STATE OF NEW YORK

2521

2021-2022 Regular Sessions

IN SENATE

January 21, 2021

Introduced by Sen. RIVERA -- read twice and ordered printed, and when printed to be committed to the Committee on Health

AN ACT to amend the public health law, in relation to medical billing and debt (Part A); to amend the public health law, in relation to defining certain terms (Part B); to amend the public health law, in relation to standardized consolidated itemized general hospital bills (Part C); to amend the public health law, in relation to regulation of the billing of facility fees (Part D); to amend the public health law, in relation to standardized patient financial liability forms (Part E); to amend the public health law, in relation to an all payer database (Part F); to amend the public health law, in relation to the general hospital indigent care pool; and to repeal certain provisions of such law relating thereto (Part G); to amend the civil practice law and rules, in relation to the rate of interest in medical debt actions (Part H); and to amend the financial services law, in relation to services rendered by a non-participating provider; and to amend the public health law, in relation to hospital statements of rights and responsibilities of patients (Part I)

The People of the State of New York, represented in Senate and Assembly, do enact as follows:

Section 1. Short title. This act shall be known and may be cited as the "patient medical debt protection act".

3 § 2. This act enacts into law major components of legislation which 4 relate to patient medical debt protection. Each component is wholly 5 contained within a Part identified as Parts A through I. The effective 6 date for each particular provision contained within such Part is set 7 forth in the last section of such Part. Any provision in any section 8 contained within a Part, including the effective date of the Part, which 9 makes reference to a section "of this act", when used in connection with 10 that particular component, shall be deemed to mean and refer to the

EXPLANATION--Matter in <u>italics</u> (underscored) is new; matter in brackets [-] is old law to be omitted.

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1 2	corresponding section of the Part in which it is found. Section four of this act sets forth the general effective date of this act.
3	PART A
4 5 6	Section 1. Sections 2800 through 2827 of article 28 of the public health law are designated title 1, and a new title 2 is added to article 28, to read as follows:
7 8	TITLE 2 MEDICAL BILLING AND DEBT
9	§ 2. This act shall take effect immediately.
10	PART B
11 12 13	Section 1. Title 2 of article 28 of the public health law is amended by adding a new section 2830 to read as follows: <u>§ 2830. Definitions. As used in this title, the following terms shall</u>
14 15	have the following meanings, unless the context clearly requires other- wise:
16	<u>1. "Affiliated provider" means a provider that is: (a) employed by a</u>
17	hospital or health system, (b) under a professional services agreement
18	with a hospital or health system, or (c) a clinical faculty member of a
19	medical school or other school that trains individuals to be providers
20	that is affiliated with a hospital or health system.
21	2. "Campus" means: (a) the physical area immediately adjacent to a
22	hospital's main buildings and other areas and structures that are not
23	strictly contiguous to the main buildings but are located within two
24	hundred fifty yards of the main buildings, or (b) any other area that
25	has been determined on an individual case basis by the Centers for Medi-
26	care and Medicaid Services to be part of a hospital's campus.
27	<u>3. "Facility fee" means any fee charged or billed by a hospital or health system for inpatient or outpatient hospital services provided in</u>
28 29	a hospital-based facility that is: (a) intended to compensate the hospi-
30	tal or health system for the operational expenses of the hospital or
31	health system, and (b) separate and distinct from a fee for patient-spe-
32	cific services, supplies and drugs; "facility fee" shall not include any
33	fee charged or billed by a residential health care facility.
34	4. "Health system" means a group of one or more hospitals and provid-
35	ers affiliated through ownership, governance, membership or other means.
36	5. "Hospital-based facility" means a facility that is owned or oper-
37	ated, in whole or in part, by a hospital or health system where hospital
38	or professional health care services, supplies or drugs are provided.
39	6. "Fee" means any fee charged or billed by a provider for profes-
40	sional health care services provided in a hospital-based facility.
41	7. "Provider" means an individual or entity, whether for profit or
42	nonprofit, whose primary purpose is to provide professional health care
43	services.
44	§ 2. This act shall take effect immediately.

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PART C

Section 1. Title 2 of article 28 of the public health law is amended
by adding a new section 2831 to read as follows:
<u>\$ 2831. Standardized consolidated itemized general hospital bills. 1.</u>
After a patient's discharge or release from a general hospital, or
completion of a discrete course of treatment by a hospital-based facili-

