## STATE OF NEW YORK

3155

2023-2024 Regular Sessions

## IN ASSEMBLY

February 2, 2023

Introduced by M. of A. ZEBROWSKI, SIMON, FORREST -- read once and referred to the Committee on Consumer Affairs and Protection

AN ACT to amend the general business law and the civil practice law and rules, in relation to protecting private education loan borrowers and cosigners

The People of the State of New York, represented in Senate and Assembly, do enact as follows:

1	Section 1. The general business law is amended by adding a new article
2	42 to read as follows:
3	ARTICLE 42
4	PRIVATE EDUCATION LOAN PROTECTIONS
5	Section 1100. Definitions.
6	1101. Applicability.
7	1102. Exempt organizations.
8	1103. Provisions applicable to cosigners.
9	1104. Prohibition on acceleration of payments on private educa-
10	tion loans.
11	1105. Required communications from creditors and debt collec-
12	tors.
13	1106. Required information to be provided by creditors and debt
14	collectors.
15	1107. Enforcement.
16	1108. Rules and regulations.
17	1109. Penalties.
18	§ 1100. Definitions. As used in this article:
19	1. "Private education loan" means an extension of credit that:
20	(a) is not made, insured, or guaranteed under title IV of the Higher
21	Education Act of 1965 (20 U.S.C. 1070 et seq.);
22	(b) is extended to a consumer expressly, in whole or in part, for
23	higher education expenses, regardless of whether the loan is provided by
24	the educational institution that the student attends;

EXPLANATION--Matter in <u>italics</u> (underscored) is new; matter in brackets [-] is old law to be omitted.

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1	(c) does not include open-end credit or any loan that is secured by
2	real property or a dwelling; and
3	(d) does not include an extension of credit in which the covered
4	educational institution is the creditor if:
5	(i) the term of the extension of credit is ninety days or less; or
6	(ii) an interest rate or finance charge will not be applied to the
7	credit balance and the term of the extension of credit is one year or
8	less, even if the credit is payable in more than four installments.
9	2. "Private education lender", except as exempted under this article,
10	means:
11	(a) any person or entity engaged in the business of securing, making,
12	or extending private education loans; or
13	(b) any holder of a private education loan.
14	3. "Borrower" or "private education loan borrower" means a person who
15	has received or agreed to pay a private education loan for his or her
16	own educational expenses.
17	<u>4. "Cosigner" (a) means:</u>
18	(i) any individual who is liable for the obligation of another without
19	compensation, regardless of how designated in the contract or instrument
20	with respect to that obligation, including an obligation under a private
21	education loan extended to consolidate a borrower's pre-existing private
22	education loans; and
23 24	(ii) includes any person the signature of which is requested as condi- tion to grant credit or to forbear on collection;
25	(b) does not include a spouse of an individual described in subpara-
26	graph (i) of paragraph (a) of this subdivision, the signature of whom is
27	needed to perfect the security interest in a loan.
28	5. "Original creditor" means the private education lender identified
29	in a promissory note, loan agreement, or loan contract entered into with
30	a private education loan borrower or cosigner.
31	<u>6. "Creditor" means:</u>
32	(a) the original creditor, where ownership of a private education loan
33	debt has not been sold, assigned, or transferred;
34	(b) the person or entity that owned the private education loan debt at
35	the time the debt became delinquent or defaulted, even if that person or
36	entity did not originate the private education loan, and where such a
37	debt has not subsequently been sold, transferred or assigned; or
38	(c) a person or entity that purchased a delinquent or defaulted
39	private education loan debt for collection purposes, whether it collects
40	the debt itself, hires a third party for collection, or hires an attor-
41	ney for collection litigation.
42	7. "Debt collector" means any person who regularly collects or
43	attempts to collect, directly or indirectly, consumer debts originally
44	owed or due or asserted to be owed or due another. The term does not
45	include any officer or employee of a creditor who, in the name of the
46	creditor, collects debts for such creditor, but it does include any
47	creditor who, in the process of collecting its own debts, uses any name
48	other than its own which would indicate that a third person is collect-
49	ing or attempting to collect such debts.
50	8. "Higher education expense" means any expense arising from higher
51	education, as defined in section two of the education law, regardless of
52	whether the higher education institution is accredited within New York
53	state.
54	§ 1101. Applicability. 1. Any person or entity that enters into a
55	contract or subcontract with a private education lender or servicer to

