

# STATE OF NEW YORK

4570

2025-2026 Regular Sessions

## IN ASSEMBLY

February 4, 2025

Introduced by M. of A. FALL -- read once and referred to the Committee on Consumer Affairs and Protection

AN ACT to amend the general business law, in relation to rights of car wash facility customers to file a complaint regarding damages sustained from such car wash facility

The People of the State of New York, represented in Senate and Assembly, do enact as follows:

1 Section 1. The general business law is amended by adding a new section  
2 349-h to read as follows:

3 § 349-h. Car wash facility liability; notice of right to file  
4 complaint. 1. For the purposes of this section, the term "car wash  
5 facility" shall mean a facility that engages primarily in the business  
6 of washing, waxing, and/or vacuuming motor vehicles.

7 2. Any car wash facility that displays a sign informing customers of  
8 such car wash facility that such car wash facility is not liable or  
9 otherwise responsible for any damages caused to motor vehicles at such  
10 car wash facility, shall include an additional notice on or adjacent to  
11 such sign notifying such customers that such customers have the right to  
12 file a complaint to the consumer protection division if such customers  
13 sustain damages to their motor vehicle from such car wash facility,  
14 notwithstanding the provisions of such sign.

15 3. A car wash facility in violation of this section shall be subject  
16 to a civil penalty not to exceed one thousand dollars.

17 § 2. This act shall take effect immediately.

EXPLANATION--Matter in *italics* (underscored) is new; matter in brackets  
[-] is old law to be omitted.

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