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Introduced by M. of A. GOTTFRIED, BRONSON, STECK, GALEF, L. ROSENTHAL, ABINANTI, BENEDETTO, DINOWITZ, HYNDMAN, LUPARDO, SAYEGH, DARLING, SEAWRIGHT, ENGLEBRIGHT, COLTON, STIRPE, GRIFFIN, JACOBSON, EPSTEIN, WALKER, SIMON, JACKSON, FORREST, CRUZ, CARROLL, FRONTUS, HUNTER, MEEKS, FERNANDEZ, WALLACE, McMAHON, LUNSFORD, CLARK, J. RIVERA, KELLES, QUART, MITAYNES, ZINERMAN, REYES, GIBBS, GLICK -- Multi-Sponsored by -- M. of A. COOK, THIELE -- read once and referred to the Committee on Health -- ordered to a third reading, amended and ordered reprinted, retaining its place on the order of third reading -- again amended on third reading, ordered reprinted, retaining its place on the order of third reading -- again amended on third reading, ordered reprinted, retaining its place on the order of third reading

AN ACT to amend the social services law and the mental hygiene law, in relation to violations of safety conditions in adult care facilities

The People of the State of New York, represented in Senate and Assembly, do enact as follows:

Section 1. Paragraph (b) of subdivision 4 of section 460-d of the social services law, as amended by chapter 733 of the laws of 1994, is amended to read as follows:

(b) No operating certificate shall be revoked, suspended or limited without a hearing held in accordance with procedures established by department regulations, which procedures shall require that notice of the time and place of the hearing, and notice of the charges, shall be served in person or by certified mail addressed to the facility at least thirty days prior to the date of the hearing. A written answer to the charges may be filed with the department not less than ten business days prior to the date of the hearing. An operating certificate may, nevertheless, be suspended or limited without a hearing for a period not in excess of sixty days, upon written notice to the facility following a finding by the department that the public health, or an individual's

EXPLANATION--Matter in *italics* (underscored) is new; matter in brackets [-] is old law to be omitted.

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health, safety or welfare, are in imminent danger; provided, however, that if the department demonstrates reasonable efforts to commence a hearing within such sixty day period and to complete such hearing within a reasonable period of time, the hearing officer may authorize the department to extend the period of suspension or limitation for an appropriate period of time, but in no event beyond an additional thirty days.

§ 2. Subdivision 7 of section 460-d of the social services law, as added by chapter 669 of the laws of 1977, paragraph (a) as amended by chapter 719 of the laws of 1989, paragraph (b) as amended by chapter 524 of the laws of 1984, subparagraph 2 of paragraph (b) as amended by chapter 733 of the laws of 1994, is amended to read as follows:

7. (a) The department shall adopt regulations establishing civil penalties of up to [~~one~~] two thousand dollars per day per violation, and, for repeat violations, under subparagraph two of paragraph (c) of this subdivision for which a prior penalty was assessed, up to three thousand dollars per day per violation to be assessed against all adult care facilities except facilities operated by a social services district for violations of (i) regulations of the department pertaining to the care of residents in such facilities, (ii) paragraph (a) of subdivision three of section four hundred sixty-one-a of this [~~chapter~~] article, or (iii) an order issued pursuant to subdivision eight of this section. The regulations shall specify the violations subject to penalty and the amount of the penalty to be assessed in connection with each such violation and shall specify that only civil penalties of up to [~~one~~] two thousand dollars per day per violation shall be assessed pursuant to this paragraph against an adult care facility found responsible for an act of retaliation or reprisal against any resident, employee, or other person for having filed a complaint with or having provided information to any long term care [~~patient~~] ombudsman functioning in accordance with section [~~five hundred forty-four or five hundred forty-five~~] two hundred eighteen of the [~~executive~~] elder law.

