

# STATE OF NEW YORK

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1022--A

2021-2022 Regular Sessions

## IN SENATE

(Prefiled)

January 6, 2021

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Introduced by Sen. RAMOS -- read twice and ordered printed, and when printed to be committed to the Committee on Labor -- reported favorably from said committee and committed to the Committee on Finance -- committee discharged, bill amended, ordered reprinted as amended and recommitted to said committee

AN ACT to amend the workers' compensation law, in relation to providing language access services

The People of the State of New York, represented in Senate and Assembly, do enact as follows:

1 Section 1. The workers' compensation law is amended by adding a new  
2 section 17-a to read as follows:

3 § 17-a. Limited English proficiency. 1. The board shall provide trans-  
4 lation of all documents and forms used by or issued to injured employ-  
5 ees. The translation shall be in the ten most common non-English  
6 languages spoken by individuals with limited-English proficiency in the  
7 state of New York.

8 2. The board shall provide interpretation services to injured employ-  
9 ees with respect to its provision of services, information and/or bene-  
10 fits.

11 3. The board shall publish a language access plan that reflects:

12 (a) the means by which it provides language assistance services;

13 (b) the titles of all available translated documents and the languages  
14 into which they have been translated;

15 (c) the number of public contact positions at the board and the number  
16 of bilingual employees in public contact positions, including the  
17 languages they speak;

18 (d) a training plan for board employees which includes, at minimum,  
19 annual training on its language access policies and how to provide  
20 language assistance services;

EXPLANATION--Matter in italics (underscored) is new; matter in brackets  
[-] is old law to be omitted.

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1 (e) a plan for annual internal monitoring of the board's language  
2 access plan;

3 (f) a plan of how the board intends to notify injured employees of  
4 offered language assistant services; and

5 (g) the appointment of a language access coordinator at the board, who  
6 shall be publicly identified.

7 4. The language access coordinator for the board shall monitor the  
8 board's compliance with this section by annually collecting data on the  
9 provision of language assistance services, the availability of trans-  
10 lated materials, whether signage is properly posted, and any other rele-  
11 vant measures.

12 § 2. This act shall take effect on the ninetieth day after it shall  
13 have become a law. Effective immediately, the addition, amendment and/or  
14 repeal of any rule or regulation necessary for the implementation of  
15 this act on its effective date are authorized to be made and completed  
16 on or before such effective date.