

# STATE OF NEW YORK

5436

2021-2022 Regular Sessions

## IN ASSEMBLY

February 16, 2021

Introduced by M. of A. CLARK -- read once and referred to the Committee on Aging

AN ACT to amend the elder law, in relation to directing the office of the state long-term care ombudsman to provide opportunities for volunteers to work as resident advocates within the long-term care ombudsman program (Part A); to amend the public health law, in relation to directing the commissioner of health, in consultation with the state long-term care ombudsman, to establish policies and procedures for reporting, by staff and volunteers of the long-term care ombudsman program, issues concerning the health and safety of residents at nursing homes and residential health care facilities (Part B); and to amend the public health law, in relation to including access to state long-term care ombudsman program staff and volunteers within the pandemic emergency plan prepared by residential health care facilities (Part C)

The People of the State of New York, represented in Senate and Assembly, do enact as follows:

1 Section 1. Short title. This act shall be known and may be cited as  
2 the "long-term care ombudsman program reform act".  
3 § 2. Legislative intent. This act enacts into law legislation relating  
4 to the long-term care ombudsman program. Each component is wholly  
5 contained within a Part identified as Parts A through C. The effective  
6 date for each particular provision contained within such Part is set  
7 forth in the last section of such Part. Any provision in any section  
8 contained within a Part, including the effective date of the Part, which  
9 makes a reference to a section "of this act", when used in connection  
10 with that particular component, shall be deemed to mean and refer to the  
11 corresponding section of the Part in which it is found. Section four of  
12 this act sets forth the general effective date of this act.

13 PART A

EXPLANATION--Matter in italics (underscored) is new; matter in brackets  
[-] is old law to be omitted.

LBD04808-03-1

1 Section 1. The elder law is amended by adding a new section 218-a to  
2 read as follows:

3 § 218-a. Volunteer resident advocates. 1. The office of the state  
4 long-term care ombudsman is hereby authorized and directed to provide  
5 opportunities for volunteers to work as resident advocates within the  
6 long-term care ombudsman program. Such office shall provide that such  
7 resident advocates have the same rights and responsibilities as long-  
8 term care ombudsmen as set forth in section two hundred eighteen of this  
9 title.

10 2. The office of the state long-term care ombudsman shall facilitate  
11 and coordinate the planning and implementation of a program to advertise  
12 and promote awareness of volunteer resident advocates. Such program  
13 shall utilize promotional materials, media advertising, billboards,  
14 social media and the official website of the long-term care ombudsman  
15 program.

16 3. The office of the state long-term care ombudsman is hereby author-  
17 ized and directed to promote rules and regulations necessary for the  
18 implementation of this section.

19 § 2. This act shall take effect on the ninetieth day after it shall  
20 have become a law. Effective immediately, the addition, amendment and/or  
21 repeal of any rule or regulation necessary for the implementation of  
22 this act on its effective date are authorized to be made and completed  
23 on or before such effective date.

24 PART B

25 Section 1. Section 2803 of the public health law is amended by adding  
26 a new subdivision 13 to read as follows:

27 13. (a) The commissioner, in consultation with the state long-term  
28 care ombudsman, shall promulgate rules and regulations establishing  
29 policies and procedures for reporting to the department, by staff and  
30 volunteers of the long-term care ombudsman program, issues observed,  
31 discovered or witnessed by such staff and volunteers that concern the  
32 health and safety of residents at nursing homes and residential health  
33 care facilities in this state. Such policies and procedures shall  
34 include, but not be limited to, establishing a telephone hotline and  
35 reporting form on the department's website for use by long-term care  
36 ombudsman program staff and volunteers for the submission of reports.

37 (b) The commissioner, in consultation with the state long-term care  
38 ombudsman, shall promulgate rules and regulations establishing standards  
39 for timely and regular communications by the department to the state  
40 long-term care ombudsman and long-term care ombudsman program staff and  
41 volunteers regarding issues reported by such staff and volunteers pursu-  
42 ant to paragraph (a) of this subdivision and the resolution of such  
43 issues.

44 (c) The commissioner, in consultation with the state long-term care  
45 ombudsman, shall promulgate rules and regulations providing that the  
46 department shall notify ombudsman program staff and volunteers, at the  
47 facility where such staff and volunteers are assigned, of the time when  
48 the department will conduct inspections of such facility, including  
49 surveillance of such facility, and to notify ombudsman staff and volun-  
50 teers regarding any complaints received by the department concerning  
51 such facility.

52 § 2. This act shall take effect on the ninetieth day after it shall  
53 have become a law. Effective immediately, the addition, amendment and/or  
54 repeal of any rule or regulation necessary for the implementation of

1 this act on its effective date are authorized to be made and completed  
2 on or before such effective date.

3 PART C

4 Section 1. Subparagraph (i) of paragraph (a) of subdivision 12 of  
5 section 2803 of the public health law is amended by adding a new clause  
6 (C) to read as follows:

7 (C) that includes a method to provide all residents with access, at no  
8 cost, to state long-term care ombudsman program staff and volunteers,  
9 and that provides state long-term care ombudsman program staff and  
10 volunteers with access to the facility; and

11 § 2. This act shall take effect immediately.

12 § 3. Severability clause. If any clause, sentence, paragraph, subdivi-  
13 sion, section or part of this act shall be adjudged by any court of  
14 competent jurisdiction to be invalid, such judgement shall not affect,  
15 impair, or invalidate the remainder thereof, but shall be confined in  
16 its operation to the clause, sentence, paragraph, subdivision, section  
17 or part thereof directly involved in the controversy in which such  
18 judgement shall have been rendered. It is hereby declared to be the  
19 intent of the legislature that this act would have been enacted even if  
20 such invalid provisions had not been included herein.

21 § 4. This act shall take effect immediately provided, however, that  
22 the applicable effective date of Parts A through C of this act shall be  
23 as specifically set forth in the last section of such Parts.