

STATE OF NEW YORK

2278--A

2023-2024 Regular Sessions

IN SENATE

January 19, 2023

Introduced by Sens. CLEARE, COMRIE, HOYLMAN-SIGAL, SALAZAR -- read twice and ordered printed, and when printed to be committed to the Committee on Consumer Protection -- recommitted to the Committee on Consumer Protection in accordance with Senate Rule 6, sec. 8 -- committee discharged, bill amended, ordered reprinted as amended and recommitted to said committee

AN ACT to amend the general business law, in relation to establishing a right of action for claims arising out of coerced debts

The People of the State of New York, represented in Senate and Assembly, do enact as follows:

Section 1. The general business law is amended by adding a new article 29-HHH to read as follows:

ARTICLE 29-HHH

ACTIONS INVOLVING COERCED DEBTS

Section 604-aa. Definitions.

604-bb. Notice of coerced debt.

604-cc. Coerced debt cause of action and affirmative defense.

§ 604-aa. Definitions. As used in this article, the following terms shall have the following meanings:

1. "Action" means any civil judicial proceeding as defined in section one hundred five of the civil practice law and rules.

2. "Adequate documentation of coerced debt" means documentation that identifies a particular debt, or a portion thereof, as coerced debt, describes the circumstances under which such coerced debt was incurred, and takes the form of any of the following:

(a) a police report;

(b) a federal trade commission identity theft report that identifies a particular debt, or portion thereof, as a coerced debt;

(c) an order from a court of competent jurisdiction setting forth findings of coerced debt; or

EXPLANATION--Matter in italics (underscored) is new; matter in brackets [-] is old law to be omitted.

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1 (d) a written verification, from a qualified third party to whom the
2 debtor reported the coerced debt, which shall be satisfied by any sworn
3 or notarized statement including the required information as well as the
4 name, mailing address, and email address or telephone number, as appli-
5 cable, of such qualified third party's employer or, if self-employed, of
6 such qualified third party.

7 3. "Coerced debt", in the context of economic abuse, means debt that
8 was incurred as a result of fraud, duress, intimidation, threat, force,
9 coercion, manipulation, undue influence, the non-consensual use of the
10 debtor's personal information, or similar economic abuse perpetrated
11 against a debtor.

12 4. "Creditor" means any person, firm, corporation or organization to
13 whom a debt is owed, due, or asserted to be due or owed, or any assignee
14 for value of said person, firm, corporation or organization, including
15 any debt collection agency or debt collector as defined by section six
16 hundred of this chapter; provided, however, that "creditor" shall not
17 include a person to whom a debt is allegedly owed, due, or asserted to
18 be due or owed, where the person asserting such claim caused the debt to
19 arise by engaging in one or more acts of coercion, as identified in
20 subdivision three of this section, against the debtor.

21 5. "Debt" means any obligation or alleged obligation of a consumer to
22 pay money arising out of a transaction in which the money, property,
23 insurance, rental arrears owed for use and occupancy of a dwelling, or
24 services which are the subject of such transaction are primarily for
25 personal, family, or household purposes, whether or not such obligation
26 has been reduced to a judgment.

27 6. "Debtor" means any natural person who owes or who is asserted to
28 owe a debt.

29 7. "Economic abuse", in the context of intimate relationships or
30 relationships between family or household members as defined by section
31 four hundred fifty-nine-a of the social services law, relationships
32 between victims of human trafficking and traffickers, or relationships
33 between children, the elderly, or individuals eligible for protective
34 services under subdivision one of section four hundred seventy-three of
35 the social services law, and their caregivers, means behavior that is
36 coercive, deceptive, manipulative, or that controls, restrains, or
37 sabotages a person's ability to acquire, use, or maintain economic
38 resources to which they are entitled, including but not limited to using
39 coercion, fraud, or manipulation to:

40 (a) restrict a person's access to money, assets, credit, or financial
41 information;

42 (b) unfairly use a person's personal information or personal economic
43 resources, including money, assets, and/or credit; or

44 (c) exert undue influence over a person's financial and economic
45 behavior or decisions, including but not limited to forcing default on
46 joint or other financial obligations, exploiting powers of attorney,
47 guardianship, or conservatorship, or failing or neglecting to act in the
48 best interests of a person to whom one has a fiduciary duty.