1	ty, the facility shall provide to the patient or to the patient's survi-
2	vor or legal guardian, as appropriate, a consolidated itemized bill.
3	The initial consolidated itemized bill shall be provided no more than
4	seven days after the patient's discharge, or release or completion of
5	the episode or course of treatment, or after a request for such
6	<u>bill, whichever is earlier.</u>
7	2. The consolidated itemized bill shall:
8	(a) detail in plain language, comprehensible to an ordinary layperson
9	(consistent with accuracy), the specific nature of charges or expenses
10	incurred by the patient during the hospitalization or episode or course
11	of treatment and the date of each service;
12	(b) detail all services provided to the patient during the hospitali-
13	zation or episode or course of treatment, including all professional
14	services administered and supplies and drugs, contain a statement of
15	specific services received and expenses incurred by date and provider
16	for such items of service, enumerating in detail the constituent compo-
17	nents of the services received within each department of the facility
18	and including unit price data on rates charged;
19	(c) identify each item as paid, assigned to a third-party payer, or
20	expected payment by the patient;
21	(d) include the amount due, if any from the patient, including a due
22	<u>date;</u>
23	(e) for any amount paid or to be paid by the patient, indicate to
24	which person or entity an amount is due;
25	(f) not include any generalized category of expenses such as "other"
26	or "miscellaneous" or similar categories;
27	(g) list drugs by brand or generic name, even where drug code numbers
28	are used;
29	(h) specifically identify physical, rehabilitative, occupational, or
29 30	(h) specifically identify physical, rehabilitative, occupational, or speech therapy treatment by date, type, and length of treatment when
29 30 31	(h) specifically identify physical, rehabilitative, occupational, or speech therapy treatment by date, type, and length of treatment when such treatment is a part of the statement or bill; and
29 30 31 32	 (h) specifically identify physical, rehabilitative, occupational, or speech therapy treatment by date, type, and length of treatment when such treatment is a part of the statement or bill; and (i) prominently display the telephone number of the facility's patient
29 30 31 32 33	 (h) specifically identify physical, rehabilitative, occupational, or speech therapy treatment by date, type, and length of treatment when such treatment is a part of the statement or bill; and (i) prominently display the telephone number of the facility's patient liaison responsible for expediting the resolution of any billing dispute
29 30 31 32 33 34	 (h) specifically identify physical, rehabilitative, occupational, or speech therapy treatment by date, type, and length of treatment when such treatment is a part of the statement or bill; and (i) prominently display the telephone number of the facility's patient liaison responsible for expediting the resolution of any billing dispute between the patient, or the patient's survivor or legal guardian, and
29 30 31 32 33 34 35	(h) specifically identify physical, rehabilitative, occupational, or speech therapy treatment by date, type, and length of treatment when such treatment is a part of the statement or bill; and (i) prominently display the telephone number of the facility's patient liaison responsible for expediting the resolution of any billing dispute between the patient, or the patient's survivor or legal guardian, and the billing department or departments.
29 30 31 32 33 34 35 36	 (h) specifically identify physical, rehabilitative, occupational, or speech therapy treatment by date, type, and length of treatment when such treatment is a part of the statement or bill; and (i) prominently display the telephone number of the facility's patient liaison responsible for expediting the resolution of any billing dispute between the patient, or the patient's survivor or legal guardian, and the billing department or departments. 3. A provider with any financial or contractual relationship with the
29 30 31 32 33 34 35 36 37	 (h) specifically identify physical, rehabilitative, occupational, or speech therapy treatment by date, type, and length of treatment when such treatment is a part of the statement or bill; and (i) prominently display the telephone number of the facility's patient liaison responsible for expediting the resolution of any billing dispute between the patient, or the patient's survivor or legal guardian, and the billing department or departments. 3. A provider with any financial or contractual relationship with the facility may not separately bill the patient or the patient's survivor
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29 30 31 32 33 34 35 36 37 38 39	 (h) specifically identify physical, rehabilitative, occupational, or speech therapy treatment by date, type, and length of treatment when such treatment is a part of the statement or bill; and (i) prominently display the telephone number of the facility's patient liaison responsible for expediting the resolution of any billing dispute between the patient, or the patient's survivor or legal guardian, and the billing department or departments. 3. A provider with any financial or contractual relationship with the facility may not separately bill the patient or the patient's survivor or legal guardian for such services, supplies or drugs. 4. Any subsequent bill provided to a patient or to the patient's
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29 30 31 32 33 34 35 36 37 38 39 40 41 42	 (h) specifically identify physical, rehabilitative, occupational, or speech therapy treatment by date, type, and length of treatment when such treatment is a part of the statement or bill; and (i) prominently display the telephone number of the facility's patient liaison responsible for expediting the resolution of any billing dispute between the patient, or the patient's survivor or legal guardian, and the billing department or departments. 3. A provider with any financial or contractual relationship with the facility may not separately bill the patient or the patient's survivor or legal guardian for such services, supplies or drugs. 4. Any subsequent bill provided to a patient or to the patient's survivor or legal guardian, as appropriate, relating to the hospitalization or episode or course of treatment must include all of the information required under this section, in or enclosed with the bill or by
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29 30 31 32 33 34 35 36 37 38 39 40 41 42 43 44	 (h) specifically identify physical, rehabilitative, occupational, or speech therapy treatment by date, type, and length of treatment when such treatment is a part of the statement or bill; and (i) prominently display the telephone number of the facility's patient liaison responsible for expediting the resolution of any billing dispute between the patient, or the patient's survivor or legal guardian, and the billing department or departments. 3. A provider with any financial or contractual relationship with the facility may not separately bill the patient or the patient's survivor or legal guardian for such services, supplies or drugs. 4. Any subsequent bill provided to a patient or the hospitalization or episode or course of treatment must include all of the information required under this section, in or enclosed with the bill or by reference to a previous consolidated itemized bill, with any clearly delineated revisions.
29 30 31 32 33 34 35 36 37 38 39 40 41 42 43 44 45	 (h) specifically identify physical, rehabilitative, occupational, or speech therapy treatment by date, type, and length of treatment when such treatment is a part of the statement or bill; and (i) prominently display the telephone number of the facility's patient liaison responsible for expediting the resolution of any billing dispute between the patient, or the patient's survivor or legal guardian, and the billing department or departments. 3. A provider with any financial or contractual relationship with the facility may not separately bill the patient or the patient's survivor or legal guardian for such services, supplies or drugs. 4. Any subsequent bill provided to a patient or to the patient's survivor or legal guardian, as appropriate, relating to the hospitalization or episode or course of treatment must include all of the information required under this section, in or enclosed with the bill or by reference to a previous consolidated itemized bill, with any clearly delineated revisions.
29 30 31 32 33 34 35 36 37 38 39 40 41 42 43 44 45 46	 (h) specifically identify physical, rehabilitative, occupational, or speech therapy treatment by date, type, and length of treatment when such treatment is a part of the statement or bill; and (i) prominently display the telephone number of the facility's patient liaison responsible for expediting the resolution of any billing dispute between the patient, or the patient's survivor or legal guardian, and the billing department or departments. 3. A provider with any financial or contractual relationship with the facility may not separately bill the patient or the patient's survivor or legal guardian for such services, supplies or drugs. 4. Any subsequent bill provided to a patient or to the patient's survivor or legal guardian, as appropriate, relating to the hospitalization or episode or course of treatment must include all of the information required under this section, in or enclosed with the bill or by reference to a previous consolidated itemized bill, with any clearly delineated revisions. 5. The consolidated itemized bill, shall be in a form developed by the commissioner, in consultation with the superintendent of financial
