

# STATE OF NEW YORK

465

2019-2020 Regular Sessions

## IN ASSEMBLY

(Prefiled)

January 9, 2019

Introduced by M. of A. PAULIN -- read once and referred to the Committee on Governmental Operations

AN ACT to amend the state law and the state technology law, in relation to enacting the "personal information protection act"

The People of the State of New York, represented in Senate and Assembly, do enact as follows:

1 Section 1. Short title. This act shall be known and may be cited as  
2 the "personal information protection act".

3 § 2. The state law is amended by adding a new article 3-A to read as  
4 follows:

### ARTICLE 3-A

#### PERSONAL INFORMATION BILL OF RIGHTS

#### Section 45. Legislative findings and determinations.

#### 46. Personal information bill of rights.

#### 47. Publication and posting of the personal information bill of rights.

11 § 45. Legislative findings and determinations. The legislature finds  
12 and determines that the unauthorized access to, and the theft and misap-  
13 propriation of, personal information can cause serious and significant  
14 harm. The legislature further finds and determines that in an attempt  
15 to provide some level of protection against the unauthorized access to,  
16 and the theft and misappropriation, of such personal information, all  
17 persons or entities who collect and maintain such personal information  
18 should be required to follow certain minimum safeguards, protocols,  
19 standards and best practices. The legislature additionally finds and  
20 determines that the minimum safeguards, protocols, standards and best  
21 practices established by this article seek to promote the protection of  
22 personal information contained in both paper and electronic records, and  
23 that the objectives of this article are to promote the security and  
24 confidentiality of personal information in a manner fully consistent

EXPLANATION--Matter in italics (underscored) is new; matter in brackets  
[-] is old law to be omitted.

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1 with customarily accepted safeguards, standards, protocols and best  
2 practices; protect against unauthorized access, threats or hazards to  
3 the security or integrity of such information as best as can be antic-  
4 ipated; and protect against unauthorized access to, or the unauthorized  
5 use of, such information that may result in serious, significant or  
6 substantial harm or inconvenience. The legislature additionally finds  
7 and determines that to promote improved protection of personal informa-  
8 tion the state technology law should be amended to establish safeguards,  
9 standards, protocols and best practices for the protection of personal  
10 information by public and private entities, and this chapter should be  
11 amended to establish a personal information bill of rights, with such  
12 being published and posted by the office of general services.

13 § 46. Personal information bill of rights. The state of New York  
14 hereby establishes a personal information bill of rights, to declare the  
15 right of all New Yorkers to have their personal information, such as,  
16 but not limited to, personal identifying information, protected as  
17 follows:

18 1. That all persons or entities that receive and maintain custody of  
19 personal information shall have a legal duty to protect such information  
20 from unauthorized access and/or unauthorized use.

21 2. That all persons or entities that receive and maintain custody of  
22 personal information, in order to protect the personal information over  
23 which they maintain custody, shall establish a comprehensive security  
24 program, with safeguards, standards, protocols and best practices.

25 3. That the office of information technology services, in order to  
26 facilitate the establishment of quality comprehensive security programs,  
27 shall design, produce and publish model comprehensive security programs,  
28 with safeguards, standards, protocols and best practices, to provide for  
29 the protection of personal information held by persons and entities,  
30 with such model programs tailored to the size and scope of all such  
31 persons or entities.

32 4. That the office of information technology services shall further  
33 approve the comprehensive security program of all agencies of state  
34 government, and all regulatory agencies of state government shall  
35 approve the comprehensive security program of each of their respective  
36 regulated entities.

37 5. That the office of information technology services shall addi-  
38 tionally incorporate computer system security requirements within its  
39 model comprehensive security programs, and shall require such safe-  
40 guards, standards, protocols and best practices to be included within  
41 all approved security programs.

42 6. That all persons and entities that receive and maintain custody of  
43 personal information shall have a legal duty to notify the division of  
44 state police within ten days of their discovery of any breach of securi-  
45 ty of the personal information under their custody, and all persons and  
46 entities that are required to have their comprehensive security program  
47 approved, shall have a legal duty to also notify the approving entity  
48 within five days of their discovery of any breach of security of the  
49 personal information under their custody.

50 7. That in the event a security breach of personal information is  
51 discovered that will adversely impact a personal information subject,  
52 the person or entity that maintained custody of such personal informa-  
53 tion shall further be required to notify all such personal information  
54 subjects of the fact that there has been a breach of security involving  
55 their personal information.

8. That in the event a security breach of personal information is discovered that will adversely impact a personal information subject, and the person or entity that maintained custody of such personal information did not establish or maintain a comprehensive security program, or did not substantially follow the safeguards, standards, protocols and/or best practices contained within such program, then the personal information subject shall be entitled to bring an action against, and maintain a recovery from, the person or entity that maintained custody of such personal information, together with costs, disbursements and attorney fees.

9. That in the event a security breach of personal information is discovered that will adversely impact a personal information subject, and the person or entity that maintained custody of such personal information did establish and substantially maintain a comprehensive security program, and did substantially follow the safeguards, standards, protocols and best practices contained within such program, then the person or entity that maintained custody of such personal information shall be entitled to a defense against any action brought by a personal information subject.

10. That to further protect the security of personal information, the office of information technology services shall further establish and maintain an information sharing and analysis program, to increase the volume, timeliness, and quality of cyber threat information shared with state public and private sector entities so that these entities may better protect and defend themselves against cyber threats and to promote the development of effective defenses and strategies to combat, and protect against, cyber threats and attacks, and thereby better protect personal information stored and/or maintained in electronic format.