1	perform the servicing of a private education loan must fulfill the obli-
2	gations of the private education lender under this article.
3	2. Any private education lender as described in subdivision two of
4	section eleven hundred of this article be jointly and severally liable
5	for the actions of the entity or person in fulfilling the obligations of
б	the private educational lender or servicer under this article.
7	§ 1102. Exempt organizations. The following shall be exempt from the
8	provisions of this article only to the extent that state regulation is
9	preempted by federal law:
10	1. Any banking organization, foreign banking corporation, national
11	bank, federal savings association, federal credit union, or any bank,
12	trust company, savings bank, savings and loan association, or credit
13	union organized under the laws of any other state; and
14	2. Any subsidiary of such entities set forth in subdivision one of
15	this section.
16	§ 1103. Provisions applicable to cosigners. 1. (a) Prior to the origi-
17	nation of a private education loan, the private education lender shall
18	provide to all cosigner applicants information about the rights and
19	responsibilities of the cosigner of the loan, including:
20	(i) information about how the private education lender will furnish
21	information about the cosigner's private education loan obligation to
22	credit reporting agencies;
23	(ii) information about how the cosigner will be notified if the
24	private education loan becomes delinquent, including how the cosigner
25	can cure the delinquency in order to avoid negative credit furnishing
26	and loss of cosigner release eligibility; and
27	(iii) information about eligibility for release of the cosigner's
28	obligation on the private education loan, including number of on-time
28 29	obligation on the private education loan, including number of on-time payments and any other criteria required to approve the release of
28 29 30	payments and any other criteria required to approve the release of
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56 used by the lender, the borrower's consumer report, the borrower's cred-

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1	it game and any other deguments specific to the berrower. The lender
1 2	it score, and any other documents specific to the borrower. The lender must also provide any adverse action notices required under applicable
∠ 3	federal law if the denial is based in whole or in part on any informa-
4	tion contained in a consumer report.
5	2. (a) In response to any written or oral request for cosigner
6	release, lenders shall send the information described in paragraph (b)
7	of subdivision one of this section.
8	(b) Lenders shall not impose any restrictions that may permanently bar
9	a borrower from qualifying for cosigner release, including restricting
10	the number of times a borrower may apply for cosigner release.
11	(c) Lenders shall not impose any negative consequences on any borrower
12	or cosigner during the sixty days following the issuance of the notice
13	required under paragraph (d) of subdivision one of this section, or
14	until the lender makes a final determination about a borrower's cosigner
15	release application. For the purpose of this paragraph, "negative conse-
16	quences" includes, but is not limited to, the imposition of additional
17	eligibility criteria, negative credit reporting, lost eligibility for
18	cosigner release, late fees, interest capitalization, or other financial
19	injury.
20	(d) Lenders shall not require greater than twelve consecutive, on-time
21	payments as criteria to apply for cosigner release. Any borrower who has
22	paid the equivalent of twelve months of principal and interest payments
23	within any twelve-month period will be considered to have satisfied the
24	consecutive, on-time payment requirement, even if the borrower has not
25	made payments monthly during the twelve-month period.
26	(e) If a borrower or cosigner requests a change that restarts the
27	count of consecutive, on-time payments required for cosigner release,
28	the lender shall notify the borrower and cosigner in writing within ten
29	days of the impact of such an arrangement and provide the borrower or
30	cosigner the right to withdraw or reverse the request to avoid such
31	impact.
32	(f) The borrower has the right to request an appeal of a lender's
33	determination to deny the cosigner release application within ninety
34	days of receiving the lender's determination, and the lender shall
35	permit such borrower to submit additional documentation evidencing that
36	the borrower has the ability, willingness, and stability to handle his
37	or her payment obligations. The borrower may request review of the
38	cosigner release determination by another employee. The lender shall
39	inform the borrower of this right in a clear and conspicuous manner on
40	the notice denying the cosigner release application.
41	(q) A lender must establish and maintain a comprehensive record
42	management system reasonably designed to ensure the accuracy, integrity,
43	and completeness of data and other information about cosigner release
44	applications. This system shall include the number of cosigner release
45	applications received, the approval and denial rate, and the primary
46	reasons for any denial.
47	(h) If a cosigner has a total and permanent disability, as determined
48	by any federal agency, state agency, or physician or doctor of osteopa-
49	thy legally authorized to practice in the state in which the cosigner
50	resides, the lender shall release the cosigner from the cosigner's obli-
51	gation to repay the loan upon receiving a notification of the cosigner's
52	total and permanent disability. The lender shall not require a new
53	cosigner to be added to the loan after the original cosigner has been
54	released from the loan.