(b) [~~(1)~~] In addition to any other civil or criminal penalty provided by law, the department shall have the power to assess civil penalties in accordance with its regulations adopted pursuant to paragraph (a) of this subdivision, after a hearing conducted in accordance with the procedures established by regulations of the department. Such procedures shall require that notice of the time and place of the hearing, together with a statement of charges of violations, shall be served in person or by certified mail addressed to the facility at least thirty days prior to the date of the hearing. The statement of charges of violations shall set forth the existence of the violations, the amount of penalty for which it may become liable and the steps which must be taken to rectify the violation and, where applicable, a statement that the department contends that a penalty may be imposed under this paragraph regardless of rectification. An answer to the charges of violations, in writing, shall be filed with the department, not less than ten days prior to the date of hearing. The answer shall notify the department of the facility's position with respect to each of the charges and shall include all matters which if not disclosed in the answer would be likely to take the department by surprise. The commissioner, or a member of his staff who is designated and authorized by him to hold such hearing, may in his discretion allow the facility to prove any matter not included in the answer.

(c) (1) Where the facility satisfactorily demonstrates that it either had rectified the violations within thirty days of receiving written

notification of the results of the inspection pursuant to section four hundred sixty-one-a of this [~~chapter~~] **article**, or had submitted within thirty days an acceptable plan for rectification and was rectifying the violations in accordance with the steps and within the additional periods of time as accepted by the department in such plan, no penalty shall be imposed, except as provided in subparagraph two of this paragraph.

(2) Rectification shall not preclude the assessment of a penalty if the department establishes at a hearing that a particular violation, although corrected[~~, endangered or resulted in harm to any resident as the result of~~]:

(i) **endangered any resident. Endangerment is defined as:**

(A) the total or substantial failure of the facility's fire detection or prevention systems, or emergency evacuation procedures prescribed by department safety standard regulations;

[~~(ii)~~] **(B)** the retention of any resident who has been evaluated by the resident's physician as being medically or mentally unsuited for care in the facility or as requiring placement in a hospital or residential health care facility and for whom the operator is not making persistent efforts to secure appropriate placement;

[~~(iii)~~] **(C)** the failure in systemic practices and procedures **which shall be defined as widespread or chronic, and material, noncompliance with statutory or regulatory requirements, including but not limited to the rights of residents under section four hundred sixty-one-d of this article**;

[~~(iv)~~] **(D)** the failure of the operator to take actions as required by department regulations in the event of a resident's illness or accident;

[~~(v)~~] **(E)** the failure of the operator to provide at all times supervision of residents by numbers of staff at least equivalent to the night staffing requirement set forth in department regulations; or

[~~(vi)~~] **(F)** [~~unreasonable~~] threats of retaliation or taking reprisals, including but not limited to [~~unreasonable~~] threats of eviction or hospitalization**,** against any resident, employee or other person who makes a complaint concerning the operation of an adult care facility, participates in the investigation of a complaint or is the subject of an action identified in a complaint[~~.~~

~~The department shall specify in its regulations those regulations to which this subparagraph two shall apply.~~

~~(3) In assessing penalties pursuant to this paragraph, the department shall consider promptness of rectification, delay occasioned by the department, and the specific circumstances of the violations as mitigating factors.~~

~~(c)~~]**; or**

(ii) resulted in harm to any resident, including but not limited to:

(A) physical harm;

(B) loss or denial of access to money or other personal property, including but not limited to a violation of section one hundred thirty-one-o of this chapter; or

(C) being subjected to (I) conduct by an operator, administrator, case manager, or other employee in a supervisory position that violates the rights of a resident under section four hundred sixty-one-d of this article, or (II) an egregious failure by an operator, administrator, case manager, or other employee in a supervisory position to ensure the rights of a resident under section four hundred sixty-one-d of this article.

(d) In assessing penalties pursuant to this paragraph, the department shall consider promptness of rectification, delay occasioned by the

department, and the specific circumstances of the violations as mitigating factors.

(e) Upon the request of the department, the attorney general may commence an action in any court of competent jurisdiction against any facility subject to the provisions of this section, and against any person or corporation operating such facility, for the recovery of any penalty assessed by the department in accordance with the provisions of this subdivision.

[~~(d)~~] (f) Any such penalty assessed by the department may be released or compromised by the department, subject to and consistent with paragraph (c) of this subdivision, before the matter has been referred to the attorney general, and where such matter has been referred to the attorney general, any such penalty may be released or compromised and any action commenced to recover the same may be settled and discontinued by the attorney general, after considering paragraph (c) of this subdivision and with the consent of the department.