29 30 31 32 33 34 35 36 37 38 39 40 41 42 43 44 45 46 47	 (h) specifically identify physical, rehabilitative, occupational, or speech therapy treatment by date, type, and length of treatment when such treatment is a part of the statement or bill; and (i) prominently display the telephone number of the facility's patient liaison responsible for expediting the resolution of any billing dispute between the patient, or the patient's survivor or legal guardian, and the billing department or departments. 3. A provider with any financial or contractual relationship with the facility may not separately bill the patient or the patient's survivor or legal guardian for such services, supplies or drugs. 4. Any subsequent bill provided to a patient or to the patient's survivor or legal guardian, as appropriate, relating to the hospitalization or equired under this section, in or enclosed with the bill or by reference to a previous consolidated itemized bill, with any clearly delineated revisions. 5. The consolidated itemized bill, shall be in a form developed by the commissioner, in consultation with the superintendent of financial services.
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29 30 31 32 33 34 35 36 37 38 39 40 41 42 43 44 45 46 47 48 49	 (h) specifically identify physical, rehabilitative, occupational, or speech therapy treatment by date, type, and length of treatment when such treatment is a part of the statement or bill; and (i) prominently display the telephone number of the facility's patient liaison responsible for expediting the resolution of any billing dispute between the patient, or the patient's survivor or legal guardian, and the billing department or departments. 3. A provider with any financial or contractual relationship with the facility may not separately bill the patient or the patient's survivor or legal guardian for such services, supplies or drugs. 4. Any subsequent bill provided to a patient or to the patient's survivor or legal guardian, as appropriate, relating to the hospitalization or episode or course of treatment must include all of the information required under this section, in or enclosed with the bill or by reference to a previous consolidated itemized bill, with any clearly delineated revisions. 5. The consolidated itemized bill, shall be in a form developed by the commissioner, in consultation with the superintendent of financial services. 6. Each facility shall establish policies and procedures for reviewing and responding to questions from patients concerning the patient's
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29 30 31 32 33 34 35 36 37 38 39 40 41 42 43 44 45 46 47 48 9 50	 (h) specifically identify physical, rehabilitative, occupational, or speech therapy treatment by date, type, and length of treatment when such treatment is a part of the statement or bill; and (i) prominently display the telephone number of the facility's patient liaison responsible for expediting the resolution of any billing dispute between the patient, or the patient's survivor or legal guardian, and the billing department or departments. 3. A provider with any financial or contractual relationship with the facility may not separately bill the patient or the patient's survivor or legal guardian for such services, supplies or drugs. 4. Any subsequent bill provided to a patient or to the patient's survivor or legal guardian, as appropriate, relating to the hospitalization or episode or course of treatment must include all of the information required under this section, in or enclosed with the bill or by reference to a previous consolidated itemized bill, with any clearly delineated revisions. 5. The consolidated itemized bill, shall be in a form developed by the commissioner, in consultation with the superintendent of financial services. 6. Each facility shall establish policies and procedures for reviewing and responding to questions from patients concerning the patient's consolidated itemized bill.
29 30 31 32 33 34 35 36 37 38 39 40 41 42 43 44 45 46 47 48 9 50 51	 (h) specifically identify physical, rehabilitative, occupational, or speech therapy treatment by date, type, and length of treatment when such treatment is a part of the statement or bill; and (i) prominently display the telephone number of the facility's patient liaison responsible for expediting the resolution of any billing dispute between the patient, or the patient's survivor or legal guardian, and the billing department or departments. 3. A provider with any financial or contractual relationship with the facility may not separately bill the patient or the patient's survivor or legal guardian for such services, supplies or drugs. 4. Any subsequent bill provided to a patient or to the patient's survivor or legal guardian, as appropriate, relating to the hospitalization or episode or course of treatment must include all of the information required under this section, in or enclosed with the bill or by reference to a previous consolidated itemized bill, with any clearly delineated revisions. 5. The consolidated itemized bill, shall be in a form developed by the commissioner, in consultation with the superintendent of financial services. 6. Each facility shall establish policies and procedures for reviewing and responding to questions from patients concerning the patient's consolidated itemized bill. The response shall be provided no more than seven business days after the date a question is received. If the
29 30 31 32 33 34 35 36 37 38 39 40 41 42 43 44 45 46 47 48 9 50 51 52	 (h) specifically identify physical, rehabilitative, occupational, or speech therapy treatment by date, type, and length of treatment when such treatment is a part of the statement or bill; and (i) prominently display the telephone number of the facility's patient liaison responsible for expediting the resolution of any billing dispute between the patient, or the patient's survivor or legal guardian, and the billing department or departments. 3. A provider with any financial or contractual relationship with the facility may not separately bill the patient or the patient's survivor or legal guardian for such services, supplies or drugs. 4. Any subsequent bill provided to a patient or to the patient's survivor or legal guardian, as appropriate, relating to the hospitalization or episode or course of treatment must include all of the information required under this section, in or enclosed with the bill or by reference to a previous consolidated itemized bill, with any clearly delineated revisions. 5. The consolidated itemized bill, shall be in a form developed by the commissioner, in consultation with the superintendent of financial services. 6. Each facility shall establish policies and procedures for reviewing and responding to questions from patients concerning the patient's consolidated itemized bill. The response shall be provided no more than seven business days after the date a question is received. If the patient is not satisfied with the response, the facility shall provide
29 30 31 32 33 34 35 36 37 38 39 40 41 42 43 44 45 46 47 48 950 51 253	 (h) specifically identify physical, rehabilitative, occupational, or speech therapy treatment by date, type, and length of treatment when such treatment is a part of the statement or bill; and (i) prominently display the telephone number of the facility's patient liaison responsible for expediting the resolution of any billing dispute between the patient, or the patient's survivor or legal guardian, and the billing department or departments. 3. A provider with any financial or contractual relationship with the facility may not separately bill the patient or the patient's survivor or legal guardian for such services, supplies or drugs. 4. Any subsequent bill provided to a patient or to the patient's survivor or legal guardian, as appropriate, relating to the hospitalization or episode or course of treatment must include all of the information required under this section, in or enclosed with the bill or by reference to a previous consolidated itemized bill, with any clearly delineated revisions. 5. The consolidated itemized bill, shall be in a form developed by the commissioner, in consultation with the superintendent of financial services. 6. Each facility shall establish policies and procedures for reviewing and responding to questions from patients concerning the patient's consolidated itemized bill. The response shall be provided no more than seven business days after the date a question is received. If the patient is not satisfied with the response, the facility shall provide the patient or the patient or department or department.