49 8. "Personal information" includes, but is not limited to, a name,
50 address, telephone or mobile phone number, driver registration number or
51 non-driver identification card number, social security number, email
52 address, social media profile or screen name, place of employment,
53 employee identification number, mother's maiden name, financial services
54 account number or code, savings account number or code, checking account
55 number or code, debit or credit card number or code, automated teller
56 machine number or code, electronic serial number, any personal identifi-

1 cation number or password of a debtor, and a debtor's personal docu-
2 ments, including, but not limited to, such debtor's driver's license or
3 non-driver identification card, passport, permanent resident card, visa,
4 birth certificate, social security card, and any copies thereof or
5 information contained therein. "Personal identification number or pass-
6 word", as used in this subdivision, means any number or alphanumeric
7 code which may be used alone or in conjunction with any other informa-
8 tion to assume the identity of another person or access financial
9 resources or credit information of another person.

10 9. "Pleading" means any complaint, petition, counterclaim, cross-
11 claim, interpleader complaint, third-party complaint or any similar
12 papers asserting a claim and demand for relief required to be filed with
13 the court pursuant to rule twenty-one hundred two of the civil practice
14 law and rules, the rules of the chief administrator of the courts, or
15 any local rule or practice established by the court.

16 10. "Qualified third party" means any (a) law enforcement officer; (b)
17 employee of a court of the state; (c) attorney, physician, psychiatrist,
18 psychologist, social worker, registered nurse, therapist, or clinical
19 professional counselor licensed to practice in any state; (d) person
20 employed by or working on behalf of a government or non-profit office,
21 agency, or service that advises or provides services to persons regard-
22 ing domestic violence, family violence, human trafficking, or abuse of
23 children, the elderly, or dependent adults; or (e) member of the clergy
24 of a church or religious society or denomination.

25 § 604-bb. Notice of coerced debt. 1. Upon receipt of the following, a
26 creditor shall cease collection activities until completion of the
27 review under subdivision three of this section:

28 (a) adequate documentation of coerced debt; and

29 (b) the debtor's statement that a particular debt being collected, or
30 portion thereof, is coerced debt.

31 2. (a) If a debtor notifies a creditor by any method or circumstance
32 that may constitute economic abuse or coerced debt, such creditor shall
33 provide written notice to such debtor that includes the following text:

34 "UNDER NEW YORK GENERAL BUSINESS LAW 604-BB, YOU HAVE THE RIGHT TO
35 DISPUTE DEBT THAT YOU BELIEVE IS COERCED DEBT. A DEBT IS "COERCED" WHEN
36 IT IS INCURRED IN A CONSUMER'S NAME BECAUSE OF THREATS, INTIMIDATION, OR
37 FORCE BY ANOTHER PERSON.

38 TO DISPUTE COERCED DEBT, YOU MUST SUBMIT A "NOTICE OF COERCED DEBT" IN
39 WRITING. THE "NOTICE OF COERCED DEBT" MUST INCLUDE TWO DOCUMENTS:

40 1 - A SWORN OR NOTARIZED STATEMENT BY YOU, THE ALLEGED DEBTOR, STATING
41 THAT A CERTAIN DEBT OR PORTION OF A DEBT BEING COLLECTED IS COERCED
42 DEBT.

43 2 - "ADEQUATE DOCUMENTATION OF COERCED DEBT"

44 TO PROVIDE "ADEQUATE DOCUMENTATION OF COERCED DEBT," YOU ARE REQUIRED
45 TO PROVIDE ONLY ONE OF THE FOLLOWING DOCUMENTS, BUT YOU MAY PROVIDE MORE
46 THAN ONE.

47 1 - A POLICE REPORT

48 2 - A FEDERAL TRADE COMMISSION IDENTITY THEFT REPORT

49 3 - A COURT ORDER FINDING THAT THE DEBT WAS COERCED

50 4 - A NOTARIZED STATEMENT FROM A "QUALIFIED THIRD PARTY" THAT YOU
51 REPORTED THE COERCED DEBT TO.