§ 3. Paragraphs (a) and (b) of subdivision 9 of section 460-d of the social services law, paragraph (a) as amended by chapter 558 of the laws of 1999 and paragraph (b) as added by chapter 848 of the laws of 1992, are amended to read as follows:

(a) The department shall have authority to impose a civil penalty [~~not exceeding one thousand dollars per day~~] consistent with section twelve of the public health law against, and to issue an order requiring the closing of, after notice and opportunity to be heard, any facility which does not possess a valid operating certificate issued by the department and is an adult care facility subject to the provisions of this article and the regulations of the department. A hearing shall be conducted in accordance with procedures established by department regulations which procedures shall require that notice of the determination that the facility is an adult care facility and the reasons for such determination and notice of the time and place of the hearing be served in person on the operator, owner or prime lessor, if any, or by certified mail, return receipt requested, addressed to such person and received at least twenty days prior to the date of the hearing. If such operator, owner or prime lessor, if any, is not known to the department, then service may be made by posting a copy thereof in a conspicuous place within the facility or by sending a copy thereof by certified mail, return receipt requested, addressed to the facility. A written answer to the notice of violation may be filed with the department not less than five days prior to the date of the hearing. Demonstration by the facility that it possessed an operating certificate issued pursuant to this article, article twenty-eight of the public health law or article sixteen, [~~twenty-three,~~] thirty-one or thirty-two of the mental hygiene law at the time the hearing was commenced shall constitute a complete defense to any charges made pursuant to this subdivision.

(b) [~~The penalty authorized by this section shall begin to run thirty days after the department provides the operator, in writing, with a summary of the inspection of the facility by which the department determined that he or she is operating an uncertified adult care facility.~~] The submission of an application by the operator for an operating certificate for the facility shall not act as a bar to the imposition of a penalty against the operator of an unlicensed adult care facility.

§ 4. Paragraph (c) of subdivision 9 of section 460-d of the social services law is amended by adding a new subparagraph (iv) to read as follows:

(iv) If the department of health determines, based on a complaint or other facts known to the department, that there is reason to believe that an individual or entity is operating an adult home, enriched housing program, or residence for adults which does not possess a valid operating certificate issued by the department, and that one or more conditions or activities at such facility constitute or are likely to give rise to an immediate danger to the health of the residents, and awaiting a court order pursuant to subparagraph (iii) of this paragraph would be seriously detrimental to the health of such residents, the department of health may, notwithstanding an objection by the operator, administrator or other person in charge, inspect the entire premises, which shall include access to all dwellings on the said property which house tenants/occupants as well as access to such tenants/occupants, for the purpose of ascertaining whether such danger exists or is likely to arise on an immediate basis. The department of health may request the assistance of local law enforcement for purposes of carrying out such inspection and may take any appropriate action if it determines that such danger exists or is likely to arise, including issuing a written notice directing the operator, administrator or other person in charge of such facility to cease or correct the condition or activity at issue. As promptly as possible thereafter, within a period not to exceed fifteen days, the commissioner shall provide the operator an opportunity to be heard and to present any proof that such condition or activity does not constitute a danger to the health of the residents of such facility. The attorney general, upon request of the department of health, shall be authorized to apply to the supreme court in the county in which the facility is located for an order for any appropriate additional relief.

§ 5. Subdivision 11 of section 460-d of the social services law, as amended by section 154 of subpart B of part C of chapter 62 of the laws of 2011, is amended to read as follows:

11. On or before issuance by the department to an adult care facility operator of official written notice of: the proposed revocation, suspension or denial of the operator's operating certificate; the limitation of the operating certificate with respect to new admissions; the issuance of a department order or commissioner's order; the seeking of equitable relief pursuant to this section; the [~~proposed~~] assessment of civil penalties for violations of the provisions of [~~subparagraph two of~~] paragraph [~~(b)~~] (c) of subdivision seven of this section or placement on the "do not refer list" pursuant to subdivision fifteen of this section, written notice also shall be given to the appropriate office of the department of mental hygiene, department of corrections and community supervision and local social services districts, and provided further that the department of health shall notify hospitals, residential health care facilities and adult care facilities in the locality in which such facility is located that such notice has been issued. Upon resolution of such enforcement action the department shall within ten days notify the appropriate office of the department of mental hygiene, department of corrections and community supervision, local social services districts [~~and~~], hospitals, residential health care facilities and adult care facilities.

