

STATE OF NEW YORK

3432

2025-2026 Regular Sessions

IN SENATE

January 27, 2025

Introduced by Sen. HELMING -- read twice and ordered printed, and when printed to be committed to the Committee on Finance

AN ACT to amend the executive law and the state technology law, in relation to providing for multi-formatted services menus for the cognitively impaired on websites operated by certain state agencies

The People of the State of New York, represented in Senate and Assembly, do enact as follows:

1 Section 1. The executive law is amended by adding a new section 170-i
2 to read as follows:

3 § 170-i. Multi-formatted services menus for the cognitively impaired.
4 The department of health, the office for people with developmental disa-
5 bilities and the office of mental health shall develop, with the assist-
6 ance of the office of information technology services, multi-formatted
7 services menus for persons who suffer from a disability arising from a
8 cognitive impairment, which shall be accessible from the home page of
9 such website. Such services menus shall include a complete list of
10 available services from each such agency in the following formats:

11 1. charts and graphs for visual learners;

12 2. dynamic flowcharts for visual thinkers. Such flowcharts shall:

13 (a) match the website visitor to the areas most closely related to
14 such website visitor's inquiry by asking the website visitor individual
15 questions and then producing responses in logical sequence; and

16 (b) allow website visitors to revise their answers at any point in
17 order to be prompted to the next menu; and

18 3. videos for auditory learners. Such videos shall include closed
19 captions and a full transcript of such videos for review of references
20 or information mentioned in such videos.

21 § 2. Section 103 of the state technology law is amended by adding a
22 new subdivision 26 to read as follows:

23 26. To advise and assist the department of health, the office for
24 people with developmental disabilities and the office of mental health

EXPLANATION--Matter in italics (underscored) is new; matter in brackets
[-] is old law to be omitted.

LBD05031-01-5

1 in developing multi-formatted services menus for persons who suffer from
2 a disability arising from a cognitive impairment pursuant to section one
3 hundred seventy-i of the executive law.

4 § 3. This act shall take effect on the one hundred eightieth day after
5 it shall have become a law.