STATE OF NEW YORK

7309

2025-2026 Regular Sessions

IN SENATE

April 9, 2025

Introduced by Sen. CLEARE -- read twice and ordered printed, and when printed to be committed to the Committee on Housing, Construction and Community Development

AN ACT to amend the administrative code of the city of New York, in relation to requiring contact be made with the complainant to verify restoration of service before concluding an investigation

The People of the State of New York, represented in Senate and Assembly, do enact as follows:

Section 1. The administrative code of the city of New York is amended by adding a new section 27-2033.2 to read as follows:

§ 27-2033.2 Resolution of complaints. When investigating a complaint regarding a violation of the requirements of this article, the department shall not consider the matter resolved until the department has made contact with the complainant to verify the applicable service has been restored.

§ 2. This act shall take effect immediately.

EXPLANATION--Matter in *italics* (underscored) is new; matter in brackets [-] is old law to be omitted.

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