

# STATE OF NEW YORK

3248

2023-2024 Regular Sessions

## IN SENATE

January 30, 2023

Introduced by Sen. HELMING -- read twice and ordered printed, and when printed to be committed to the Committee on Finance

AN ACT to amend the executive law and the state technology law, in relation to providing for multi-formatted services menus for the cognitively impaired on websites operated by certain state agencies

The People of the State of New York, represented in Senate and Assembly, do enact as follows:

1 Section 1. The executive law is amended by adding a new section 170-g  
2 to read as follows:

3 § 170-g. Multi-formatted services menus for the cognitively impaired.  
4 The department of health, the office for people with developmental disa-  
5 bilities and the office of mental health shall develop, with the assist-  
6 ance of the office of information technology services, multi-formatted  
7 services menus for persons who suffer from a disability arising from a  
8 cognitive impairment, which shall be accessible from the home page of  
9 such website. Such services menus shall include a complete list of  
10 available services from each such agency in the following formats:

11 1. charts and graphs for visual learners;

12 2. dynamic flowcharts for visual thinkers. Such flowcharts shall:

13 (a) match the website visitor to the areas most closely related to  
14 such website visitor's inquiry by asking the website visitor individual  
15 questions and then producing responses in logical sequence; and

16 (b) allow website visitors to revise their answers at any point in  
17 order to be prompted to the next menu; and

18 3. videos for auditory learners. Such videos shall include closed  
19 captions and a full transcript of such videos for review of references  
20 or information mentioned in such videos.

21 § 2. Subdivisions 21 and 22 of section 103 of the state technology law  
22 are renumbered subdivisions 22 and 23, and a new subdivision 21 is added  
23 to read as follows:

EXPLANATION--Matter in italics (underscored) is new; matter in brackets  
[-] is old law to be omitted.

LBD05431-01-3

1 21. To advise and assist the department of health, the office for  
2 people with developmental disabilities and the office of mental health  
3 in developing multi-formatted services menus for persons who suffer from  
4 a disability arising from a cognitive impairment pursuant to section one  
5 hundred seventy-q of the executive law.

6 § 3. This act shall take effect on the one hundred eightieth day after  
7 it shall have become a law; provided, however that the provisions of  
8 section two of this act shall take effect on the same date and in the  
9 same manner as chapter 658 of the laws of 2022, takes effect.