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1	3. (a) A lender shall provide a cosigner of a private education loan
2	with access to all documents or records related to the cosigned private
3	education loan that are available to the borrower;
4	(b) If a lender provides electronic access to documents and records
5	for a borrower, it shall provide equivalent electronic access to the
6	cosigner; and
7	(c) Upon receiving notice from the borrower or cosigner, the lender
8	shall redact the contact information of the other party.
9	§ 1104. Prohibition on acceleration of payments on private education
10	loans. 1. Except as provided in subdivision two of this section, a
11	private education loan executed after the effective date of this article
12	may not include a provision that permits the private educational lender
13	to accelerate, in whole or in part, payments on the private education
14	loan.
15	2. A private education loan may include a provision that permits
16	acceleration of the loan in cases of payment default.
17	3. A lender shall not place any loan or account into default or accel-
18	erate a loan for any reason, other than for failure to pay.
	4. (a) In the event of the death of a cosigner, a lender shall not
19	
20	attempt to collect against the cosigner's estate, other than for failure
21	to pay.
22	(b) Upon receiving notification of the death or bankruptcy of a cosig-
23	ner, when the loan is not more than sixty days delinquent at the time of
24	the notification, a lender shall not change any terms or benefits under
25	the promissory note, repayment schedule, repayment terms, or monthly
26	payment amount or any other provision associated with the loan.
27	(c) A lender shall not place any loan or account into default or
28	accelerate a loan for any reason, other than for failure to pay.
29	§ 1105. Required communications from creditors and debt collectors.
30	In addition to any other information required under applicable federal
31	or state law, a creditor or debt collector shall provide, in writing, in
32	the first debt collection communication with the private education loan
33	borrower or cosigner, or within five days thereafter, and at any other
34	time the borrower or cosigner requests such documentation:
35	1. The name of the current owner of the private education loan debt;
36	2. The original creditor's name at the time of origination and, if
37	different, at the time of sale of the loan, if applicable;
38	3. The original creditor's account number used to identify the private
39	education loan debt at the time of sale, if applicable;
40	4. The total outstanding amount owed at the time of default or the
41	amount due to bring the loan current if the loan is delinguent, but not
42	yet in default;
43	5. A schedule of all transactions credited or debited to the private
44	education loan account;
44 45	6. A copy of all pages of the contract, application or other documents
46	stating all terms and conditions applicable to the private education
47	loan and evidencing the private education loan borrower's or cosigner's
48	liability for the private education loan; and
49	7. A clear and conspicuous statement disclosing that the borrower or
50	cosigner has a right to request all information possessed by the credi-
51	tor related to the private education loan debt, including, but not
52	limited to the information included in section eleven hundred six of
53	this article.
54	§ 1106. Required information to be provided by creditors and debt
55	collectors. 1. A creditor or debt collector may not collect or attempt

