## STATE OF NEW YORK

6323--B

2023-2024 Regular Sessions

## IN SENATE

April 14, 2023

Introduced by Sens. GONZALEZ, WEBB -- read twice and ordered printed, and when printed to be committed to the Committee on Internet and Technology -- committee discharged, bill amended, ordered reprinted as amended and recommitted to said committee -- recommitted to the Committee on Internet and Technology in accordance with Senate Rule 6, sec. 8 -- committee discharged, bill amended, ordered reprinted as amended and recommitted to said committee

AN ACT to amend the general business law, in relation to recovery of online accounts

The People of the State of New York, represented in Senate and Assembly, do enact as follows:

Section 1. The general business law is amended by adding a new section 394-i to read as follows:

3 § 394-i. Recovery of online accounts. A person or business that 4 provides a consumer an online account to access services shall, if a 5 consumer cannot access their online account due to a theft of their 6 identity as provided in section 190.78, 190.79, 190.80 or 190.80-a of 7 the penal law or unlawful possession of their personal identification as 8 provided in section 190.81, 190.82 or 190.83 of the penal law has 9 occurred, upon request by such consumer, provide an opportunity to prove 10 their identity in person using a physical proof of identification in the 11 form of one of the following: (1) a valid passport issued by the United 12 States government or another country; or (2) a valid driver's license or non-driver's identification card issued by this or another state, the 13 federal government, any United States territory, commonwealth or 14 15 possession, or the District of Columbia, bearing the consumer's name, 16 photograph and date of birth, to recover their online account and 17 restore access thereto, provided that the person or business providing such online account has a physical presence and at least one retail 18 19 location within this state.

20 § 2. This act shall take effect immediately.

EXPLANATION--Matter in italics (underscored) is new; matter in brackets
[-] is old law to be omitted.

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