1	PART D
2 3 4	Section 1. Title 2 of article 28 of the public health law is amended by adding a new section 2832 to read as follows: <u>§ 2832. Regulation of the billing of facility fees.</u> No hospital or
5	health system shall bill or seek payment from a patient for a facility
6	fee: 1. related to the provision of preventive care service as defined
7	by the United States Preventive Services Task Force; or
8	2. where the facility fee is not covered for the patient by a third-
9	party payer.
10	§ 2. This act shall take effect on the one hundred eightieth day after
11	it shall have become a law.
12	PART E
13	Section 1. Title 2 of article 28 of the public health law is amended
14	by adding a new section 2833 to read as follows:
15	§ 2833. Standardized patient financial liability forms. Every hospi-
16	tal, health system, hospital-based facility, affiliated provider or
17	other provider shall use the uniform patient financial liability form
18	which shall be developed by the commissioner. The form shall disclose
19	to the patient whether services, supplies and drugs provided to the
20	patient are in-network or out-of-network, whether the care is a covered
21	benefit by a third-party payer of the patient, and the nature and amount
22	of the patient's projected financial liability. A patient shall not be
23	financially liable for any service, supplies or drugs subject to this
24	title that is not charged or billed in accordance with this title. The
25	commissioner shall develop and issue the uniform financial liability
26	form within six months of the effective date of this section. The form
27	shall be adopted and used under this section by each hospital, health
28	system, hospital-based facility, affiliated provider and other provider
29	not later than sixty days after the commissioner issues the form.
30	§ 2. This act shall take effect immediately.
31	PART F
32	Section 1. Subdivision 18-a of section 206 of the public health law is
33	amended by adding a new paragraph (e) to read as follows:
34	(e)(i) The commissioner shall ensure that the New York state all payer
35	database shall serve the interests of New York's health care consumers.
36	(ii) Every hospital licensed under article twenty-eight of this chap-
37	ter and health care professionals authorized under title eight of the
38	education law shall participate in the all payer database through their
39	insurance carrier contracts, and may participate in the all payer data-
40	base through any other of the hospital's third-party payer contracts.
41	(iii) Data that is required to be submitted to the all payer database
42	shall not be considered proprietary information for the purposes of
43	submission to or inclusion in the all payer database.
44	§ 2. This act shall take effect on the one hundred eightieth day after
45	it shall have become a law.
46	PART G