§ 47. Publication and posting of the personal information bill of rights. The office of general services shall publish and prominently post in all state offices, a copy of the personal information bill of rights established in this article. It shall further print and produce a pamphlet on such personal information bill of rights for distribution across the state. The office of general services may sell advertising to be included on such pamphlet to reduce the cost of the production and distribution of the same.

§ 3. The state technology law is amended by adding a new article 4 to read as follows:

#### ARTICLE IV

##### SAFEGUARDS, STANDARDS, PROTOCOLS AND BEST PRACTICES FOR THE PROTECTION OF PERSONAL INFORMATION

###### Section 401. Definitions of terms.

402. Duty to protect personal information.

403. Comprehensive security program safeguards, standards, protocols and best practices.

404. Development of security program safeguards, standards, protocols and best practices.

405. Approval of comprehensive security programs.

406. Computer system security requirements.

407. Breach of security.

408. Causes of action.

409. Liability protection.

410. Information sharing and analysis program.

1     § 401. Definitions of terms. The following definitions are applicable  
2 to this article, except where different meanings are expressly speci-  
3 fied:

4     1. "Personal information subject" means any natural person who has his  
5 or her personal information collected or maintained by a personal infor-  
6 mation recipient.

7     2. "Personal information recipient" means any natural person, corpo-  
8 ration, partnership, limited liability company, unincorporated associ-  
9 ation, government, or other entity, that, in the course of their  
10 personal, business, commercial, corporate, association or governmental  
11 operations, collects, receives, stores, maintains, processes, or other-  
12 wise has access to, personal information.

13     3. "Personal information collector" means any personal information  
14 recipient, that does not maintain or store such personal information, or  
15 maintain access to such personal information, for more than five  
16 minutes, and was provided with the personal information by the personal  
17 information subject.

18     4. "Personal information holder" means any personal information recip-  
19 ient, that maintains or stores such personal information, or maintains  
20 access to such personal information, for more than five minutes, and was  
21 provided with the personal information by the personal information  
22 subject.

23     5. "Third party personal information holder" means any personal infor-  
24 mation recipient, that agrees to collect, receive, store, maintain,  
25 process, or otherwise have access to, personal information, and was  
26 provided with such personal information from a personal information  
27 collector, a personal information holder, or another third party  
28 personal information holder.

29     6. "Personal information" (a) means any information, including paper-  
30 based information or electronic information, that contains a New York  
31 state resident's first name and last name, or a New York state resi-  
32 dent's first initial and last name, in combination with any one or more  
33 of the following other informational elements that relate to such resi-  
34 dent:

35     (1) A governmentally issued identification number, including:

36     (i) social security number;

37     (ii) driver's license number;

38     (iii) state issued identification card number;

39     (iv) military identification card number;

40     (v) student identification number; or

41     (vi) a United States passport number;

42     (2) Personal financial information, including:

43     (i) financial account information, including:

44     (A) bank account information;

45     (B) investment account information;

46     (C) retirement account information;

47     (D) deferred compensation account information;

48     (E) mortgage account information;

49     (F) car loan account information;

50     (G) credit line account information;

51     (H) personal loan account information; or

52     (I) any other monetary fund or loan account information; including:

53     (I) the number of such financial account;

54     (II) any record of such financial account;

55     (III) a transaction history of such account;

56     (IV) a balance of such account; and/or

1 (V) any security code, access code, personal identification number or  
2 password, that would permit access to, or use of, such financial  
3 account;

4 (ii) credit or debit card information, including:

5 (A) the number of such credit card or debit card;

6 (B) the expiration date of such credit or debit card;

7 (C) the card verification value code number of such credit or debit  
8 card;

9 (D) any record of such credit or debit card account;

10 (E) any transaction history of such credit or debit card;

11 (F) any balance of such credit or debit card; and/or

12 (G) any required security code, access code, personal identification  
13 number or password, that would permit access to, or use of, such credit  
14 or debit card; or

15 (iii) credit status information, including:

16 (A) credit score;

17 (B) credit history; or

18 (C) any information describing credit transactions of the personal  
19 information subject;

20 (3) Physical characteristic information, including:

21 (i) the height of the personal information subject;

22 (ii) the weight of the personal information subject;

23 (iii) the hair color of the personal information subject;

24 (iv) the eye color of the personal information subject; and/or

25 (v) any other distinguishing characteristics of the personal informa-  
26 tion subject;

27 (4) Biometric information, including:

28 (i) fingerprints of the personal information subject;

29 (ii) voice-prints of the personal information subject;

30 (iii) eye scans of the personal information subject;

31 (iv) blood samples of the personal information subject;

32 (v) deoxyribonucleic acid (DNA) based samples of the personal informa-  
33 tion subject;

34 (vi) skin samples of the personal information subject;

35 (vii) hair samples of the personal information subject; and/or

36 (viii) any other biometric information which is intended or collected  
37 for the purpose of identification of the personal information subject;  
38 or

39 (5) Medical information, including but not limited to, any information  
40 collected or maintained about a personal information subject pursuant to  
41 examination, testing or treatment for physical or mental illness or  
42 wellness, or any other information collected or maintained on a personal  
43 information subject by a health care provider or health care insurer;

44 (b) shall not include:

45 (1) personal information that is lawfully obtained from publicly  
46 available information, or from federal, state or local government  
47 records lawfully made available to the general public; or

48 (2) paper-based information that has been intentionally discarded or  
49 abandoned by the personal information subject.

