

STATE OF NEW YORK

3839

2021-2022 Regular Sessions

IN SENATE

January 31, 2021

Introduced by Sen. SERINO -- read twice and ordered printed, and when printed to be committed to the Committee on Aging

AN ACT to direct a report regarding calls received during extended hours of the Adult Protective Services line

The People of the State of New York, represented in Senate and Assembly, do enact as follows:

- 1 Section 1. The office of children and family services, in conjunction
2 with the office for the aging, shall submit a report to the Governor and
3 the chairs of the Senate and Assembly committees on aging no later than
4 January 1, 2022 which shall include, but not be limited to, an account-
5 ing of the amounts of additional calls received and persons assisted
6 during the extended hours for the Adult Protective Services line author-
7 ized and funded pursuant to chapter 50 of the laws of 2018 enacting the
8 state operations budget, the nature of the phone calls received, vari-
9 ance in call rates by hour including the extended hours, and any consum-
10 er feedback received regarding the extended hours.
11 § 2. This act shall take effect immediately.

EXPLANATION--Matter in italics (underscored) is new; matter in brackets
[-] is old law to be omitted.

LBD07956-01-1