47 Section 1. Subdivisions 9 and 9-a of section 2807-k of the public 48 health law, subdivision 9 as amended by section 17 of part B of chapter 49 60 of the laws of 2014, subdivision 9-a as added by section 39-a of part

A of chapter 57 of the laws of 2006 and paragraph (k) of subdivision 9-a 1 2 as added by section 43 of part B of chapter 58 of the laws of 2008, are 3 amended to read as follows: 4 9. In order for a general hospital to participate in the distribution 5 of funds from the pool, the general hospital must [implement minimum б collection policies and procedures approved] use only the uniform financial assistance form provided by the commissioner. The definitions in 7 8 section twenty-eight hundred thirty of this article shall apply to this 9 subdivision and subdivision nine-a of this section. 10 9-a. (a) (i) As a condition for participation in pool distributions 11 authorized pursuant to this section and section twenty-eight hundred seven-w of this article for periods on and after January first, two 12 13 thousand nine, general hospitals shall, effective for periods on and 14 after January first, two thousand [seven, establish] twenty-two, adopt and implement the uniform financial [aid policies and procedures, in 15 16 accordance with the provisions of this subdivision] assistance form 17 policy, to be developed and issued by the commissioner no later than one 18 hundred eighty days after the effective date of a chapter of the laws of 19 two thousand twenty-one that amended this subdivision. No later than 20 thirty days after the issuance of the uniform financial assistance form 21 and policy, general hospitals shall implement such form and policy, for reducing hospital charges and charges for affiliated providers otherwise 22 23 applicable to low-income individuals without third-party health [insur-24 ance] coverage, or who have [exhausted their] third-party health [insur-25 ance benefits] coverage that does not cover or limits coverage of the 26 service, and who can demonstrate an inability to pay full charges, and 27 also, at the hospital's discretion, for reducing or discounting the collection of co-pays and deductible payments from those individuals who 28 can demonstrate an inability to pay such amounts. Immigration status 29 30 shall not be an eligibility criterion. 31 (ii) A general hospital may use the New York state of health market-32 place eligibility determination page to establish the patient's house-33 hold income and residency in lieu of the financial application form, provided it has secured the consent of the patient. A general hospital 34 35 shall not require a patient to apply for coverage through the New York 36 state of health marketplace in order to receive care or financial 37 assistance. 38 (iii) Upon submission of a completed application form, the patient may disregard any bills until the general hospital has rendered a decision 39 40 on the application in accordance with this paragraph. 41 (b) Such reductions from charges for [uninsured] patients described in 42 paragraph (a) of this subdivision with incomes below [at least three] 43 four hundred percent of the federal poverty level shall result in a charge to such individuals that does not exceed [the greater of] the 44 45 amount that would have been paid for the same services [by the "highest 46 volume payor for such general hospital as defined in subparagraph (v) 47 of this paragraph, or for services provided pursuant to title XVIII of the federal social security act (medicare), or for services] provided 48 pursuant to title XIX of the federal social security act (medicaid), and 49 50 provided further that such amounts shall be adjusted according to income 51 level as follows: (i) For patients with incomes at or below [at least one] two hundred 52 53 percent of the federal poverty level, the hospital shall collect no more 54 than a nominal payment amount, consistent with guidelines established by 55 the commissioner $[+]_{\cdot}$

For patients with incomes between [at least one] two hundred one 1 (ii) percent and [one] four hundred [fifty] percent of the federal poverty 2 level, the hospital shall collect no more than the amount identified 3 after application of a proportional sliding fee schedule under which 4 5 patients with lower incomes shall pay the lowest amount. Such schedule б shall provide that the amount the hospital may collect for such patients 7 increases from the nominal amount described in subparagraph (i) of this 8 paragraph in equal increments as the income of the patient increases, up 9 to a maximum of twenty percent of the greater of the amount that would have been paid for the same services [by the "highest volume payor" for 10 such general hospital, as defined in subparagraph (v) of this paragraph, 11 or for services provided pursuant to title XVIII of the federal social 12 13 security act (medicare) or for services] provided pursuant to title XIX 14 of the federal social security act (medicaid)[+]. [For patients with incomes between at least one hundred fifty-15 (iii) 16 one percent and two hundred fifty percent of the federal poverty level, the hospital shall collect no more than the amount identified after application of a proportional sliding fee schedule under which patients 17 18 with lower income shall pay the lowest amounts. Such schedule shall 19 provide that the amount the hospital may collect for such patients 20 21 increases from the twenty percent figure described in subparagraph (ii) of this paragraph in equal increments as the income of the patient 22

increases, up to a maximum of the greater of the amount that would have been paid for the same services by the "highest volume payor" for such general hospital, as defined in subparagraph (v) of this paragraph, or for services provided pursuant to title XVIII of the federal social security act (medicare) or for services provided pursuant to title XIX of the federal social security act (medicaid); and

29 (iv) For patients with incomes [between at least two hundred fifty-30 one percent and three hundred] above four hundred one percent of the 31 federal poverty level, the hospital shall collect no more than the 32 greater of the amount that would have been paid for the same services 33 [by the "highest volume payor" for such general hospital as defined in subparagraph (v) of this paragraph, or for services provided pursuant to 34 35 title XVIII of the federal social security act (medicare), or for 36 services] provided pursuant to title XIX of the federal social security 37 act (medicaid).

38 [(v) For the purposes of this paragraph, "highest volume payor" shall 39 mean the insurer, corporation or organization licensed, organized or 40 certified pursuant to article thirty-two, forty-two or forty-three of 41 the insurance law or article forty four of this chapter, or other third-42 party payor, which has a contract or agreement to pay claims for 43 services provided by the general hospital and incurred the highest 44 volume of claims in the previous calendar year.

45 (vi) A hospital may implement policies and procedures to permit, but 46 not require, consideration on a case by case basis of exceptions to the 47 requirements described in subparagraphs (i) and (ii) of this paragraph based upon the existence of significant assets owned by the patient that 48 should be taken into account in determining the appropriate payment 49 50 amount for that patient's care, provided, however, that such proposed policies and procedures shall be subject to the prior review and 51 approval of the commissioner and, if approved, shall be included in the 52 53 hospital's financial assistance policy established pursuant to this 54 section, and provided further that, if such approval is granted, the 55 maximum amount that may be collected shall not exceed the greater of the 56 amount that would have been paid for the same services by the "highest

