10343

## IN ASSEMBLY

May 13, 2022

Introduced by COMMITTEE ON RULES -- (at request of M. of A. Clark) -- read once and referred to the Committee on Health

AN ACT to amend the public health law and the elder law, in relation to coordination between the department of health and the state long-term care ombudsman regarding residential health care facilities

## The People of the State of New York, represented in Senate and Assembly, do enact as follows:

Section 1. Subdivision 13 of section 2803 of the public health law, as added by section 1 of part B of chapter 759 of the laws of 2021, is amended to read as follows:

4 [13.] 14. (a) The commissioner, in consultation with the state long-5 term care ombudsman, shall promulgate rules and regulations establishing policies and procedures [for]: (i) for reporting to the department, by 6 7 staff and volunteers of the long-term care ombudsman program, issues identified or witnessed by such staff and volunteers that relate to 8 9 actions, inactions or decisions that may adversely effect the health, 10 safety and welfare of residents at residential health care facilities 11 licensed or certified by the department in this state. Such policies and 12 procedures shall include, but not be limited to, establishing a telephone hotline and reporting form on the department's website for use by 13 14 long-term care ombudsman program staff and volunteers for the submission 15 of reports;

(ii) <u>for</u> timely and regular communications by the department to the state long-term care ombudsman and long-term care ombudsman program staff and volunteers regarding such issues reported by such staff and volunteers pursuant to subparagraph (i) of this paragraph and the resolution of such issues; [and]

(iii) requiring the department to notify ombudsman program staff and volunteers at the facility where such staff and volunteers are assigned of the time when the department will conduct inspections of such facility, including surveillance of such facility, and of any complaints received by the department concerning such facility[-]; and

26 <u>(iv) requiring the department, prior to licensing, certifying, or</u> 27 <u>recertifying, or prior to granting a certificate of need to, a residen-</u>

EXPLANATION--Matter in <u>italics</u> (underscored) is new; matter in brackets [-] is old law to be omitted.

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tial health care facility, to consult with the state long-term care 1 ombudsman to inquire about compliance with relevant federal and state 2 law by such facility or such facility's operators, and about the history 3 4 and nature of any complaints regarding such facility or such facility's 5 operators. 6 (b) Nothing in this subdivision shall be construed to limit in any way 7 a resident's right to privacy and confidentiality pursuant to the regu-8 lations of the long-term care ombudsman program or the right to refuse 9 to consent to the involvement of the long-term care ombudsman. 10 § 2. Subparagraphs 15 and 16 of paragraph (d) of subdivision 3 of 11 section 218 of the elder law, as amended by chapter 259 of the laws of 12 2018, are amended and a new subparagraph 17 is added to read as follows: (15) carry out such other activities as the director of the state 13 14 office for the aging determines to be appropriate pursuant to the feder-15 al older Americans act of 1965 and other applicable federal and state laws and related regulations as may, from time to time, be amended; 16 17 [and] 18 (16) in accordance with the regulations promulgated under this section 19 provide the director of the state office for the aging with notice prior 20 to performing the activities identified in [paragraphs] subparagraphs 21 four, six and nine of this [**<u>aubdivision</u>**] **<u>paragraph</u>**. Such notice shall 22 not give the director of the state office for the aging or any other state official the right to pre-approve the position or communications 23 24 of the state ombudsman[+]; and 25 (17) upon request from the department of health, prepare and deliver a 26 report to the department of health documenting the history of complaints 27 tracked by the state ombudsman regarding a residential health care 28 facility or such facility's operator, along with any relevant statements 29 from any ombudsman describing the state of such facility. § 3. This act shall take effect immediately; provided however that 30 31 section one of this act shall take effect on the same date and in the 32 same manner as section 1 of part B of chapter 759 of the laws of 2021, 33 takes effect.