1	to collect a private education loan debt unless the creditor or debt
1	
2	collector possesses the following:
3	(a) The name of the owner of the private education loan;
4	(b) The original creditor's name at the time of sale of the loan or
5	default, if applicable;
6	(c) The original creditor's account number used to identify the
7	private education loan at the time of sale or default, if the original
8	creditor used an account number to identify the private education loan
9	<u>at the time of sale or default;</u>
10	(d) The amount due at the time of sale, or at default, or, if the loan
11	is delinguent, to bring the loan current;
12	(e) A schedule of all transactions credited or debited to the private
13	education loan account;
14	(f) An itemization of interest and fees, if any, claimed to be owed
15	and whether those were imposed by the original creditor or any subse-
16	<u>quent owners of the private education loan;</u>
17	(g) The date that the private education loan was incurred;
18	(h) A billing statement or other account record indicating the date of
19	the first partial payment and/or the first day that a payment was
20	missed, whichever is earlier;
21	(i) A billing statement or other account record indicating the date of
22	the last payment made by the borrower or cosigner, if applicable;
23	(j) Any payments, settlement, or financial remuneration of any kind
24	paid to the creditor by a guarantor, cosigner, or surety, and the amount
25	of payment received;
26	(k) A copy of the self-certification form and any other "needs analy-
27	sis" conducted by the original creditor prior to origination of the
28	loan;
29	(1) A log of all collection attempts made in the previous twelve
30	months including date and time of all calls and written communications;
31	(m) Copies of all written settlement offers sent in the last twelve
32	months, or, in the alternative, a statement that the creditor has not
33	attempted to settle or otherwise renegotiate the debt prior to suit;
34	(n) Copies of all collection letters sent to the borrower and cosigner
35	since inception of the loan;
36	(o) Documentation establishing that the creditor is the owner of the
37	specific individual private education loan at issue. If the private
38	education loan was assigned more than once, the creditor must possess
39	each assignment or other writing evidencing the transfer of ownership of
40	the specific individual private education loan to establish an unbroken
41	chain of ownership, beginning with the original creditor to the first
42	subsequent creditor and each additional creditor. Each assignment or
42 43	other writing evidencing transfer of ownership or the right to collect
43 44	must contain the original creditor's account number (redacted for secu-
45	rity purposes to show only the last four digits) of the private educa-
46	tion loan purchased or otherwise assigned, the date of purchase and
47	assignment, and must clearly show the borrower's, and if applicable,
48	cosigner's correct name associated with the original account number. The
49	assignment or other writing attached shall be that by which the creditor
50	or other assignee acquired the private education loan, not a document
51	prepared for litigation or collection purposes;
52	(p) A copy of all pages of the contract, application or other docu-
53	ments evidencing the private education loan borrower's, and if applica-
54	ble, cosigner's liability for the private education loan, stating all
55	terms and conditions applicable to the private education loan; and

