STATE OF NEW YORK

3125--A

2023-2024 Regular Sessions

IN ASSEMBLY

February 2, 2023

Introduced by M. of A. MAGNARELLI, GUNTHER, GLICK, DINOWITZ, O'DONNELL -- read once and referred to the Committee on Corporations, Authorities and Commissions -- committee discharged, bill amended, ordered reprinted as amended and recommitted to said committee

AN ACT to amend the public service law, in relation to certain call centers

The People of the State of New York, represented in Senate and Assembly, do enact as follows:

Section 1. Subdivision 13 of section 65 of the public service law is amended by adding a new subparagraph (d) to read as follows:

(d) Every public utility under this subdivision shall provide the commissioner an affidavit, annually, that no call centers or other facilities providing customer assistance set forth in paragraph (a) of this subdivision have been closed without notice and hearing before the commission and that the utility has not relocated such customer assistance to another area of New York state or outside of New York state without notice and hearing before the commission. The affidavit shall be submitted in such form and at such times and shall contain information as the commissioner, by rule or regulation, may prescribe.

§ 2. This act shall take effect on the thirtieth day after it shall have become a law.

EXPLANATION--Matter in *italics* (underscored) is new; matter in brackets [-] is old law to be omitted.

LBD07662-02-3