

# STATE OF NEW YORK

1200

2023-2024 Regular Sessions

## IN SENATE

January 10, 2023

Introduced by Sen. PARKER -- read twice and ordered printed, and when printed to be committed to the Committee on Energy and Telecommunications

AN ACT to amend the public service law, in relation to requiring the establishment of automatic payment plans

The People of the State of New York, represented in Senate and Assembly, do enact as follows:

1 Section 1. The public service law is amended by adding a new section  
2 66-u to read as follows:

3 § 66-u. Utility automatic payment plans. 1. Within one hundred eighty  
4 days of the effective date of this section, notwithstanding any other  
5 provision of law, the commission is authorized and directed to require  
6 investor owned combination utility companies headquartered in New York  
7 to establish a statewide program to provide eligible participants with  
8 affordability payment plans. Investor owned combination utility compa-  
9 nies shall automatically provide appropriate payment plans to qualifying  
10 low income individuals who provide documentation of their eligibility  
11 status. The fiscal impact of such a program shall not be borne by  
12 customers and shall not be added to bills rendered by the investor owned  
13 combination utility company to customers. Enrollment shall be available  
14 at any time during the year. For the purposes of this section, "combina-  
15 tion utility company" shall mean a utility company that provides elec-  
16 tric, gas, or steam service.

17 2. (a) The commission shall engage with investor owned combination  
18 utility companies to establish automated file matching mechanisms that  
19 will provide, via electronic means, investor owned combination utility  
20 companies with a list of eligible participants within the utility compa-  
21 ny's service territory. The commission shall provide such information to  
22 such utility companies no less than semi-annually. An investor owned  
23 combination utility company which offers such a payment plan program

EXPLANATION--Matter in italics (underscored) is new; matter in brackets  
[-] is old law to be omitted.

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1 shall conspicuously advertise the availability of such plan on the  
2 website of such utility company.

3 (b) The commission shall also create a mechanism by which an individ-  
4 ual's documentation is submitted and reasonably and promptly reviewed  
5 for qualification as proper documentation of the individual's eligibil-  
6 ity status. Such mechanism shall also provide for electronic submission  
7 of documentation.

8 3. An individual or household shall be determined to be eligible for a  
9 payment plan if such individual or household provides documentation of  
10 eligibility for any of the following programs:

11 (a) temporary assistance for needy families (family assistance);

12 (b) safety net assistance (public assistance);

13 (c) supplemental security income (SSI);

14 (d) supplemental nutrition assistance program (SNAP);

15 (e) low income home energy assistance program;

16 (f) veteran's disability pension;

17 (g) veteran's surviving spouse pension;

18 (h) child health plus;

19 (i) lifeline;

20 (j) home energy assistance program (HEAP);

21 (k) direct vendor or utility guarantee;

22 (l) temporary assistance to needy families (TANF);

23 (m) social security disability insurance (SSDI);

24 (n) emergency rental assistance program (ERAP); and

25 (o) any other income-based assistance program identified by the  
26 commission.

27 4. (a) When devising payment plans, the utility company shall consider  
28 the circumstances and financial condition of the customer including:

29 (i) The amount due, if any, on the account;

30 (ii) The customer's ability to pay;

31 (iii) The customer's payment history;

32 (iv) The anticipated energy assistance benefits for which the customer  
33 may be eligible;

34 (v) The circumstances which resulted in the past due bills;

35 (vi) Hardships which may result from the lack of utility service to  
36 the customer; and

37 (vii) Any other relevant factors related to the circumstances of the  
38 customer.

39 (b) An investor-owned combination utility company shall permit each  
40 customer a period of not less than twenty-one days from the date the  
41 bill was sent to pay in full, unless the customer and the utility agree  
42 on a different due date. A utility shall not withdraw funds from a  
43 customer's account before the due date in cases where a customer uses an  
44 automatic bill payment plan unless the customer agrees to a different  
45 period.

46 5. The attorney general may bring a civil action against any investor  
47 owned combination utility companies that violate this section to enjoin  
48 such violation and may recover a civil penalty of up to one hundred  
49 dollars per violation of this section or, for a pattern or practice of  
50 such violations, of up to one thousand dollars per violation. A  
51 violation shall be judged per individual account.

52 § 2. This act shall take effect immediately.