STATE OF NEW YORK

10380

IN ASSEMBLY

March 3, 2026

Introduced by M. of A. HEVESI -- read once and referred to the Committee on Children and Families

AN ACT to amend the social services law, in relation to requiring reporting of certain data about calls made to the statewide central register of child abuse and maltreatment and the HEARS family line

The People of the State of New York, represented in Senate and Assembly, do enact as follows:

Section 1. The social services law is amended by adding a new section 422-d to read as follows:

§ 422-d. Office of children and family services; data transparency. 1. The office of children and family services shall annually publish on its website the following data about calls received by the statewide central register of child abuse and maltreatment:

(a) by calendar year:

(i) statewide central register of child abuse and maltreatment calls activity total;

(ii) intakes, including the total number of intakes as well as the number of duplicate, initial and subsequent intakes;

(iii) the total number of calls categorized as additional information;

(iv) the total number of calls categorized as information and referral;

(v) the total number of non-reports;

(vi) the total number of non-reports for each of the following closure reasons:

(A) completed in backup system;

(B) child 18 years or older;

(C) disconnected before providing adequate information;

(D) insufficient demographic information;

(E) IT issues;

(F) law enforcement referral processed;

(G) no reasonable cause to suspect;

(H) no harm/effect on child;

(I) no imminent danger of harm;

(J) no person legally responsible/parent;

EXPLANATION--Matter in *italics* (underscored) is new; matter in brackets [-] is old law to be omitted.

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(K) out of state - no jurisdiction;
(L) refused to report;
(M) caller was interrupted and will call back; and
(N) any other closure codes that may be added in the future;
(vii) the total number of non-reports by county;
(viii) in six month increments, the total number of non-reports by reporter type; and
(ix) the total number of any other call types that may be added in the future; and
(b) by federal fiscal year:
(i) the national child abuse and neglect data system screened-in referrals total as reported by the state in the child file;
(ii) the national child abuse and neglect data system screened-out total, using the definition of the term screened-out determined in consultation with the national child abuse and neglect data system; and
(iii) the screen-out percent, calculated using the national child abuse and neglect data system screened-in referrals total and screened-out total.
2. The office of children and family services shall also annually publish on its website the following data by calendar year:
(a) the total number of calls to the HEARS family line; and
(b) the total number of calls to the HEARS family line by county.

§ 2. This act shall take effect immediately.