

# STATE OF NEW YORK

8456

2023-2024 Regular Sessions

## IN ASSEMBLY

December 29, 2023

Introduced by M. of A. SAYEGH -- read once and referred to the Committee on Consumer Affairs and Protection

AN ACT to amend the general business law, in relation to items left by guests of hotels or other lodging facilities

The People of the State of New York, represented in Senate and Assembly, do enact as follows:

1 Section 1. The general business law is amended by adding a new section  
2 210 to read as follows:

3 § 210. Items left by guests of lodging facilities. 1. The owner,  
4 lessor, proprietor or manager of any hotel, motel, steamboat, tourist  
5 cabin, camp, resort, tavern, inn, boarding or lodging house shall make  
6 reasonable efforts to contact a guest if any item of greater than nomi-  
7 nal value, or identification documents, including but not limited to a  
8 driver's license, passport, or non-driver identification card, or copies  
9 of identification documents, including but not limited to a copy of a  
10 driver's license, passport, or non-driver identification card are left  
11 behind after the guest's stay.

12 2. At least two contact attempts must be made within forty-eight hours  
13 of the guest completing their stay using the information used to book  
14 the stay. A lodging facility must keep a record of the lost item or  
15 document and the steps taken to notify the guest.

16 3. If contact cannot be made, the owner, lessor, proprietor, or manag-  
17 er shall dispose of identification documents and copies of the docu-  
18 ments. Disposal of identification documents or copies of identification  
19 documents shall include the physical destruction of any physical copies  
20 such that it would be impossible to recreate the copy.

21 4. A lodging facility owner or operator shall not be held liable for  
22 any loss or damage to a guest's lost item or document during storage or  
23 shipping.

24 § 2. This act shall take effect on the thirtieth day after it shall  
25 have become a law.

EXPLANATION--Matter in italics (underscored) is new; matter in brackets  
[-] is old law to be omitted.

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