STATE OF NEW YORK

8416

IN SENATE

January 29, 2024

Introduced by Sen. SKOUFIS -- read twice and ordered printed, and when printed to be committed to the Committee on Energy and Telecommunications

AN ACT to amend the public service law, in relation to requiring utility corporations and municipalities include in an email regarding a bill for service the amount owed on such bill for service

The People of the State of New York, represented in Senate and Assembly, do enact as follows:

Section 1. Section 44 of the public service law is amended by adding a new subdivision 8 to read as follows:

8. Every utility corporation or municipality shall explicitly include in any emails sent regarding a bill for service to residential customers the total amount owed by the customer on such bill for service. The total amount due shall be prominently displayed in the body of the email and shall be clearly and easily visible to the customer upon opening the email. Utility companies shall ensure that the bill total is accurate and up-to-date at the time of sending the email.

§ 2. This act shall take effect on the ninetieth day after it shall have become a law.

EXPLANATION--Matter in *italics* (underscored) is new; matter in brackets [-] is old law to be omitted.

LBD13241-03-4