50 7. "Breach of security" means the unauthorized access, viewing, acqui-  
51 sition, copying, duplication, removal or any other use of personal  
52 information, either in unencrypted form or in encrypted form together  
53 with the confidential process or key that is capable of compromising the  
54 security, confidentiality, or integrity of personal information. A good  
55 faith unauthorized access, viewing or acquisition of personal informa-  
56 tion, for the lawful purposes of a personal information collector, shall

1 not be deemed to be a breach of security unless the personal information  
2 is thereafter used in an unauthorized manner or is subject to further  
3 unauthorized disclosure, as a result of such good faith unauthorized  
4 access or acquisition.

5 8. "Record" means any information upon which written, drawn, spoken,  
6 visual, or electromagnetic data or images are recorded or preserved,  
7 either as paper-based information or electronic information.

8 9. "Paper-based information" means personal information collected or  
9 maintained via paper, writing or other drawing medium, or any other  
10 physical based, tangible, recording medium.

11 10. "Electronic information" means personal information collected or  
12 maintained via computer, telephone, internet, computer network or other  
13 electrical, digital, magnetic, wireless, optical, electromagnetic or  
14 similar device.

15 11. "Encryption" means the transformation of data into a form in which  
16 the meaning of such data cannot be accessed without the use of a confi-  
17 dential process or key.

18 12. "Office" means the office of information technology services.

19 § 402. Duty to protect personal information. Every personal informa-  
20 tion recipient shall have a legal duty to protect the security and  
21 integrity of all personal information in their custody from unauthorized  
22 access or unauthorized use.

23 § 403. Comprehensive security program safeguards, standards, protocols  
24 and best practices. 1. Comprehensive security programs for personal  
25 information recipients. Every personal information recipient shall  
26 develop, implement, and maintain a comprehensive personal information  
27 security program that is written in one or more readily accessible  
28 parts, and contains administrative, technical, and physical safeguards,  
29 standards, protocols and best practices detailing the means, methods and  
30 practices to be used regarding the personal information recipient's  
31 obligations to safeguard, protect and secure the personal information  
32 under such comprehensive information security program, appropriate to:

33 (a) the size, scope and type of the personal, business, commercial,  
34 corporate, association or governmental operation of the personal infor-  
35 mation recipient;

36 (b) the amount of volunteers, employees and/or financial resources  
37 available to such personal information recipient;

38 (c) the amount of personal information in the custody of the personal  
39 information recipient; and

40 (d) the need for security and confidentiality of the personal informa-  
41 tion.

42 2. Safeguards, standards, protocols and best practices for protection  
43 of personal information. The safeguards, standards, protocols and best  
44 practices contained in the comprehensive personal information security  
45 program required by this section shall be consistent with the safe-  
46 guards, standards, protocols and best practices for protection of  
47 personal information, contained within the model comprehensive security  
48 programs published by the office in accordance with section four hundred  
49 four of this article, or as set forth in any state or federal regu-  
50 lations produced by an executive agency under which the holder of  
51 personal information may be regulated.

52 3. Comprehensive personal information security programs may be indi-  
53 vidually tailored. The requirement set forth in subdivision two of this  
54 section, that the safeguards, standards, protocols and best practices  
55 contained in the comprehensive personal information security program  
56 shall be consistent with the safeguards, standards, protocols and best



1 practices for protection of personal information contained within the  
2 model comprehensive security programs published by the office in accord-  
3 ance with section four hundred four of this article, shall not require  
4 that the personal information recipient must adopt a model comprehensive  
5 personal information security program published by the office in order  
6 to develop, implement and maintain a comprehensive personal information  
7 security program that is in compliance with this article. Any individ-  
8 ually tailored comprehensive personal information security program that  
9 provides better or equal safeguards, standards, protocols and best prac-  
10 tices for protection of personal information than a model comprehensive  
11 personal information security program published by the office in accord-  
12 ance with section four hundred four of this article, for a person or  
13 entity of equivalent size and scope as the person or entity seeking to  
14 develop, implement or maintain an individually tailored comprehensive  
15 personal information security program, shall be deemed in compliance  
16 with this article.

17 4. Individually tailored comprehensive personal information security  
18 programs. Any personal information recipient that wishes to develop,  
19 implement and maintain an individually tailored comprehensive personal  
20 information security program that is not a model comprehensive personal  
21 information security program published by the office, may submit their  
22 individually tailored program to the office for a security review to  
23 determine, and obtain approval from the office, that such individually  
24 tailored program provides better or equal safeguards, standards, proto-  
25 cols and best practices for protection of personal information, than a  
26 model comprehensive personal information security program published by  
27 the office for a person or entity of equivalent size and scope of the  
28 person or entity seeking to develop, implement or maintain the individ-  
29 ually tailored comprehensive personal information security program. If  
30 the office determines that such individually tailored program submitted  
31 for security review and approval does not provide such better or equal  
32 safeguards, standards, protocols and best practices for protection of  
33 personal information, the office shall specify, with detail, their  
34 reasons for denial of approval of such plan, together with recommenda-  
35 tions on how such plan can be amended to be in compliance with this  
36 article and provide such better or equal safeguards, standards, proto-  
37 cols and best practices for protection of personal information. If the  
38 office does not provide the person or entity that has submitted their  
39 individually tailored plan for review and approval, with an approval or  
40 such detailed denial of approval of the individually tailored plan,  
41 within ninety days of the submission, then such individually tailored  
42 plan shall be deemed approved.

