STATE OF NEW YORK

9026

IN SENATE

October 5, 2020

Introduced by Sens. MAY, RIVERA, SKOUFIS -- read twice and ordered printed, and when printed to be committed to the Committee on Rules

AN ACT to amend the elder law, in relation to directing the office of the state long-term care ombudsman to provide opportunities for volunteers to work as resident advocates within the long-term care ombudsman program (Part A); to amend the public health law, in relation to directing the commissioner of health, in consultation with the state long-term care ombudsman, to establish policies and procedures for reporting, by staff and volunteers of the long-term care ombudsman program, issues concerning the health and safety of residents at nursing homes and residential health care facilities (Part B); to amend the public health law, in relation to including access to state long-term care ombudsman program staff and volunteers within the pandemic emergency plan prepared by residential health care facilities (Part C); to amend the public health law, in relation to requiring translations of a patient's rights (Part D); and to amend the public health law, in relation to the posting of information relating to the long-term care ombudsman program (Part E)

The People of the State of New York, represented in Senate and Assembly, do enact as follows:

Section 1. Short title. This act shall be known and may be cited as the "long-term care ombudsman program reform act".

§ 2. Legislative intent. This act enacts into law legislation relating to the long-term care ombudsman program. Each component is wholly contained within a Part identified as Parts A through E. The effective date for each particular provision contained within such Part is set forth in the last section of such Part. Any provision in any section contained within a Part, including the effective date of the Part, which makes a reference to a section "of this act", when used in connection with that particular component, shall be deemed to mean and refer to the corresponding section of the Part in which it is found. Section four of this act sets forth the general effective date of this act.

PART A

EXPLANATION--Matter in *italics* (underscored) is new; matter in brackets [-] is old law to be omitted.

LBD17251-03-0

Section 1. The elder law is amended by adding a new section 218-a to read as follows:

§ 218-a. Volunteer resident advocates. 1. The office of the state long-term care ombudsman is hereby authorized and directed to provide opportunities for volunteers to work as resident advocates within the long-term care ombudsman program. Such office shall provide that such resident advocates have the same rights and responsibilities as long-term care ombudsmen as set forth in section two hundred eighteen of this title.

2. The office of the state long-term care ombudsman shall facilitate and coordinate the planning and implementation of a program to advertise and promote awareness of volunteer resident advocates. Such program shall utilize promotional materials, media advertising, billboards, social media and the official website of the long-term care ombudsman program.

3. The office of the state long-term care ombudsman is hereby authorized and directed to promote rules and regulations necessary for the implementation of this section.

§ 2. This act shall take effect on the ninetieth day after it shall have become a law. Effective immediately, the addition, amendment and/or repeal of any rule or regulation necessary for the implementation of this act on its effective date are authorized to be made and completed on or before such effective date.

PART B

Section 1. Section 2803 of the public health law is amended by adding a new subdivision 13 to read as follows:

13. (a) The commissioner, in consultation with the state long-term care ombudsman, shall promulgate rules and regulations establishing policies and procedures for reporting to the department, by staff and volunteers of the long-term care ombudsman program, issues observed, discovered or witnessed by such staff and volunteers that concern the health and safety of residents at nursing homes and residential health care facilities in this state. Such policies and procedures shall include, but not be limited to, establishing a telephone hotline and reporting form on the department's website for use by long-term care ombudsman program staff and volunteers for the submission of reports.

(b) The commissioner, in consultation with the state long-term care ombudsman, shall promulgate rules and regulations establishing standards for timely and regular communications by the department to the state long-term care ombudsman and long-term care ombudsman program staff and volunteers regarding issues reported by such staff and volunteers pursuant to paragraph (a) of this subdivision and the resolution of such issues.

(c) The commissioner, in consultation with the state long-term care ombudsman, shall promulgate rules and regulations providing that the department shall notify ombudsman program staff and volunteers, at the facility where such staff and volunteers are assigned, of the time when the department will conduct inspections of such facility, including surveillance of such facility, and to notify ombudsman staff and volunteers regarding any complaints received by the department concerning such facility.

§ 2. This act shall take effect on the ninetieth day after it shall have become a law. Effective immediately, the addition, amendment and/or repeal of any rule or regulation necessary for the implementation of

this act on its effective date are authorized to be made and completed on or before such effective date.

PART C

Section 1. Subparagraph (i) of paragraph (a) of subdivision 12 of section 2803 of the public health law is amended by adding a new clause (C) to read as follows:

(C) that includes a method to provide all residents with access, at no cost, to state long-term care ombudsman program staff and volunteers, and that provides state long-term care ombudsman program staff and volunteers with access to the facility; and

§ 2. This act shall take effect immediately.

PART D

Section 1. Section 2803-c of the public health law is amended by adding a new subdivision 6 to read as follows:

6. The department shall translate and make available to all facilities the statement in the six most common non-English languages spoken by individuals with limited-English proficiency in New York state as based on the most recent census. Each facility shall post and make available copies of said statement for residents.

§ 2. This act shall take effect immediately.

PART E

Section 1. The public health law is amended by adding a new section 2803-c-1 to read as follows:

§ 2803-c-1. Rights of patients in certain medical facilities; long-term care ombudsman program. The commissioner shall require that every nursing home and residential health care facility providing health related service, as defined in subdivisions two and three and paragraph (b) of subdivision four of section twenty-eight hundred one of this article, prominently post in each resident's room, contact information for the state and regional offices of the long term care ombudsman program as provided for in section two hundred eighteen of the elder law, as well as contact information for the facility representative. Such nursing homes and residential health care facilities shall also provide updated contact information for the state and regional offices and facility representatives to all residents and their families twice a year.

§ 2. This act shall take effect on the one hundred twentieth day after it shall have become a law.

§ 3. Severability clause. If any clause, sentence, paragraph, subdivision, section or part of this act shall be adjudged by any court of competent jurisdiction to be invalid, such judgement shall not affect, impair, or invalidate the remainder thereof, but shall be confined in its operation to the clause, sentence, paragraph, subdivision, section or part thereof directly involved in the controversy in which such judgement shall have been rendered. It is hereby declared to be the intent of the legislature that this act would have been enacted even if such invalid provisions had not been included herein.

§ 4. This act shall take effect immediately provided, however, that the applicable effective date of Parts A through E of this act shall be as specifically set forth in the last section of such Parts.