

# STATE OF NEW YORK

4511

2021-2022 Regular Sessions

## IN SENATE

February 5, 2021

Introduced by Sen. KAPLAN -- read twice and ordered printed, and when printed to be committed to the Committee on Internet and Technology

AN ACT to amend the general business law, in relation to requiring social media networks to provide and maintain mechanisms for reporting hate speech on their platform

The People of the State of New York, represented in Senate and Assembly, do enact as follows:

1 Section 1. The general business law is amended by adding a new section  
2 394-ccc to read as follows:

3 § 394-ccc. Social media networks; hate speech prohibited. 1. As used  
4 in this section, the following terms shall have the following meanings:

5 (a) "Hate speech" means a public expression, either verbally, in writ-  
6 ing or through images, which intentionally makes a statement about a  
7 group of persons because of race, ethnicity, nationality, religion or  
8 beliefs, sexual orientation, gender identity or physical, mental or  
9 intellectual disability.

10 (b) "Social media network" means service providers, which, for  
11 profit-making purposes, operate internet platforms that are designed to  
12 enable users to share any content with other users or to make such  
13 content available to the public.

14 2. A social media network shall provide and maintain a clear and easi-  
15 ly accessible mechanism for individual users to report and make  
16 complaints of hate speech. Such mechanism shall be clearly accessible to  
17 users of such network and easily accessed from both a social media  
18 networks' application and website.

19 3. Each social media network shall have a clear and concise policy  
20 readily available and accessible on their website and application which  
21 includes how such social media network will respond and address inci-  
22 dents of hate speech which have been reported. Such policy shall include  
23 a mechanism to allow such social media network to provide a direct

EXPLANATION--Matter in italics (underscored) is new; matter in brackets  
[-] is old law to be omitted.

LBD05900-03-1

1 response to any individual who has reported possible hate speech and  
2 inform such individual how the matter is being handled.  
3 § 2. This act shall take effect on the one hundred eightieth day after  
4 it shall have become a law.