52 EXAMPLES OF "QUALIFIED THIRD PARTIES" INCLUDE SOCIAL WORKERS AND
53 ATTORNEYS; DOCTORS, NURSES, AND THERAPISTS; EMPLOYEES FROM GOVERNMENT OR
54 NON-PROFIT AGENCIES THAT WORK WITH SURVIVORS OF VIOLENCE; MEMBERS OF THE
55 CLERGY; ELECTED OFFICIALS; AND LAW ENFORCEMENT OFFICERS.

1 NO MATTER WHICH FORM OF "ADEQUATE DOCUMENTATION OF COERCED DEBT" YOU
2 PROVIDE, IT MUST IDENTIFY THE PARTICULAR DEBT, STATE THAT IT IS COERCED
3 DEBT, AND DESCRIBE THE CIRCUMSTANCES THAT CAUSED THE DEBT TO BE
4 INCURRED.

5 TO DISPUTE DEBT THAT YOU BELIEVE IS COERCED DEBT, PLEASE SEND THE
6 REQUIRED DOCUMENTS TO (DESIGNATED ADDRESS). AFTER RECEIVING YOUR NOTICE
7 OF COERCED DEBT, WE WILL INVESTIGATE YOUR CLAIM AND RESPOND IN WRITING
8 WITHIN 35 BUSINESS DAYS. FOR MORE INFORMATION, PLEASE CALL (DESIGNATED
9 PHONE NUMBER)."

10 (b) If a debtor notifies a creditor in writing that a particular debt
11 being collected, or portion thereof, is coerced debt, but omits informa-
12 tion under subdivision one of this section, and if such creditor does
13 not cease such collection activities, such creditor shall provide writ-
14 ten notice to such debtor of the additional information that is
15 required.

16 3. (a) Within ten business days of receiving the information under
17 subdivision one of this section, the creditor shall, if such creditor
18 furnishes adverse information about the debtor to a consumer reporting
19 agency, notify such consumer reporting agency that the account is
20 disputed.

21 (b) Within thirty business days of receiving the information under
22 subdivision one of this section, the creditor shall complete a review
23 considering all information provided by the debtor and other information
24 available to such creditor in such creditor's file. In connection with
25 such review and communication of the outcome of such review, the credi-
26 tor shall:

27 (i) neither directly nor indirectly contact the individual accused of
28 causing the coerced debt to be incurred;

29 (ii) use only the contact information the debtor provides with the
30 information under subdivision one of this section when attempting to
31 contact such debtor and shall not use any other contact information,
32 even if associated with the account under review, when attempting to
33 contact such debtor; and

34 (iii) not disclose the documents, information, or contact information
35 the debtor provides with the information under subdivision one of this
36 section to any other person, including, but not limited to, joint
37 account holders, without such debtor's express written authorization.
38 For purposes of this subparagraph, sending documents, information, or
39 contact information the debtor provides under subdivision one of this
40 section to a mailing or electronic mail address other than the one
41 provided by the debtor constitutes unlawful disclosure to a third party,
42 even if such mail or electronic mail address is associated with the
43 account.

44 (c) Within five business days of completing the review under paragraph
45 (b) of this subdivision, a creditor who recommences collection activ-
46 ities based on such review shall notify the debtor in writing of such
47 creditor's determination and the good faith basis for such determi-
48 nation, and shall enclose all documents and information upon which such
49 creditor bases its determination therewith. Such written notice shall
50 include a notice of the debtor's right to request reconsideration of
51 such determination to recommence collection activities under subdivision
52 four of this section.

53 (d) Within five business days of completing the review under paragraph
54 (b) of this subdivision, a creditor who ceases collection activities
55 under this section and, based on such review, does not recommence such
56 collection activities, shall:

1 (i) notify the debtor in writing that it is ceasing collection activ-
2 ities based on such debtor's claim of coerced debt;

3 (ii) contact any consumer reporting agencies to which it furnishes
4 information about the debtor and the particular debt and instruct such
5 consumer reporting agencies to delete such information; and

6 (iii) if the creditor is also a debt collector or debt collection
7 agency, as defined in section six hundred of this chapter, notify the
8 original creditor that it has ceased collection activities because the
9 debt was found to be a coerced debt.

