

STATE OF NEW YORK

9031

IN SENATE

January 23, 2026

Introduced by Sen. OBERACKER -- read twice and ordered printed, and when printed to be committed to the Committee on Energy and Telecommunications

AN ACT to amend the public service law, in relation to allowing customers of a utility to call for an independent audit of the utility's records

The People of the State of New York, represented in Senate and Assembly, do enact as follows:

1 Section 1. Section 25 of the public service law is amended by adding a
2 new subdivision 8 to read as follows:

3 8. In the event that a public utility company, corporation or person
4 and the officers, agents and employees thereof knowingly fails or
5 neglects to obey or comply with a provision of this chapter or an order
6 adopted under authority of this chapter for a period of ninety days or
7 longer, the commission, at the request of one hundred or more current
8 customers of the entity aggrieved by the entity's failure to comply,
9 shall conduct a forensic audit of the records and operations of the
10 entity. This audit shall be in addition to any other audit authorized
11 under this chapter. The audit shall be completed within one hundred
12 eighty days of the date of the customer request. The results of the
13 audit shall be made public on the commission's website.

14 § 2. This act shall take effect on the sixtieth day after it shall
15 have become a law.

EXPLANATION--Matter in italics (underscored) is new; matter in brackets
[-] is old law to be omitted.

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