volume payor for such general hospital as defined in subparagraph (v) 1 2 of this paragraph, or for services provided pursuant to title XVIII of the federal social security act (medicare), or for services provided 3 pursuant to title XIX of the federal social security act (medicaid). In 4 5 the event that a general hospital reviews a patient's assets in deterб mining payment adjustments such policies and procedures shall not consider as assets a patient's primary residence, assets held in a tax-7 8 deferred or comparable retirement savings account, college savings accounts, or cars used regularly by a patient or immediate family 9 10 members. 11 (vii) Nothing in this paragraph shall be construed to limit a hospital's ability to establish patient eligibility for payment 12 13 discounts at income levels higher than those specified herein and/or to 14 provide greater payment discounts for eligible patients than those 15 required by this paragraph. 16 (c) [Such policies and procedures shall be clear, understandable, in 17 writing and publicly available in summary form and each general hospital participating in the pool shall ensure that every patient is 18 made aware of the existence of such [policies and procedures] uniform 19 20 financial assistance form and policy and is provided, in a timely 21 manner, with a [summary] copy of such [policies and procedures] form and policy upon request. [Any summary provided to patients shall, at a mini-22 mum, include specific information as to income levels used to determine 23 eligibility for assistance, a description of the primary service area of 24 the hospital and the means of applying for assistance. For general 25 26 hospitals with twenty-four hour emergency departments, such policies and 27 **procedures**] A general hospital shall require the notification of patients through written materials provided to patients during the 28 intake and registration process, through the conspicuous posting of 29 30 language-appropriate information in the general hospital, and informa-31 tion on bills and statements sent to patients, that financial [aid] 32 assistance may be available to qualified patients and how to obtain 33 further information. [For specialty hospitals without twenty-four hour emergency departments, such notification shall take place through writ-34 35 ten materials provided to patients during the intake and registration process prior to the provision of any health care services or proce-36 37 dures, and through information on bills and statements sent to patients, 38 that financial aid may be available to qualified patients and how to obtain further information. Application materials shall include a notice 39 to patients that upon submission of a completed application, including 40 any information or documentation needed to determine the patient's 41 eligibility purguant to the hospital's financial assistance policy, the 42 patient may disregard any bills until the hospital has rendered a deci-43 sion on the application in accordance with this paragraph] General 44 45 hospitals shall post the uniform financial assistance application form 46 and policy in a conspicuous location on the general hospital's website. 47 The commissioner shall likewise post the uniform financial assistance 48 form and policy on the department's hospital profile page related to the 49 general hospital's or any successor website. (d) The commissioner shall provide application materials to general 50 51 hospitals, including the uniform financial assistance application form and policy. These application materials shall include a notice to 52 53 patients that upon submission of a completed application form, the patient may disregard any bills until the general hospital has rendered 54 a decision on the application in accordance with this paragraph. The 55 56 application materials shall include specific information as the income

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levels used to determine eligibility for financial assistance, a 1 description of the primary service area of the hospital and the means to 2 apply for assistance. Such policies and procedures shall include clear, 3 4 objective criteria for determining a patient's ability to pay and for 5 providing such adjustments to payment requirements as are necessary. Τn б addition to adjustment mechanisms such as sliding fee schedules and 7 discounts to fixed standards, such policies and procedures shall also 8 provide for the use of installment plans for the payment of outstanding 9 balances by patients pursuant to the provisions of the hospital's finan-10 cial assistance policy. The monthly payment under such a plan shall not 11 exceed [ten] five percent of the gross monthly income of the patient[7 provided, however, that if patient assets are considered under such a 12 policy, then patient assets which are not excluded assets pursuant to 13 subparagraph (vi) of paragraph (b) of this subdivision may be considered 14 15 in addition to the limit on monthly payments.] The rate of interest 16 charged to the patient on the unpaid balance, if any, shall not exceed 17 the [rate for a ninety day security] federal funds rate issued by the United States Department of Treasury[, plus .5 percent] and no plan 18 shall include an accelerator or similar clause under which a higher rate 19 20 of interest is triggered upon a missed payment. [If such policies and 21 **procedures**] The policy shall not include a requirement of a deposit prior to [non-emergent,] medically-necessary care[, such deposit must be 22 included as part of any financial aid consideration]. Such policies and 23 24 procedures shall be applied consistently to all eligible patients. 25 (e) Such policies and procedures shall permit patients to apply for 26 assistance within at least [ninety] two hundred forty days of the date 27 of discharge or date of service and provide at least [twenty] sixty days for patients to submit a completed application. Such policies and proce-28 29 dures may require that patients seeking payment adjustments provide 30 [appropriate] the following financial information and documentation in 31 support of their application[, provided, however, that such application 32 process shall not be unduly burdensome or complex] that are used by the New York state of health marketplace: pay checks or pay stubs; rent 33 receipts; a letter from the patient's employer attesting to the 34 patient's gross income; or, if none of the aforementioned information 35 36 and documentation are available, a written self-attestation of the 37 patient's income. General hospitals shall, upon request, assist patients 38 in understanding the hospital's policies and procedures and in applying for payment adjustments. [Application forms shall be printed] The 39 40 commissioner shall translate the financial assistance application form 41 and policy into the "primary languages" of each general hospital. Each 42 general hospital shall print and post these materials to its website in 43 the "primary languages" of patients served by the general hospital. For 44 the purposes of this paragraph, "primary languages" shall include any 45 language that is either (i) used to communicate, during at least five 46 percent of patient visits in a year, by patients who cannot speak, read, 47 write or understand the English language at the level of proficiency 48 necessary for effective communication with health care providers, or 49 (ii) spoken by non-English speaking individuals comprising more than one 50 percent of the primary hospital service area population, as calculated 51 using demographic information available from the United States Bureau of 52 the Census, supplemented by data from school systems. Decisions regard-53 ing such applications shall be made within thirty days of receipt of a 54 completed application. Such policies and procedures shall require that 55 the hospital issue any denial/approval of such application in writing 56 with information on how to appeal the denial and shall require the