§ 6. Subdivision 12 of section 460-d of the social services law, as amended by section 42 of part B of chapter 58 of the laws of 2004, is amended to read as follows:

12. [~~Social~~] Hospitals, residential health care facilities, adult care facilities, social services districts and other local government enti-

ties established pursuant to this chapter shall be prohibited from making referrals for admissions to adult care facilities that have received official written notice regarding: the proposed revocation, suspension or denial of the operator's operating certificate; the limitation of the operating certificate with respect to new admissions; the issuance of department order or commissioner's orders; the seeking of equitable relief pursuant to this section[~~; the proposed assessment of civil penalties for violations of the provisions of subparagraph two of paragraph (b) of subdivision seven of this section~~]; or the facility's placement on the "do not refer list" pursuant to subdivision fifteen of this section.

§ 7. Section 460-d of the social services law is amended by adding a new subdivision 18 to read as follows:

18. When the department of health issues official written notice to an operator of a proposed action specified in subdivision eleven of this section, and the department determines that there is a condition which constitutes an imminent danger to the health, safety or welfare of any resident, the department may prohibit that operator from admitting any new resident to the facility until the department determines that there is no longer an imminent danger to the health, safety or welfare of any resident.

§ 8. Section 461-c of the social services law is amended by adding a new subdivision 10 to read as follows:

10. The operator of an adult home or an enriched housing program shall provide to prospective residents who inquire about admission, and shall post on its website, a copy of the facility's approved admission/residency agreement.

§ 9. The closing paragraph of subdivision 3 of section 461-d of the social services law, as added by chapter 601 of the laws of 1981, is amended to read as follows:

Waiver of any provision [~~contained within~~] **of** this subdivision by a resident of an adult care facility **or by the resident's legal representative or resident representative, with respect to a resident of an adult home, residence for adults or enriched housing program,** shall be void.

§ 10. Section 461-e of the social services law is amended by adding a new subdivision 3-a to read as follows:

3-a. Every adult home and enriched housing program shall:

(a) Post in a prominent position in the facility so as to be accessible to all residents and to the general public:

(i) a summary of any report of inspection based on a complaint issued by the department of health to the facility within the previous year which resulted in the payment of a fine or penalty by the facility; and

(ii) notice of residents' right to review reports under paragraph (b) of this subdivision.

(b) Provide to any resident and each applicant for admission an opportunity to review any report of inspection based on a complaint issued by the department of health to the facility within the previous year.

(c) Provide to the resident council a summary of any report of inspection based on a complaint issued by the department of health within fourteen days of receipt by the facility.

§ 11. Paragraphs (a), (b) and (c) of subdivision 2 of section 461-a of the social services law, paragraph (a) as amended by chapter 735 of the laws of 1994, paragraph (b) as amended by chapter 601 of the laws of 1981 and paragraph (c) as amended by chapter 769 of the laws of 2021, are amended to read as follows:

(a) With respect to adult care facilities the department shall conduct a minimum of one unannounced inspection of each such facility to determine the adequacy of care being rendered, pursuant to the following:

(1) Such facilities [~~receiving the department's highest rating~~] **determined by the department to be in compliance or substantial compliance with applicable statutes and regulations, based on the facility's most recent inspection,** shall be inspected at least once every eighteen months on an unannounced basis.

(2) All other such facilities shall be inspected on an unannounced basis no less than annually. The commissioner may provide for more frequent inspections of any such facilities. Such inspection shall not be required with respect to any facility for which the commissioner has delegated responsibility for inspection and supervision to a social services official pursuant to section four hundred sixty-c of this [~~chapter~~] **article**. Any employee of the department or a social services district who gives or causes to be given advance notice of such unannounced inspections to any unauthorized persons shall, in addition to any other penalty provided by law, be suspended by the department or the social services district from all duties without pay for at least five days or for such greater period of time as the department or social services district shall determine. Any such suspension shall be made by the department or social services district in accordance with all other applicable provisions of law.