43 5. Failure to submit an individually tailored program for approval.  
44 The failure of a person or entity to submit an individually tailored  
45 comprehensive personal information security program to the office for a  
46 security review and approval, as provided by subdivision four of this  
47 section, shall not require a court in accordance with section four  
48 hundred eight or four hundred nine of this article, to deem such indi-  
49 vidually tailored plan as not in compliance with this article. Such  
50 failure, shall however, require the court to determine whether such  
51 individually tailored plan in question was actually designed to provide  
52 better or equal safeguards, standards, protocols and best practices for  
53 protection of personal information than a model comprehensive personal  
54 information security program published by the office for a person or  
55 entity of equivalent size and scope as the defendant, before such court

1 will grant such defendant the liability protections contained within  
2 section four hundred nine of this article.

3 § 404. Development of security program safeguards, standards, proto-  
4 cols and best practices. 1. The office shall publish model comprehen-  
5 sive security programs containing recommended standards, safeguards,  
6 protocols and best practices for personal information recipients. Such  
7 model plans shall be tailored in consideration of the following factors  
8 of the personal information recipient:

9 (a) the size, scope and type of the personal, business, commercial,  
10 corporate, association or governmental operation of the personal infor-  
11 mation recipient;

12 (b) the amount of volunteers, employees and/or financial resources  
13 available to such personal information recipient;

14 (c) the amount of personal information in the custody of the personal  
15 information recipient; and

16 (d) the need for security and confidentiality of the personal informa-  
17 tion.

18 2. Requirements for model comprehensive security programs. Every model  
19 comprehensive information security program shall include, but shall not  
20 be limited to:

21 (a) Designating one or more persons, or in the case of a business with  
22 one or more employees, to maintain the comprehensive information securi-  
23 ty program;

24 (b) Clearly identifying and assessing reasonably foreseeable internal  
25 and external risks to the security, confidentiality, and/or integrity of  
26 any electronic information, paper-based information or other records  
27 containing personal information, in the custody of the personal informa-  
28 tion recipient, and evaluating and improving, where necessary, the  
29 effectiveness of the current safeguards, standards, protocols and best  
30 practices contained within the comprehensive personal information secu-  
31 rity program for limiting such risks, including but not limited to:

32 (1) ongoing personal, volunteer, and/or employee training;

33 (2) personal, volunteer, and/or employee compliance with policies and  
34 procedures;

35 (3) the means for detecting and preventing security system risks;  
36 and/or

37 (4) the means for detecting and preventing security system failures;

38 (c) Developing safeguards, standards, protocols, best practices and  
39 security policies for persons, volunteers and/or employees relating to  
40 the storage, access and transportation of records containing personal  
41 information on the premises and in the systems and record storage of the  
42 personal information recipient;

43 (d) Developing safeguards, standards, protocols, best practices and  
44 security policies for persons, volunteers and/or employees relating to  
45 the storage, access and transportation of records containing personal  
46 information outside the premises, systems or record storage of the  
47 personal information recipient;

48 (e) Imposing disciplinary measures for violations of the comprehensive  
49 information security program rules;

50 (f) Preventing disassociated persons or volunteers, and/or former or  
51 terminated employees from accessing records containing personal informa-  
52 tion;

53 (g) Oversight of third party personal information recipients, by:

54 (1) taking reasonable steps to select and retain third party personal  
55 information recipients that are capable of maintaining appropriate secu-  
56 rity measures, safeguards, standards, protocols and best practices to



1 protect such personal information, consistent with this article and any  
2 other applicable federal or state statutes or regulations; and

3 (2) requiring such third party information recipients by contract to  
4 implement and maintain such appropriate security measures for personal  
5 information;

6 (h) Reasonable restrictions upon physical access to any electronic  
7 information, paper-based information or other records containing  
8 personal information, and storage of such information and/or records and  
9 data in locked, secure, and/or protected facilities, storage areas or  
10 containers;

11 (i) Regular monitoring to ensure that the comprehensive information  
12 security program is operating in a manner reasonably calculated to  
13 prevent unauthorized access to, or unauthorized use of, personal infor-  
14 mation; and upgrading information safeguards, standards, protocols and  
15 best practices as necessary to limit and minimize such risks;

16 (j) Reviewing the scope of the safeguards, standards, protocols, best  
17 practices and security measures, not less than quarterly, or whenever  
18 there is a material change in the personal, business, commercial, corpo-  
19 rate, association or governmental operation practices of the personal  
20 information recipient that may reasonably effect the security or integ-  
21 egrity of records containing personal information;

22 (k) Documenting responsive actions to be taken in connection with any  
23 incident involving a breach of security, and mandatory post-incident  
24 review of events and actions taken, if any, to make changes in the  
25 personal, business, commercial, corporate, association or governmental  
26 operation practices of the personal information recipient, relating to  
27 protection of personal information; and

28 (l) Detailing all physical security, safeguards, standards, protocols,  
29 and best practices, as well as all encryption methods that will be used  
30 by the personal information recipient to safeguard the personal informa-  
31 tion.