10 4. A debtor who receives written notice under paragraph (c) of subdi-
11 vision three of this section that the creditor will recommence
12 collection activities based on such creditor's determination under
13 subdivision three of this section may make a request to the creditor
14 that the creditor reconsider such determination to recommence collection
15 activities within thirty days of the date of mailing of such written
16 determination. A debtor requesting reconsideration of a creditor's
17 determination to recommence collection activities shall be permitted to
18 submit additional adequate documentation of coerced debt, as defined in
19 this article. Submitting a request for reconsideration of the determi-
20 nation to the creditor shall not be a condition to bringing an action
21 under section six hundred four-cc of this article.

22 5. No inference or presumption that the debt is valid or invalid, or
23 that the debtor is liable or not liable for such debt, shall arise if
24 the creditor decides after completing the review under subdivision three
25 of this section to cease or recommence the debt collection activities.
26 The exercise or non-exercise of rights under this section shall not
27 constitute a waiver of any other right or defense of the debtor or debt
28 collector.

29 6. Ceasing collection activities under this section shall not toll the
30 statute of limitations period on any action to collect the debt.

31 7. If at any time any individual or entity, including, but not limited
32 to the creditor, such creditor's assignor, or any assignee, recommences
33 collection activities on the debt after ceasing collection activities on
34 such debt based on such creditor's review of such debtor's notice of
35 coerced debt, such debtor may submit a subsequent notice of coerced
36 debt. A subsequent notice of coerced debt submitted under this subdivi-
37 sion shall be governed by subdivisions one through six of this section.

38 8. A debtor injured by a violation of this section shall have a cause
39 of action against the creditor to recover statutory damages of one thou-
40 sand dollars, actual damages, if any, and the costs and attorneys' fees
41 reasonably incurred in bringing such action. Where a creditor's
42 violation of this section is deemed willful, a debtor shall be entitled
43 to punitive damages.

44 § 604-cc. Coerced debt cause of action and affirmative defense. 1. A
45 person shall not cause another person to incur a coerced debt. A person
46 who causes another person to incur a coerced debt in violation of this
47 subdivision shall be civilly liable to the creditor, and/or the debtor
48 in whose name such coerced debt was incurred if such debtor has already
49 paid all or part of such coerced debt, for the amount of such debt, or
50 portion thereof, determined by the court to be a coerced debt, as well
51 as such creditor's and/or debtor's costs and attorneys' fees reasonably
52 incurred in bringing the action. An action under this subdivision shall
53 be commenced within three years of the later of: (a) the creditor's
54 determination that all or part of such debt is coerced debt; or (b) a
55 court's determination that all or part of such debt is coerced debt.

1 2. (a) A debtor shall have a cause of action against a creditor in any
2 court having jurisdiction to issue a declaratory judgment establishing
3 that a debt or portion of a debt asserted to be owed to such creditor is
4 a coerced debt. Notwithstanding section one thousand one of the civil
5 practice law and rules, any individual alleged to have caused such
6 coerced debt to be incurred shall not be a necessary party to such
7 action. Such action shall not be commenced and maintained unless the
8 following conditions are satisfied:

9 (i) (1) the debtor provides by first class mail with certification of
10 mailing, certified mail, overnight delivery, or other method that allows
11 for confirmation of the date of mailing, the notice of coerced debt or
12 subsequent notice of coerced debt under section six hundred four-bb of
13 this article, provided, however, that receipt of the notice of coerced
14 debt shall not be a condition to bringing such action if it is sent in a
15 properly addressed envelope; and

16 (2) the thirty-day period under paragraph (b) of subdivision three of
17 section six hundred four-bb of this article has expired and the debtor
18 has not received written notice that collection activities have ceased;
19 or

20 (ii) the debtor receives a written determination under paragraph (c)
21 of subdivision three of section six hundred four-bb of this article that
22 the particular disputed debt is not coerced debt.

23 (b) The submission of a request for reconsideration under subdivision
24 four of section six hundred four-bb of this article of the creditor's
25 decision to recommence debt collection activities based on such credi-
26 tor's review of the debtor's notice of coerced debt is not a condition
27 to commencing an action under this subdivision.

28 3. In an action under subdivision two of this section, a debtor shall
29 plead the allegations of coerced debt with particularity and shall
30 attach the documents provided to the creditor pursuant to subdivision
31 one of section six hundred four-bb of this article to any complaint.

