred twelve
20 or sixty-five hundred thirteen of the education law in relation to a
21 covered profession; or

22 (ii) would violate the provisions of article fifteen of the judiciary
23 law prohibiting the practice or appearance as an attorney-at-law without
24 being admitted and registered under such article.

25 (b) For the purposes of establishing a violation of subparagraph (i)
26 or (ii) of paragraph (a) of this subdivision, an operator shall be
27 deemed to know that a chatbot cannot lawfully practice a covered profes-
28 sion or appear as an attorney-at-law.

29 (c) An operator shall not waive or disclaim liability under this
30 section by notifying consumers that they are interacting with a non-hu-
31 man chatbot system.

32 (d) An operator shall not be liable under this section where the
33 impersonation is a result of a user intentionally circumventing the
34 terms of service or the safeguards implemented by the operator to
35 prevent such impersonation.

36 3. Operators utilizing chatbots shall provide clear, conspicuous and
37 explicit notice to users that they are interacting with an artificial
38 intelligence chatbot program. The text of the notice shall appear in the
39 same language the chatbot is using and in a size easily readable by the
40 average viewer and no smaller than the largest font size of other text
41 appearing on the website on which the chatbot is utilized.

42 4. Whenever the attorney general shall believe from evidence satisfac-
43 tory to them that an operator has engaged in or is about to engage in
44 any of the acts or practices stated to be unlawful in this section, they
45 may bring an action in the name and on behalf of the people of the state
46 of New York to enjoin an operator from continuing such unlawful acts or
47 practices, and may seek civil penalties of up to fifteen thousand
48 dollars per day for a violation of this section, and may seek such other
49 remedies as the court may deem appropriate.

50 5. The attorney general shall maintain a website to receive
51 complaints, information or referrals from members of the public concern-
52 ing violations of the provisions of this section.

53 § 2. This act shall take effect on the ninetieth day after it shall
54 have become a law.