32 § 405. Approval of comprehensive security programs. On or before the  
33 first day of April, every personal information holder and every third  
34 party personal information holder, that is a state government agency, or  
35 a contractor paid by state government, shall annually submit its compre-  
36 hensive personal information security program, for approval to the  
37 office.

38 § 406. Computer system security requirements. 1. Computer system  
39 security program. Every personal information holder or third party  
40 personal information holder who electronically stores or transmits  
41 personal information shall include in its written, comprehensive infor-  
42 mation security program the establishment and maintenance of a computer  
43 security system program covering all of its computers, electronic  
44 systems and/or networks, including any wireless system.

45 2. Minimum standards for computer system security program. Every  
46 personal information holder with more than fifty employees, or with more  
47 than one hundred volunteers, and/or with more than one million dollars  
48 in annual revenue, shall additionally, establish a computer system secu-  
49 rity program, that, at a minimum, and to the extent technically feasi-  
50 ble, has the following elements:

51 (a) Secure user authentication protocols including:

52 (1) control of user IDs, user names, passwords and other unique iden-  
53 tifiers;

54 (2) a reasonably secure method of assigning and selecting passwords,  
55 or use of unique identifier technologies, such as biometrics or token  
56 devices;

1     (3) control of data security passwords to ensure that such passwords  
2     are kept in a location and/or format that does not compromise the secu-  
3     rity of the data they protect;

4     (4) a program of restricting access to active users and active user  
5     accounts only; and

6     (5) a requirement to block access to user identification after multi-  
7     ple unsuccessful attempts to gain access or the limitation placed on  
8     access for the particular system;

9     (b) Secure access control measures that:

10    (1) restrict access to records and files containing personal informa-  
11    tion to those who need such information to perform their job duties; and

12    (2) assign unique identifications plus passwords, which are not vendor  
13    supplied default passwords, to each person with computer access, that  
14    are reasonably designed to maintain the integrity of the security of the  
15    access controls;

16    (c) Encryption of all transmitted records and files containing  
17    personal information that will travel across public networks, or an  
18    alternative system of data protection and security that has been  
19    accepted by computer industry standards as equivalent or superior;

20    (d) Encryption of all data containing personal information to be tran-  
21    smitted wirelessly, or an alternative system of data protection and  
22    security that has been accepted by computer industry standards as equiv-  
23    alent or superior;

24    (e) Reasonable monitoring of systems, for unauthorized use of or  
25    access to personal information;

26    (f) Encryption of all personal information stored on laptops or other  
27    portable devices, or an alternative system of data protection and secu-  
28    rity that has been accepted by computer industry standards as equivalent  
29    or superior;

30    (g) Protocols for establishing state of the art, air-gapped systems  
31    for the storage and maintenance of personal information, or an alterna-  
32    tive system of data protection and security that has been accepted by  
33    computer industry standards as equivalent or superior;

34    (h) For files containing personal information on a system that is  
35    connected to the internet, reasonably up-to-date firewall protection and  
36    operating system security patches, reasonably designed to maintain the  
37    integrity of the personal information, or an alternative system of data  
38    protection and security that has been accepted by computer industry  
39    standards as equivalent or superior;

40    (i) Reasonably up-to-date versions of system security agent software  
41    which include malware protection and reasonably up-to-date patches and  
42    virus definitions, or a version of such software that can still be  
43    supported with up-to-date patches and virus definitions, set to receive  
44    the most current security updates on a regular basis, or an alternative  
45    system of data protection and security that has been accepted by comput-  
46    er industry standards as equivalent or superior; and

47    (j) Education and training of persons, volunteers and/or employees on  
48    the proper use of the computer security system and the importance of  
49    personal information security.

50    3. Review of computer system security programs. Every personal infor-  
51    mation holder or third party personal information holder who electron-  
52    ically stores or transmits personal information shall further review and  
53    update its written, approved, comprehensive personal information securi-  
54    ty program not less than annually, to include all feasible recently  
55    developed technological safeguards, standards, protocols and best prac-

1 tices that could enhance the protection of the collection, storage and  
2 maintenance of such personal information.

3 § 407. Breach of security. 1. Notification to the division of state  
4 police. In addition to any other requirements contained within any other  
5 provision of law, not later than ten days after discovering a security  
6 breach involving personal information, any personal information recipi-  
7 ent that has experienced a breach of security involving personal infor-  
8 mation, shall make a comprehensive report to the division of state  
9 police, in the form and manner required by such division, notifying the  
10 division of state police of such security breach.

11 2. Notification of comprehensive personal information security program  
12 approval entity. If such personal information recipient or third party  
13 personal information recipient is required in accordance with section  
14 four hundred five of this article to obtain approval of its comprehen-  
15 sive personal information security program, then such personal informa-  
16 tion recipient or third party personal information recipient shall also  
17 make a comprehensive report to the entity from which the personal infor-  
18 mation recipient or third party information recipient is required to  
19 obtain approval for its comprehensive personal information security  
20 program, in the form and manner required by such approval entity, noti-  
21 fying such approval entity of the security breach.

22 3. Notification of the chief information officer. Not more than five  
23 days after receiving the notification required pursuant to subdivision  
24 one or two of this section, the division of state police, and/or the  
25 entity required to approve the comprehensive personal information secu-  
26 rity program pursuant to section four hundred five of this article,  
27 shall provide the comprehensive report provided to such division and/or  
28 approval entity to the chief information officer of the office. Upon  
29 such notification, the chief information officer shall add the pertinent  
30 information concerning such breach to the information sharing and analy-  
31 sis program established in accordance with section four hundred ten of  
32 this article.