1	(q) A signed affidavit or affidavits from each of the previous owners
2	of the private education loan regarding when the previous owner acceler-
3	ated the loan from delinquency status to default status, or if applica-
4	ble, a statement that no such acceleration occurred.
5	2. Upon written or oral request from a borrower or cosigner for any
б	information that a creditor or debt collector is required to possess
7	pursuant to subdivision one of this section, a creditor or debt collec-
8	tor shall send the requested information to the borrower or cosigner
9	within fifteen days of receipt of the request.
10	§ 1107. Enforcement. 1. All private education lenders, creditors and
11	debt collectors shall comply with the provisions of this article.
12	2. Any borrower or cosigner who suffers damage as a result of the
13	failure of a private education lender, creditor, or debt collector
14	covered by the provision of this article may bring an action on their
15	own behalf and on behalf of a similarly situated class of consumers
16	against that person to recover or obtain any of the following:
17	(a) actual damages, but in no case shall the total award of damages be
18	less than five hundred dollars per person, per violation of this section
19	or of section three thousand twelve-c of the civil practice law and
20	rules;
21	(b) punitive damages;
22	(c) correction of any inaccurate, negative reporting by the lender,
23	creditor, or debt collector to any credit reporting agency;
24	(d) injunctive relief; and
25	(e) any other relief that the court deems proper.
26	3. If a creditor or debt collector fails to comply with subdivision
27	(e) of section three thousand twelve-c of the civil practice law and
28	rules, the borrower or the cosigner who sent the written notice therein
29	may bring an action on his or her own behalf or on behalf of a similarly
30	situated class of persons against the creditor or debt collector and may
31	recover or obtain any of the same forms of relief as provided in subdi-
32	vision two of this section, as well as an order setting aside or vacat-
33	ing any judgment entered against the borrower or cosigner. In addition
34	to any other remedies provided by this section or otherwise provided by
35	law, whenever it is proven by a preponderance of the evidence that a
36	creditor, debt collector, or attorney representing a creditor or debt
37	collector filed an affidavit required under section three thousand
38	twelve-c of the civil practice law and rules containing false informa-
39	tion, the court shall award treble actual damages to the borrower or
40	cosigner, but in no case shall the award of damages be less than one
41	thousand five hundred dollars, per person, per violation of that
42	section.
43	4. In the case of any successful action to enforce the foregoing
44	liability, a private education lender, creditor, or debt collector is
45	liable for the costs of the action, together with reasonable attorneys'
46	fees as determined by the court.
47	5. The attorney general or the district attorney of any county may
48	bring an action in the name of the people of the state to restrain or
49	prevent any violation of this article or any continuance of any such
50	violation.
51	6. Nothing in this article shall limit any statutory or common law
52	right of any person to bring any action in any court for any act, or the
53	right of the state to punish any person for any violation of any law.
54	§ 1108. Rules and regulations. 1. In addition to such powers as may
55	otherwise be prescribed by this chapter, the superintendent of financial
56	services is hereby authorized and empowered to promulgate such rules and

regulations as may in the judgment of the superintendent be consistent
with the purposes of this article, or appropriate for the effective
administration of this article, including, but not limited to:
(a) such rules and regulations in connection with the activities of
private education lenders, creditors, and debt collectors as may be
necessary and appropriate for the protection of borrowers in this state;
(b) such rules and regulations as may be necessary and appropriate to
define unfair, deceptive or abusive acts or practices in connection with
the activities of private education lenders, creditors, and debt collec-
tors;
(c) such rules and regulations as may define the terms used in this
article and as may be necessary and appropriate to interpret and imple-
ment the provisions of this article; and
(d) such rules and regulations as may be necessary for the enforcement
of this article.
2. The superintendent is hereby authorized and empowered to make such
specific rulings, demands and findings as the superintendent may deem
necessary for the proper conduct of the private education loan industry.
§ 1109. Penalties. In addition to such penalties as may otherwise be
applicable by law, including but not limited to the penalties available
under section forty-four of the banking law, the superintendent of
financial services may, after notice and a hearing, or upon a finding of
a violation of this article in a civil action brought by the attorney
general, require any person found violating the provisions of this arti-
cle or the rules or regulations promulgated hereunder to pay to the
people of this state a penalty for each violation of the article or any
regulation or policy promulgated hereunder a sum not to exceed the
greater of (i) ten thousand dollars for each offense; (ii) a multiple of
two times the aggregate damages attributable to the violation; or (iii)
a multiple of two times the aggregate economic gain attributable to the
violation.
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(3) as to whether the debt is eligible for an income-based repayment 1 plan free of charge to the borrower or cosigner, equivalent to the 2 repayment arrangement established for federal student loans under Arti-3 cle IV of the Higher Education Act (20 USC 1078 et. seq.); 4 5 (4) whether, after reasonable inquiry, the plaintiff or the б plaintiff's attorney has reason to believe that the debt is a qualified 7 education loan as defined in 26 U.S.C. § 221; and 8 (5) that the information set forth in paragraph one of this subdivi-9 sion, the allegations set forth in the complaint and any supporting affidavits or affirmations, as well as the notarizations contained in 10 11 the supporting documents filed therewith, are accurate. 12 (b) Copies of the documentation identified in paragraphs (o) and (q) of subdivision one of section eleven hundred six of the general business 13 14 law shall be attached to the complaint. The requirements of this subdi-15 vision shall satisfy those required for an action arising out of a consumer credit transaction, pursuant to subdivision (f) of section 3215 16 of this chapter, where the plaintiff is not the original creditor, as 17 defined in section 105 of this chapter. 18 (c) An affidavit by the plaintiff or plaintiff's attorney shall accom-19 20 pany the complaint, stating that after reasonable inquiry, he or she has 21 reason to believe that the statute of limitations has not expired. 22 Compliance with this subdivision shall satisfy the provisions of 23 subdivision (j) of section 3215 of this chapter for an attorney representing a creditor seeking a judgment by default entered by the clerk in 24 25 an action arising from a private education loan debt. (d) A judge or clerk shall not grant or enter a judgment pursuant to 26 27 rule 3212 or sections 3213, 3215 or 3218 of this chapter in an action 28 arising from a private education loan debt that does not comply with the requirements described in subdivisions (a), (b), and (c) of this 29 30 section. 31 (e) Upon receipt of written notice provided by a borrower or cosigner, 32 or upon notice from the attorney general or superintendent of financial 33 services on behalf of a group of borrowers, to a creditor or debt 34 collector stating that the creditor or debt collector has failed to comply with this section, the creditor or debt collector shall: 35 36 (i) Provide proof of compliance with the provisions of this section; 37 or 38 (ii) Take the following actions: 39 1. move to vacate the judgment; 40 2. refund all monies paid by the borrower or cosigner after the judgment was entered; and 41 42 3. correct any inaccurate, negative credit information furnished by 43 the creditor or debt collector. 44 (f) The definitions of terms set forth in section eleven hundred of 45 the general business law shall apply to the provisions of this section. 46 § 4. Section 3213 of the civil practice law and rules, as amended by 47 chapter 593 of the laws of 2021, is amended to read as follows: § 3213. Motion for summary judgment in lieu of complaint. When an