(b) [~~The department or a social services district, where appropriate, shall each year conduct a minimum of one full inspection of each adult care facility. Such inspection~~] **An inspection of an adult care facility under this section** shall include, but shall not be limited to, examination of the medical, dietary and social services records of the facility as well as the minimum standards of construction, life safety standards, quality and adequacy of care, rights of residents, payments and all other areas of operation. The purpose of any inspection shall be to determine compliance with requirements of applicable provisions of law and regulations of the department.

(c) **(i)** An inspection report shall be made of each inspection which shall clearly identify and indicate in detail each area of operation, including, but not limited to, the premises, equipment, personnel, resident care and services, and whether [~~each~~] **any** such area of operation or any of its component parts is [~~or is~~] not in compliance with the regulations of the department and all other applicable requirements. It also shall identify those areas of operation or any of its component parts found not in compliance as a result of failure in systemic practices and procedures. The operator shall be notified of the results of the inspection in a manner to be determined by regulations of the department **and shall submit a written plan of correction to the department within thirty calendar days from the date the inspection report is received. The department shall notify the operator of the acceptability of the plan of correction within thirty calendar days of the department's receipt of such plan**. Such notification shall contain directions as may be appropriate as to the manner and time in which compliance with applicable requirements of law or regulations of the department shall be effected.

(ii) The department shall also require the operator of an adult home**, enriched housing program** or residence for adults to develop, biannually update and implement plans for quality assurance activities for each area of operation. Quality assurance activities include but are not limited to, development and maintenance of performance standards includ-

ing infection control, measurement of adherence to such standards and to applicable state and local laws and regulations, identification of performance failures, design, and implementation of corrective action. Each plan must also include the creation of a quality improvement committee that is charged with meeting periodically, at least once every six months, to review summary findings from monitoring implementation of the facility's plan, evaluating the effectiveness of corrective action policies, and identifying trends and improvement activities. While reviewing facility performance, the committee shall not examine personally identifiable resident incidents. Such committee shall include the administrator or operator of the facility, the resident council president or other resident representative, and representatives from frontline employees from each area of operation.

§ 12. Subparagraphs (I) and (II) of paragraph 2 of subdivision (i) of section 29.15 of the mental hygiene law, as amended by chapter 168 of the laws of 2010, are amended to read as follows:

(I) A patient about to be discharged or conditionally released from a department facility licensed or operated by the office for people with developmental disabilities or from an inpatient facility operated or licensed by the office of [~~alcoholism and substance abuse~~] **addiction** services **and supports** or the office of mental health to an adult home**, enriched housing program** or residence for adults, as defined in section two of the social services law, shall be referred only to such home or residence that is consistent with that patient's needs and that operates pursuant to section four hundred sixty of the social services law, provided further that: (A) for a department facility licensed or operated by the office for people with developmental disabilities or for an inpatient facility operated by the office of [~~alcoholism and substance abuse~~] **addiction** services **and supports** or the office of mental health, the facility director retains authority to determine whether the home, program or residence is consistent with that patient's needs and (B) such referral shall be made to the patient's home county whenever possible or appropriate.

(II) No patient about to be discharged or conditionally released from a department facility licensed or operated by the office for people with developmental disabilities or from an inpatient facility operated or licensed by the office of [~~alcoholism and substance abuse~~] **addiction** services **and supports** or the office of mental health shall be referred to any adult home**, enriched housing program** or residence for adults, as defined in section two of the social services law, which has received an official written notice from the department of health of: (A) the proposed revocation, suspension or denial of its operating certificate; (B) the limitation of its operating certificate with respect to new admissions; (C) the issuance of a department of health order or commissioner of health's order or the seeking of equitable relief pursuant to section four hundred sixty-d of the social services law; (D) the proposed assessment of civil penalties for violations of the provisions of [~~subparagraph two of~~] paragraph [~~(b)~~] **(c)** of subdivision seven of section four hundred sixty-d of the social services law; or placement on the "do not refer list" pursuant to subdivision fifteen of section four hundred sixty-d of the social services law. Referrals may resume when such enforcement actions are resolved.

§ 13. Severability clause. If any provision of this act, or any application of any provision of this act, is held to be invalid, or to violate or be inconsistent with any federal law or regulation, that shall not affect the validity or effectiveness of any other provision of

this act, which can be given effect without that provision or application; and to that end, the provisions and applications of this act are severable.

§ 14. This act shall take effect on the ninetieth day after it shall have become a law.