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hospital to establish an appeals process under which it will evaluate 1 the denial of an application. [Nothing in this subdivision shall be 2 interpreted as prohibiting a hospital from making the availability of 3 financial assistance contingent upon the patient first applying for 4 coverage under title XIX of the social security act (medicaid) or anoth-5 б er insurance program if, in the judgment of the hospital, the patient 7 may be eligible for medicaid or another insurance program, and upon the 8 patient's cooperation in following the hospital's financial assistance application requirements, including the provision of information needed 9 to make a determination on the patient's application in accordance with 10 11 the hospital's financial assistance policy.] (f) Such policies and procedures shall provide that patients with 12 13 incomes below [three] four hundred percent of the federal poverty level 14 are deemed presumptively eligible for payment adjustments and shall 15 conform to the requirements set forth in paragraph (b) of this subdivision, provided, however, that nothing in this subdivision shall be 16 17 interpreted as precluding hospitals from extending such payment adjust-18 ments to other patients, either generally or on a case-by-case basis. Such [policies and procedures] policy shall provide financial [aid] 19 20 assistance for emergency hospital services, including emergency trans-21 fers pursuant to the federal emergency medical treatment and active labor act (42 USC 1395dd), to patients who reside in New York state and 22 for medically necessary hospital services for patients who reside in the 23 24 hospital's primary service area as determined according to criteria 25 established by the commissioner. In developing such criteria, the 26 commissioner shall consult with representatives of the hospital indus-27 try, health care consumer advocates and local public health officials. 28 Such criteria shall be made available to the public no less than thirty 29 days prior to the date of implementation and shall, at a minimum: 30 (i) prohibit a hospital from developing or altering its primary 31 service area in a manner designed to avoid medically underserved commu-32 nities or communities with high percentages of uninsured residents; 33 (ii) ensure that every geographic area of the state is included in at 34 least one general hospital's primary service area so that eligible 35 patients may access care and financial assistance; and 36 (iii) require the hospital to notify the commissioner upon making any 37 change to its primary service area, and to include a description of its 38 primary service area in the hospital's annual implementation report filed pursuant to subdivision three of section twenty-eight hundred 39 40 three-l of this [article] title. 41 (q) Nothing in this subdivision shall be interpreted as precluding 42 hospitals from extending payment adjustments for medically necessary non-emergency hospital services to patients outside of the hospital's 43 44 primary service area. For patients determined to be eligible for finan-45 cial [aid] assistance under the terms of [a hospital's] the uniform 46 financial [aid] assistance policy, such [policies and procedures] policy 47 shall prohibit any limitations on financial [aid] assistance for services based on the medical condition of the applicant, other than 48 typical limitations or exclusions based on medical necessity or the 49 50 clinical or therapeutic benefit of a procedure or treatment. 51 (h) Such policies and procedures shall not permit the securance of a 52 lien or forced sale or foreclosure of a patient's primary residence in 53 order to collect an outstanding medical bill and shall require the 54 hospital to refrain from sending an account to collection if the patient 55 has submitted a completed application for financial [aid, including any 56 required supporting documentation] assistance, while the hospital deter-

1 mines the patient's eligibility for such [aid] assistance. Such [polieies and procedures] policy shall provide for written notification, 2 which shall include notification on a patient bill, to a patient not 3 4 less than thirty days prior to the referral of debts for collection and 5 shall require that the collection agency obtain the hospital's written б consent prior to commencing a legal action. Such [policies and procedures] policy shall require all general hospital staff who interact with 7 8 patients or have responsibility for billing and collections to be trained in such [policies and procedures] policy, and require the imple-9 10 mentation of a mechanism for the general hospital to measure its compli-11 ance with [such policies and procedures] the policy. Such [policies and **procedures**] **policy** shall require that any collection agency under 12 13 contract with a general hospital for the collection of debts follow the 14 [hospital's] uniform financial assistance policy, including providing 15 information to patients on how to apply for financial assistance where 16 appropriate. Such [policies and procedures] policy shall prohibit 17 collections from a patient who is determined to be eligible for medical assistance pursuant to title XIX of the federal social security act at 18 the time services were rendered and for which services medicaid payment 19 20 is available. 21 (i) Reports required to be submitted to the department by each general 22 hospital as a condition for participation in the pools, and which contain, in accordance with applicable regulations, a certification from 23 an independent certified public accountant or independent licensed 24 25 public accountant or an attestation from a senior official of the hospi-26 tal that the hospital is in compliance with conditions of participation 27 in the pools, shall also contain, for reporting periods on and after 28 January first, two thousand seven: (i) a report on hospital costs incurred and uncollected amounts in 29 30 providing services to [eligible] patients [without insurance] found 31 eligible for financial assistance, including the amount of care provided 32 for a nominal payment amount, during the period covered by the report; 33 (ii) hospital costs incurred and uncollected amounts for deductibles 34 and coinsurance for eligible patients with insurance or other third-par-35 ty payor coverage; 36 (iii) the number of patients, organized according to United States 37 postal service zip code, who applied for financial assistance pursuant 38 to the [hospital's] uniform financial assistance policy, and the number, organized according to United States postal service zip code, whose 39 40 applications were approved and whose applications were denied; 41 (iv) the reimbursement received for indigent care from the pool estab-42 lished pursuant to this section; 43 (v) the amount of funds that have been expended on [charity -care] 44 financial assistance from charitable bequests made or trusts established 45 for the purpose of providing financial assistance to patients who are 46 eligible in accordance with the terms of such bequests or trusts; 47 (vi) for hospitals located in social services districts in which the district allows hospitals to assist patients with such applications, the 48 number of applications for eligibility under title XIX of the social 49 50 security act (medicaid) that the hospital assisted patients in complet-51 ing and the number denied and approved; 52 (vii) the hospital's financial losses resulting from services provided 53 under medicaid; and 54 (viii) the number of referrals to collection agents or outside vendor 55 court cases and liens placed on [the primary] any residences of patients 56 through the collection process used by a hospital.