33 4. Notification of personal information subjects. In addition to any  
34 other requirements pursuant to any other provision of law, upon the  
35 receipt of the comprehensive report required by subdivision three of  
36 this section, the chief information officer of the office may require,  
37 in a specified timeframe, and in a specified form and manner, that the  
38 personal information recipient, or third party personal information  
39 recipient, which sustained the breach of security of the personal infor-  
40 mation, notify all personal information subjects impacted by the securi-  
41 ty breach, of the fact that there has been a breach of security involv-  
42 ing their personal information. If the chief information officer  
43 reasonably believes that the personal information subject will be  
44 adversely impacted in any manner by the discovered breach of security,  
45 then the chief information officer shall require that the personal  
46 information recipient, or third party personal information recipient,  
47 notify all such personal information subjects, of the fact that there  
48 has been a breach of security involving their personal information.

49 § 408. Causes of action. 1. Limitation on civil actions. Any personal  
50 information subject may bring a civil action, against a personal infor-  
51 mation holder in the supreme court of any county in which the personal  
52 information recipient resides or conducts business operations, for  
53 damages or equitable relief, arising from a breach of security, and in  
54 accordance with the provisions of this section. A civil action for  
55 damages or equitable relief, shall not, however, be brought by a  
56 personal information subject, in any other state court of competent

1 jurisdiction, other than in accordance with the provisions of this  
2 section, if such civil action arises out of a breach of security by a  
3 personal information holder. No action shall be brought under this  
4 section against a personal information collector or a third party  
5 personal information collector unless brought in accordance with the  
6 provisions of subparagraph four of paragraph (c) of subdivision two of  
7 this section.

8 2. Civil actions that may be brought by a personal information subject  
9 against a personal information recipient.

10 (a) Timeliness of actions. A civil action may be brought in accordance  
11 with this section if such civil action is brought within six years of  
12 the date of the reporting of the breach of security as required by  
13 section four hundred seven of this article, or in the event no such  
14 report was ever made, within any time after the date of the discovery of  
15 the breach of security by the personal information subject.

16 (b) Equitable action. Any action brought in accordance with this  
17 section, may seek either damages or equitable relief. If a personal  
18 information subject seeks equitable relief for a breach of security  
19 involving a security breach of personal information from a personal  
20 information recipient, and the court determines that such equitable  
21 relief is just and proper and should be awarded, then in addition to  
22 such equitable relief, the court may also award the personal information  
23 subject costs, disbursements and attorneys fees of the action. No action  
24 brought under this section for equitable relief shall prohibit a  
25 personal information subject from also bringing any additional cause of  
26 action for damages, when such additional cause of action is allowed  
27 under this article.

28 (c) Actions involving damages. Any action brought in accordance with  
29 this section, seeking damages for a breach of security involving a secu-  
30 rity breach of personal information from a personal information recipi-  
31 ent, shall be brought as follows:

32 (1) personal information holders or third party personal information  
33 holders with annual revenues of ten million dollars or more. Any  
34 personal information holder, or third party personal information holder,  
35 that has annual revenues of ten million dollars or more, that fails to  
36 maintain the safeguards, standards, protocols or best practices for the  
37 protection of personal information as established in its comprehensive  
38 information security program, or that fails to establish a comprehensive  
39 personal information security program as required by this article, and  
40 that experiences a breach of security involving such personal informa-  
41 tion, shall be liable in a civil action brought in accordance with this  
42 section, for damages, if the personal information subject involved in  
43 the breach of security sustains any damages as a result of such breach.  
44 Such liability shall extend to damages in the amount of three times the  
45 amount of such damages sustained by the personal information subject, or  
46 an amount of up to ten thousand dollars, whichever is less, together  
47 with costs, disbursements and attorneys fees of the action. Where the  
48 court finds that the personal information holder or a third party  
49 personal information holder, intentionally failed to establish a compre-  
50 hensive personal information security program, or intentionally failed  
51 to seek and obtain approval for a comprehensive personal information  
52 security program, where required, or intentionally failed to maintain  
53 the safeguards, standards, protocols or best practices for the  
54 protection of personal information as established in its comprehensive  
55 personal information security program, then the court may also award

1 punitive damages to the plaintiff of an action brought under this subdivi-  
2 vision.

3 (2) personal information holders or third party personal information  
4 holders with annual revenues of between one million dollars and ten  
5 million dollars. Any personal information holder, or third party  
6 personal information holder, that has annual revenues of between one  
7 million dollars and ten million dollars, and that fails to maintain the  
8 safeguards, standards, protocols or best practices for the protection of  
9 personal information as established in its comprehensive personal infor-  
10 mation security program, or that fails to establish a comprehensive  
11 personal information security program as required by this article, and  
12 that experiences a breach of security involving such personal informa-  
13 tion, shall be liable in a civil action brought in accordance with this  
14 section, for damages, if the personal information subject involved in  
15 the breach of security sustains any damages as a result of such breach.  
16 Such liability shall extend to damages in the amount of three times the  
17 amount of such damages sustained by the personal information subject, or  
18 an amount of up to five thousand dollars, whichever is less, together  
19 with costs, disbursements and attorneys fees of the action. Where the  
20 court finds that the personal information holder or a third party  
21 personal information holder, intentionally failed to establish a compre-  
22 hensive personal information security program, or intentionally failed  
23 to seek and obtain approval for a comprehensive personal information  
24 security program, where required, or intentionally failed to maintain  
25 the safeguards, standards, protocols or best practices for the  
26 protection of personal information as established in its comprehensive  
27 personal information security program, then the court may also award  
28 punitive damages to the plaintiff of an action brought under this subdivi-  
29 vision.

