STATE OF NEW YORK

493

2023-2024 Regular Sessions

IN SENATE

January 4, 2023

Introduced by Sen. COMRIE -- read twice and ordered printed, and when printed to be committed to the Committee on Energy and Telecommunications

AN ACT to amend the public service law, in relation to responsibility for cable bills after a disconnection or downgrade in service

The People of the State of New York, represented in Senate and Assembly, do enact as follows:

Section 1. Section 224-b of the public service law is amended by adding a new subdivision 3 to read as follows:

3. If a customer requests a disconnection from service or a downgrade in service from a cable television company, the customer shall only be liable for services incurred up to such date the disconnection or downgrade is effective. Customers that have paid in advance for the billing period when the disconnection or downgrade occurred shall be entitled to, on a pro rata basis, a refund, or in the event of a downgrade, a billing credit.

§ 2. This act shall take effect immediately.

EXPLANATION--Matter in *italics* (underscored) is new; matter in brackets [-] is old law to be omitted.

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