

STATE OF NEW YORK

159

2019-2020 Regular Sessions

IN ASSEMBLY

(Prefiled)

January 9, 2019

Introduced by M. of A. CAHILL -- Multi-Sponsored by -- M. of A. COOK,
GALEF -- read once and referred to the Committee on Consumer Affairs
and Protection

AN ACT to amend the public service law, in relation to requiring tele-
phone service providers to furnish a toll-free consumer service number
for consumers offered unsolicited services

The People of the State of New York, represented in Senate and Assem-
bly, do enact as follows:

Section 1. The public service law is amended by adding a new section
92-i to read as follows:

§ 92-i. Toll-free consumer service number for consumers offered unso-
licited services. Any person, firm, corporation, partnership, associ-
ation, company or business offering or providing to a consumer unsolic-
ited telephone services without charge for a specified period of use
time or for a specified value of use time by means of a telephone call-
ing card number, account number, electronic serial number or personal
identification number when a charge, fee or payment is subsequently
required by the consumer for termination or continued use of the unso-
licited telephone service shall furnish a toll-free consumer service
number to all such consumers which a consumer can use to obtain answers
to questions, information on the rates, information on terms or condi-
tions, and for resolution of a billing or service complaint.

§ 2. This act shall take effect on the thirtieth day after it shall
have become a law.

EXPLANATION--Matter in italics (underscored) is new; matter in brackets
[-] is old law to be omitted.

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