STATE OF NEW YORK

1064

2021-2022 Regular Sessions

IN ASSEMBLY

January 7, 2021

Introduced by M. of A. CAHILL -- Multi-Sponsored by -- M. of A. COOK, GALEF -- read once and referred to the Committee on Consumer Affairs and Protection

AN ACT to amend the public service law, in relation to requiring telephone service providers to furnish a toll-free consumer service number for consumers offered unsolicited services

The People of the State of New York, represented in Senate and Assembly, do enact as follows:

Section 1. The public service law is amended by adding a new section 92-j to read as follows:

§ 92-j. Toll-free consumer service number for consumers offered unsolicited services. Any person, firm, corporation, partnership, association, company or business offering or providing to a consumer unsolicited telephone services without charge for a specified period of use time or for a specified value of use time by means of a telephone calling card number, account number, electronic serial number or personal identification number when a charge, fee or payment is subsequently required by the consumer for termination or continued use of the unsolicited telephone service shall furnish a toll-free consumer service number to all such consumers which a consumer can use to obtain answers to questions, information on the rates, information on terms or conditions, and for resolution of a billing or service complaint.

§ 2. This act shall take effect on the thirtieth day after it shall have become a law.

EXPLANATION--Matter in *italics* (underscored) is new; matter in brackets [-] is old law to be omitted.

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