32 4. A debtor who establishes by a preponderance of the evidence in an
33 action pursuant to subdivision two of this section that a debt or
34 portion of a debt asserted to be owed to the creditor is coerced debt
35 shall be entitled to the following relief:

36 (a) a declaratory judgment stating that the debt or portion thereof is
37 coerced debt and that the alleged debtor shall not be liable for such
38 coerced debt;

39 (b) an order enjoining or restraining the creditor from holding or
40 attempting to hold the debtor personally liable for the coerced debt or
41 attempting to obtain or enforce any judgment thereon against such debtor
42 and enjoining and restraining all future collection activities with
43 respect to such debt;

44 (c) an order dismissing any other cause of action brought by the cred-
45 itor to enforce or collect the coerced debt from the debtor;

46 (d) if the creditor has furnished adverse information to a consumer
47 reporting agency with respect to such coerced debt, an order directing
48 the creditor to notify such agency to delete all such adverse informa-
49 tion; and

50 (e) the costs and attorneys' fees reasonably incurred in bringing such
51 action.

52 5. In any action by a creditor against a debtor to collect a debt, it
53 shall be an affirmative defense to such action that all or a portion of
54 the debt is coerced debt. Providing notice to the creditor under
55 section six hundred four-bb of this article shall not be a prerequisite
56 to asserting such defense; provided, however, the documents described in

1 subdivision one of section six hundred four-bb of this article shall be
2 annexed to the debtor's answer. A debtor who prevails on an affirmative
3 defense of coerced debt shall be entitled to the costs and attorneys'
4 fees reasonably incurred in defending against the action. Notwithstand-
5 ing section one thousand one of the civil practice law and rules, any
6 individual alleged to have caused such coerced debt to be incurred shall
7 not be or become a necessary party to such action.

8 6. An action pursuant to subdivision two of this section shall be
9 commenced within three years after the date on which the debtor provided
10 the notice of coerced debt pursuant to section six hundred four-bb of
11 this article to the creditor; provided, however, that if such creditor,
12 its assignor, or any assignee recommences collection activities on the
13 debt after ceasing collection activities on such debt based on such
14 creditor's review of the debtor's claim of coerced debt, such debtor
15 shall have the right to file a subsequent notice of coerced debt pursu-
16 ant to subdivision seven of section six hundred four-bb of this article
17 and the statute of limitations shall commence on the date on which such
18 debtor provided such subsequent notice of coerced debt.

19 7. If requested by the debtor, the court presiding over any action in
20 which coerced debt is raised as a claim or affirmative defense shall
21 take appropriate steps necessary to prevent abuse of such debtor or an
22 immediate family member of such debtor, including but not limited to the
23 sealing of court records, the redaction of such debtor's or their imme-
24 diate family member's personal information, and/or directing that any
25 disposition or hearing be held remotely.

26 8. The provisions of this article shall not be construed so as to
27 prevent a creditor from enforcing any claim or collecting judgment aris-
28 ing out of a lawful debt or portion thereof from any other person or
29 entity other than the coerced debtor.

30 9. For debts secured by real or personal property, the private cause
31 of action and affirmative defense authorized by this section shall
32 affect only the debtor's liability for any deficiency after the foreclo-
33 sure, repossession, or surrender and disposition of the subject collat-
34 eral.

35 10. Whenever there shall be a violation of this section, an applica-
36 tion may be made by the attorney general in the name of the people of
37 the state of New York to a court or justice having jurisdiction to issue
38 an injunction, and upon notice to the defendant of not less than five
39 days, to enjoin and restrain the continuance of such violations. If it
40 shall appear to the satisfaction of the court or justice that the
41 defendant has, in fact, violated this section, an injunction may be
42 issued by such court or justice, enjoining or restraining any violation,
43 without requiring proof that any person has, in fact, been injured or
44 damaged thereby. In any such proceeding the court may make allowances to
45 the attorney general as provided in section eighty-three hundred three
46 of the civil practice law and rules, and may make direct restitution. In
47 connection with any such proposed application, the attorney general is
48 authorized to take proof and make a determination of the relevant facts
49 and to issue subpoenas in accordance with the civil practice law and
50 rules. Whenever the court shall determine that a violation of this
51 section has occurred, the court may impose a civil penalty for each
52 violation up to five thousand dollars.

53 § 2. This act shall take effect on the ninetieth day after it shall
54 have become a law.