30 (3) personal information holders or third party personal information  
31 holders with annual revenues of less than one million dollars. Any  
32 personal information holder, or third party personal information holder,  
33 that has annual revenues of less than one million dollars, and that  
34 fails to maintain the safeguards, standards, protocols or best practices  
35 for the protection of personal information as established in its compre-  
36 hensive personal information security program, or that fails to estab-  
37 lish a comprehensive personal information security program as required  
38 by this article, and that experiences a breach of security involving  
39 such personal information, shall be liable in a civil action brought in  
40 accordance with this section, for damages, if the personal information  
41 subject involved in the breach of security sustains any damages as a  
42 result of such breach. Such liability shall extend to damages in the  
43 amount of three times the amount of such damages sustained by the  
44 personal information subject, or an amount of up to one thousand  
45 dollars, whichever is less, together with costs, disbursements and  
46 attorneys fees of the action. Where the court finds that the personal  
47 information holder or a third party personal information holder, inten-  
48 tionally failed to establish a comprehensive personal information secu-  
49 rity program, or intentionally failed to seek and obtain approval for a  
50 comprehensive personal information security program, where required, or  
51 intentionally failed to maintain the safeguards, standards, protocols or  
52 best practices for the protection of personal information as established  
53 in its comprehensive personal information security program, then the  
54 court may also award punitive damages to the plaintiff of an action  
55 brought under this subdivision.



1 (4) personal information collectors. Any personal information collec-  
2 tor that fails to maintain the safeguards, standards, protocols or best  
3 practices for the protection of personal information as established in  
4 its comprehensive personal information security program, or that fails  
5 to establish a comprehensive personal information security program as  
6 required by this article, and that experiences a breach of security  
7 involving such personal information, shall be liable in a civil action  
8 for damages brought in accordance with this section, in the amount of  
9 such damages so sustained. Where the court finds that the personal  
10 information collector intentionally failed to establish a comprehensive  
11 personal information security program, or intentionally failed to seek  
12 and obtain approval for a comprehensive personal information security  
13 program, where required, or intentionally failed to maintain the safe-  
14 guards, standards, protocols or best practices for the protection of  
15 personal information as established in its comprehensive personal infor-  
16 mation security program, then the court may also award punitive damages  
17 to the plaintiff of an action brought under this subdivision.

18 (5) no action brought under this section for damages shall prohibit a  
19 personal information subject from also bringing any additional cause of  
20 action for equitable relief, when such additional cause of action is  
21 also allowed under this article.

22 § 409. Liability protection. 1. It shall be a complete defense to any  
23 civil action brought in accordance with section four hundred eight of  
24 this article, for the personal information recipient that is the defend-  
25 ant in such action, that such personal information recipient established  
26 and maintained a comprehensive personal information security program, as  
27 required by this article, and substantially followed and complied with  
28 all provisions of such comprehensive personal information security  
29 program, and substantially maintained, if required, all computer system  
30 security requirements, in accordance with section four hundred six of  
31 this article, and substantially maintained, if required, the proper  
32 approval for such comprehensive personal information security program,  
33 in accordance with section four hundred five of this article, at the  
34 time of the breach of such security.

35 2. Any civil action brought by a personal information subject, in any  
36 court of competent jurisdiction, involving damages arising from a breach  
37 of security that is not brought in accordance with the provisions of  
38 section four hundred eight of this article, shall be dismissed without  
39 prejudice, against such personal information recipient or third party  
40 personal information recipient, but that such personal information  
41 subject may bring a new, subsequent action, if timely, in accordance  
42 with the provisions of section four hundred eight of this article.

43 § 410. Information sharing and analysis program. 1. The office shall  
44 establish and maintain a voluntary New York state cyber security infor-  
45 mation sharing and analysis program.

46 2. It shall be the purpose of the New York state cyber security infor-  
47 mation sharing and analysis program to increase the volume, timeliness,  
48 and quality of cyber threat information shared with state public and  
49 private sector entities so that these entities may better protect and  
50 defend themselves against cyber threats and to promote the development  
51 of effective defenses and strategies to combat, and protect against,  
52 cyber threats and attacks.

53 3. To facilitate the purposes of the New York state cyber security  
54 information sharing and analysis program, the office shall promulgate  
55 regulations, in accordance with the provisions of this section.

