STATE OF NEW YORK

5255

2023-2024 Regular Sessions

IN ASSEMBLY

March 7, 2023

Introduced by M. of A. SHIMSKY -- read once and referred to the Committee on Ways and Means

AN ACT to amend the tax law, in relation to enacting the "STAR credit bill of rights" and establishing the office of STAR ombudsman

The People of the State of New York, represented in Senate and Assembly, do enact as follows:

1 Section 1. This act shall be known and may be cited as the "STAR cred-2 it bill of rights". 3 § 2. Subclauses (I), (II) and (III) of clause (i) of subparagraph (B) 4 of paragraph 10 of subsection (eee) of section 606 of the tax law, as 5 amended by section 2 of part TT of chapter 59 of the laws of 2017, are amended to read as follows: б 7 (I) If the school district tax roll is filed with the commissioner on 8 or before July first, the determination of eligibility shall be made by 9 July fifteenth, or as soon thereafter as is practicable, and the advance 10 payment shall be issued by July thirtieth, or as soon thereafter as is practicable. For each residential taxpayer in such school district that 11 the commissioner determines to be ineligible for a reason other than 12 13 failing to meet the income and residency requirements for such credit, 14 the commissioner shall notify, in writing, such taxpayer of his or her 15 ineligibility. Such notice mailed to residential taxpayers who are ineliqible for the credit allowed pursuant to this subsection because the 16 primary residence of such a taxpayer received a STAR exemption for the 17 associated fiscal year as set forth in clause (i) of subparagraph (A) of 18 19 paragraph one of this subsection shall include information on how to 20 switch to the credit program. Such notice shall be mailed to the resi-21 dential taxpayer and postmarked no later than three days before the 22 date set forth in this subclause. Such notice along with an appeal form and a list of all supporting documentation that may be required for such 23 24 appeal shall be mailed to a residential taxpayer found ineligible for

EXPLANATION--Matter in <u>italics</u> (underscored) is new; matter in brackets [-] is old law to be omitted.

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any other reason and postmarked no later than three days before the date 1 2 set forth in this subclause. (II) If the school district tax roll is filed with the commissioner 3 4 after July first and on or before September first, the determination of 5 eligibility shall be made by September fifteenth, or as soon thereafter 6 as is practicable, and the advance payment shall be issued by September 7 thirtieth, or as soon thereafter as is practicable. For each residen-8 tial taxpayer in such school district that the commissioner determines 9 to be ineligible for a reason other than failing to meet the income and 10 residency requirements for such credit, the commissioner shall notify, 11 in writing, such taxpayer of his or her ineligibility. Such notice 12 mailed to residential taxpayers who are ineligible for the credit allowed pursuant to this subsection because the primary residence of 13 14 such a taxpayer received a STAR exemption for the associated fiscal year 15 as set forth in clause (i) of subparagraph (A) of paragraph one of this subsection shall include information on how to switch to the credit 16 17 program. Such notice shall be mailed to the residential taxpayer and postmarked no later than three days before the date set forth in this 18 subclause. Such notice along with an appeal form and a list of all 19 20 supporting documentation that may be required for such appeal shall be 21 mailed to a residential taxpayer found ineligible for any other reason 22 and postmarked no later than three days before the date set forth in 23 this subclause. (III) If the school district tax roll is filed with the commissioner 24 25 after September first, the determination of eligibility shall be made by the fifteenth day after such filing, or as soon thereafter as is practi-26 27 cable, and the advance payment shall be issued by the thirtieth day 28 after such filing, or as soon thereafter as is practicable. <u>For each</u> residential taxpayer in such school district that the commissioner 29 30 determines to be ineligible for a reason other than failing to meet the 31 income and residency requirements for such credit, the commissioner 32 shall notify, in writing, such taxpayer of his or her ineligibility. 33 Such notice mailed to residential taxpayers who are ineligible for the 34 credit allowed pursuant to this subsection because the primary residence 35 of such a taxpayer received a STAR exemption for the associated fiscal 36 year as set forth in clause (i) of subparagraph (A) of paragraph one of 37 this subsection shall include information on how to switch to the credit program. Such notice shall be mailed to the residential taxpayer and 38 39 postmarked no later than three days before the date set forth in this subclause. Such notice along with an appeal form and a list of all 40 41 supporting documentation that may be required for such appeal shall be 42 mailed to a residential taxpayer found ineligible for any other reason 43 and postmarked no later than three days before the date set forth in 44 this subclause. 45 § 3. Subparagraph (B) of paragraph 10 of subsection (eee) of section 46 606 of the tax law is amended by adding a new clause (iii) to read as 47 follows: 48 (iii) Any residential taxpayer who receives a notice of ineligibility 49 pursuant to subclause (I), (II) or (III) of clause (i) of this subpara-50 graph may appeal the determination made by the commissioner that he or she is ineligible to receive such credit. Such appeal shall be in writ-51 52 ing, mailed to the commissioner and postmarked no later than thirty days after such taxpayer receives such notice of ineligibility. Such appeal 53 54 shall be made in a form to be determined by the commissioner, and may include any supporting documentation the residential taxpayer deems 55 56 appropriate. Upon receipt of an appeal, the commissioner shall have