(j) [Within ninety days of the effective date of this subdivision each 1 2 hospital shall submit to the commissioner a written report on its poli-3 cies and procedures for financial assistance to patients which are used by the hospital on the effective date of this subdivision. Such report 4 5 shall include copies of its policies and procedures, including material б which is distributed to patients, and a description of the hospital's financial aid policies and procedures. Such description shall include 7 8 the income levels of patients on which eligibility is based, the financial aid eligible patients receive and the means of calculating such 9 aid, and the service area, if any, used by the hospital to determine 10 eligibility] The commissioner shall include the data collected under 11 paragraph (i) of this subdivision in regular audits of the annual gener-12 13 al hospital institutional cost report.

14 (k) In the event it is determined by the commissioner that the state 15 will be unable to secure all necessary federal approvals to include, as 16 part of the state's approved state plan under title nineteen of the 17 federal social security act, a requirement[, as set forth in paragraph one of this subdivision,] that compliance with this subdivision is a 18 condition of participation in pool distributions authorized pursuant to 19 20 this section and section twenty-eight hundred seven-w of this [article] 21 title, then such condition of participation shall be deemed null and 22 void and, notwithstanding section twelve of this chapter, failure to comply with the provisions of this subdivision by a hospital on and 23 24 after the date of such determination shall make such hospital liable for 25 a civil penalty not to exceed ten thousand dollars for each such 26 violation. The imposition of such civil penalties shall be subject to 27 the provisions of section twelve-a of this chapter.

28 § 2. Subdivision 14 of section 2807-k of the public health law is 29 REPEALED and subdivisions 15, 16 and 17 are renumbered subdivisions 14, 30 15 and 16.

31 § 3. This act shall take effect immedi	lately.
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PART H

33 Section 1. Section 5004 of the civil practice law and rules, as 34 amended by chapter 258 of the laws of 1981, is amended to read as 35 follows: 36 § 5004. Rate of interest. Interest shall be at the rate of nine per

37 centum per annum, except where otherwise provided by statute, provided that in medical debt actions by a hospital licensed under article twen-38 ty-eight of the public health law or a health care professional author-39 40 ized under title eight of the education law the interest rate shall be 41 calculated at the one-year United States treasury bill rate. For the purpose of this section, the "one-year United States treasury bill rate" 42 43 means the weekly average one-year constant maturity treasury yield, as 44 published by the board of governors of the federal reserve system, for 45 the calendar week preceding the date of the entry of the judgment awarding damages. Provided however, that this section shall not apply to any 46 47 provision of the tax law which provides for the annual rate of interest to be paid on a judgment or accrued claim. 48

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Section 1. Subsection (h) of section 603 of the financial services 1 law, as added by section 26 of part H of chapter 60 of the laws of 2014, 2 is amended to read as follows: 3 4 (h) "Surprise bill" means a bill for health care services, other than 5 emergency services, received by: б (1) an insured for services rendered by a non-participating physician at a participating hospital or ambulatory surgical center, where a 7 8 participating physician is unavailable or a non-participating physician 9 renders services without the insured's knowledge, or unforeseen medical 10 services arise at the time the health care services are rendered; provided, however, that a surprise bill shall not mean a bill received 11 for health care services when a participating physician is available and 12 13 the insured has elected to obtain services from a non-participating physician; 14 15 (2) an insured for services rendered by a non-participating provider, 16 where the services were referred by a participating physician to a non-17 participating provider without explicit written consent of the insured 18 acknowledging that the participating physician is referring the insured 19 to a non-participating provider and that the referral may result in 20 costs not covered by the health care plan; [or] 21 (3) an insured for services rendered by a non-participating provider 22 when the insured reasonably relied upon an oral or written statement that the non-participating provider was a participating provider made by 23 24 a health care plan, or agent or representative of a health care plan, or 25 as specified in the health care plan provider listing or directory, or 26 provider information on the health plan's website; 27 (4) an insured for services rendered by a non-participating provider 28 when the insured reasonably relied upon a statement that the non-parti-29 cipating provider was a participating provider made by the non-participating provider, or agent or representative of the non-participating 30 31 provider, or as specified on the non-participating provider's website; 32 or 33 (5) a patient who is not an insured for services rendered by a physi-34 cian at a hospital or ambulatory surgical center, where the patient has 35 not timely received all of the disclosures required pursuant to section 36 twenty-four of the public health law. 37 § 2. Paragraph (k) of subdivision 1 of section 2803 of the public 38 health law, as added by chapter 241 of the laws of 2016, is amended to 39 read as follows: 40 (k) The statement regarding patient rights and responsibilities, 41 required pursuant to paragraph (g) of this subdivision, shall include 42 provisions informing the patient of his or her right to [choose] be held 43 harmless from certain bills for emergency services and surprise bills, and to submit surprise bills or bills for emergency services to the 44 independent dispute process established in article six of the financial 45 46 services law, and informing the patient of his or her right to view a 47 list of the hospital's standard charges and the health plans the hospi-48 tal participates with consistent with section twenty-four of this chap-49 ter. 50 § 3. This act shall take effect immediately. 51 § 3. Severability clause. If any provision of this act, or any appli-52 cation of any provision of this act, is held to be invalid, or to 53 violate or be inconsistent with any federal law or regulation, that

shall not affect the validity or effectiveness of any other provision of

this act, or of any other application of any provision of this act,

which can be given effect without that provision or application; and to that end, the provisions and applications of this act are severable. 4. This act shall take effect immediately provided, however, that the applicable effective date of Parts A through I of this act shall be as specifically set forth in the last section of such Parts. Effective immediately, the commissioner of health and the superintendent of financial services shall make regulations and take other actions reasonably necessary to implement every part of this act when it takes effect.