STATE OF NEW YORK

8077

IN SENATE

January 5, 2024

Introduced by Sen. MANNION -- read twice and ordered printed, and when printed to be committed to the Committee on Rules

AN ACT to amend the public service law, in relation to requiring certain call centers to provide the public service commission information regarding closures

The People of the State of New York, represented in Senate and Assembly, do enact as follows:

Section 1. Paragraph (d) of subdivision 13 of section 65 of the public service law, as added by a chapter of the laws of 2023 amending the public service law relating to certain call centers, as proposed in legislative bills numbers S. 6694 and A. 3125-A, is amended to read as follows:

(d) Every public utility under this subdivision shall provide the [~~commissioner~~] **commission** an affidavit, annually, that no call centers or other facilities providing customer assistance set forth in paragraph (a) of this subdivision have been closed without notice and hearing before the commission and that the utility has not relocated such customer assistance to another area of New York state or outside of New York state without notice and hearing before the commission. The affidavit shall be submitted in such form and at such times and shall contain information as the [~~commissioner~~] **commission**, by rule or regulation, may prescribe.

§ 2. This act shall take effect on the same date and in the same manner as a chapter of the laws of 2023 amending the public service law relating to certain call centers, as proposed in legislative bills numbers S. 6694 and A. 3125-A, takes effect.

EXPLANATION--Matter in **italics** (underscored) is new; matter in brackets [-] is old law to be omitted.

LBD07662-04-4