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| <pre>2 taxpayer's eligibility. Such taxpayer shall be notified of the final 3 determination by the commissioner within three days after such final 4 determination is made. For those residential taxpayers whom the commis- 5 sioner has determined to be eligible for such credit pursuant to such 6 appeal, the commissioner shall advance a payment in the amount specified 7 in paragraph three, four or six of this subsection, whichever is appli- 8 cable. Such payment after appeal shall be subject to interest at the 9 rate prescribed by subparagraph (A) of paragraph two of subsection (i) 10 of section six hundred ninety-seven of this article. 11 § 4. Subsection (eee) of section 606 of the tax law is amended by 12 adding a new paragraph 14 to read as follows: 13 (14) (A) There is hereby established in the department the office of 14 STAR ombudsman. The director shall report to the commissioner. 15 Persons employed by the office of the ombudsman to act as "ombudsman" 16 patter tax, as evidenced by experience in the field, or by academic 17 shall be attorneys or shall have expertise in the areas of tax and real 18 estate tax, as evidenced by experience in the field, or by academic 19 background, the level and sufficiency of which shall be determined by 20 the director. 21 (B) The office of STAR ombudsman shall have the following duties: 22 (i) to confirm to taxpayers, receipt of taxpayer inquiries or other 23 communications regarding the credit allowed pursuant to this subsection 24 within twenty-four hours of when such inquiry or communication was 25 received by the department;</pre> | - | |
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| 25 received by the department; | 23 | communications regarding the credit allowed pursuant to this subsection |
| | 24 | within twenty-four hours of when such inquiry or communication was |
| | 25 | received by the department; |
| 26 (ii) to respond to taxpayer inquiries made regarding delays in the | 26 | (ii) to respond to taxpayer inquiries made regarding delays in the |
| 27 processing of advance payments or determinations of eligibility pursuant | 27 | processing of advance payments or determinations of eligibility pursuant |
| 28 to this subsection; | 28 | to this subsection; |
| 29 (iii) to confirm to taxpayers that a department employee is working on | 29 | (iii) to confirm to taxpayers that a department employee is working on |
| 30 his or her inquiry or case regarding the credit allowed pursuant to this | 30 | his or her inquiry or case regarding the credit allowed pursuant to this |
| 31 subsection; and | 31 | subsection; and |
| | 32 | (iv) to establish a tracking system and utilize case numbers for |
| 33 taxpayer inquiries and cases regarding the credit allowed pursuant to | 33 | taxpayer inquiries and cases regarding the credit allowed pursuant to |
| 34 this subsection. Such tracking system shall be made available to the | 34 | this subsection. Such tracking system shall be made available to the |
| 35 public via the department's website. | 35 | |
| | 36 | § 5. This act shall take effect on the first of July next succeeding |
| | 37 | the date on which it shall have become a law. Effective immediately, the |
| | | addition, amendment and/or repeal of any rule or regulation necessary |
| | | for the implementation of this act on its effective date are authorized |
| 40 to be made and completed on or before such date. | | |

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