STATE OF NEW YORK

3374

2025-2026 Regular Sessions

IN ASSEMBLY

January 27, 2025

Introduced by M. of A. DINOWITZ, SEAWRIGHT, ZINERMAN, GONZALEZ-ROJAS, MAGNARELLI, RAGA, HYNDMAN, SIMON -- read once and referred to the Committee on Health

AN ACT to amend the public health law, in relation to physician charges for missed appointments by patients

The People of the State of New York, represented in Senate and Assembly, do enact as follows:

Section 1. The public health law is amended by adding a new section 19-a to read as follows:

§ 19-a. Physician charges for missed appointments of patients; limitation and disclosure. 1. No physician licensed under article one hundred thirty-one of the education law shall charge any patient a fee or other charge for failing to appear at the appointed time of a scheduled appointment where the physician's office has received notice of a cancellation or a change of the appointment at least one hour in advance of the scheduled appointment.

2. In any case where a physician's policy is to charge a fee for missed patient appointments, advance written notice of the terms of such policy shall be prominently posted in the patient waiting room of the physician's office and periodically included with bills mailed to patients. No fee for missed patient appointments may be charged in the absence of such advance written notice being given to the patient. A patient cancellation fee shall be barred if a patient waits longer than one hour after their appointment time and was not seen by a physician. A patient shall be notified if the waiting time is approximately forty-five minutes or more. Furthermore, no cancellation fee shall be charged if a patient arrives on time for their appointment but was not seen by a physician.

3. No provision of this section shall be deemed to authorize a physician to charge a fee for missed patient appointments if such charge is

EXPLANATION--Matter in *italics* (underscored) is new; matter in brackets [-] is old law to be omitted.

LBD07279-01-5

otherwise prohibited by law, regulation, rule or practice or deemed to be unethical.

4. A physician who is determined, after opportunity for a hearing, to have violated the provisions of this section shall be subject to a fine pursuant to subdivision two of section twelve-b of this article. In addition, where the provisions of this section have been violated, the physician shall refund to the patient the amount collected as a fee for a missed patient appointment.

§ 2. This act shall take effect on the first of the calendar month next succeeding the sixtieth day after it shall have become a law and shall apply to all appointments scheduled to occur on or after its effective date no matter when made.