1     4. The regulations promulgated pursuant to subdivision three of this  
2 section shall:

3     (a) Provide for the timely production of unclassified reports of cyber  
4 threats to the state and its public and private sector entities, includ-  
5 ing, but not limited to, all participants in the information sharing and  
6 analysis program, with express details on threats that identify a  
7 specific targeted entity or specific threat type or activity;

8     (b) Address the need to protect intelligence and law enforcement  
9 sources, methods, operations, and investigations;

10    (c) Establish a process that rapidly disseminates the reports produced  
11 pursuant to paragraph (a) of this subdivision, to any targeted entity,  
12 any program participant, and such other and further public and private  
13 entities as the office shall deem necessary to advance the purposes of  
14 this subdivision;

15    (d) Provide for protections from liability for entities sharing and  
16 receiving information with the New York state cyber security information  
17 and analysis program, so long as the entity acted in good faith;

18    (e) Establish a system for tracking the production, dissemination, and  
19 disposition of the reports produced in accordance with the provisions of  
20 this subdivision;

21    (f) Establish an enhanced cyber security services program, within the  
22 state, to provide for procedures, methods and directives, for a volun-  
23 tary information sharing program, that will provide cyber threat and  
24 technical information collected from both public and private sector  
25 entities, to all participants in the information sharing and analysis  
26 program and all such private and public sector entities as the office  
27 deems prudent, and to also advise all critical infrastructure companies  
28 or commercial service providers that offer security services to critical  
29 infrastructure on cyber security threats and defense measures;

30    (g) Seek to develop strategies to maximize the utility of cyber threat  
31 information sharing between and across the private and public sectors;

32    (h) Promote the use of private and public sector subject matter  
33 experts to address cyber security needs in the state, with these subject  
34 matter experts providing advice regarding the content, structure, and  
35 types of information most useful to critical infrastructure owners and  
36 operators in reducing and mitigating cyber risks;

37    (i) Establish a consultative process to coordinate improvements to the  
38 cyber security of critical infrastructure, where as part of the consul-  
39 tative process, the public and private entities of the state shall  
40 engage;

41    (j) Provide that the office shall seek and consider the advice of the  
42 division of homeland security and emergency services, the division of  
43 state police, the center for internet security, and such other and  
44 further private and public sector entities, universities, and cyber  
45 security experts as the office may deem prudent; and

46    (k) Establish a baseline framework to reduce cyber risk to critical  
47 infrastructure and public and private computer systems, networks and  
48 operations.

49    5. The office shall use the information sharing and analysis program  
50 developed under this section to lead in the development of a voluntary  
51 framework to reduce cyber risks to critical infrastructure and public  
52 and private computer systems, networks and operations, to be known as  
53 the cyber security framework.

54    6. The development of the cyber security framework shall:

1 (a) Include a set of standards, methodologies, procedures, and proc-  
2 esses that align policy, business, and technological approaches to  
3 address cyber risks;

4 (b) Incorporate voluntary consensus standards, safeguards, protocols  
5 and best practices to the fullest extent possible;

6 (c) Provide a prioritized, flexible, repeatable, performance-based,  
7 and cost-effective approach, including information security measures and  
8 controls, to help owners and operators of critical infrastructure and  
9 public and private computer systems, networks and operations, to identi-  
10 fy, assess, and manage cyber risk;

11 (d) Focus on identifying cross-sector security standards and guide-  
12 lines applicable to critical infrastructure and public and private  
13 computer systems, networks and operations;

14 (e) Identify areas for improvement that should be addressed through  
15 future collaboration with particular sectors and standards-developing  
16 organizations;

17 (f) Enable technical innovation and account for organizational differ-  
18 ences, to provide guidance that is technology neutral and that enables  
19 critical infrastructure sectors and public and private computer systems,  
20 networks and operations, to benefit from a competitive market for  
21 products and services that meet the standards, methodologies, proce-  
22 dures, processes, safeguards, protocols and best practices to be devel-  
23 oped to address cyber risks;

24 (g) Include guidance for measuring the performance of an entity in  
25 implementing the cyber security framework;

26 (h) Include methodologies to identify and mitigate impacts of the  
27 cyber security framework and associated information security measures or  
28 controls on business confidentiality, and to protect individual privacy  
29 and civil liberties; and

30 (i) Engage in the review of threat and vulnerability information and  
31 technical expertise.

32 7. The regulations promulgated pursuant to subdivision three of this  
33 section shall additionally establish a voluntary critical infrastructure  
34 cyber security program to support the adoption of the cyber security  
35 framework by owners and operators of critical infrastructure and any  
36 other interested entities, where under this program implementation guid-  
37 ance or supplemental materials would be developed to address sector-spe-  
38 cific risks and operating environments.

39 8. In developing the New York state cyber security information sharing  
40 and analysis program in accordance with the provisions of this section,  
41 the office, in consultation with the division of homeland security and  
42 emergency services and the division of state police, shall produce and  
43 submit a report, to the governor, the temporary president of the senate,  
44 and the speaker of the assembly, making recommendations on the feasibil-  
45 ity, security benefits, and relative merits of incorporating security  
46 safeguards, standards, protocols and best practices into acquisition  
47 planning and contract administration. Such report shall further address  
48 what steps can be taken to harmonize and make consistent existing  
49 procurement requirements related to cyber security and the feasibility  
50 of including risk-based security standards into procurement and contract  
51 administration.

52 § 4. This act shall take effect on the one hundred eightieth day after  
53 it shall have become a law; provided, however, that the office of infor-  
54 mation technology services is authorized and directed to (i) publish its  
55 model comprehensive security programs containing recommended standards,  
56 safeguards, protocols and best practices for holders of personal infor-

1 mation in accordance with section 404 of the state technology law, as  
2 added by section three of this act, and (ii) establish the information  
3 sharing and analysis program and promulgate regulations regarding the  
4 same, in accordance with section 410 of the state technology law, as  
5 added by section three of this act, on or before the one hundred fifti-  
6 eth day after this act shall have become a law.