§ 3213. Motion for summary judgment in lieu of complaint. When an action is based upon an instrument for the payment of money only or upon any judgment, the plaintiff may serve with the summons a notice of motion for summary judgment and the supporting papers in lieu of a complaint. The summons served with such motion papers shall require the defendant to submit answering papers on the motion within the time provided in the notice of motion. The minimum time such motion shall be noticed to be heard shall be as provided by subdivision (a) of rule 320 for making an appearance, depending upon the method of service. If the

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1 plaintiff sets the hearing date of the motion later than the minimum time therefor, he may require the defendant to serve a copy of his 2 answering papers upon him within such extended period of time, not 3 4 exceeding ten days, prior to such hearing date. No default judgment may 5 be entered pursuant to subdivision (a) of section 3215 prior to the 6 hearing date of the motion. If the motion is denied, the moving and 7 answering papers shall be deemed the complaint and answer, respectively, 8 unless the court orders otherwise. The additional notice required by 9 subdivision (j) of rule 3212 shall be applicable to a motion made pursu-10 ant to this section in any action to collect a debt arising out of a 11 consumer credit transaction where a consumer is a defendant. The addi-12 tional pleading required by section 3012-c shall be applicable to a motion made pursuant to this section in any action to collect a debt 13 arising out of a private education loan, as defined in section eleven 14 15 hundred of the general business law.

16 § 5. Severability. If any clause, sentence, paragraph, subdivision, 17 section or part of this act shall be adjudged by any court of competent 18 jurisdiction to be invalid, such judgment shall not affect, impair, or 19 invalidate the remainder thereof, but shall be confined in its operation to the clause, sentence, paragraph, subdivision, section or part thereof 20 21 directly involved in the controversy in which such judgment shall have 22 been rendered. It is hereby declared to be the intent of the legislature that this act would have been enacted even if such invalid provisions 23 24 had not been included herein.

25 § 6. This act shall take effect on the sixtieth day after it shall 26 have become a law.