## STATE OF NEW YORK

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4024

2019-2020 Regular Sessions

## IN SENATE

February 25, 2019

Introduced by Sen. HARCKHAM -- read twice and ordered printed, and when printed to be committed to the Committee on Budget and Revenue

AN ACT to amend the tax law, in relation to enacting the "STAR credit bill of rights" and establishing the office of STAR ombudsman

## The People of the State of New York, represented in Senate and Assembly, do enact as follows:

Section 1. This act shall be known and may be cited as the "STAR credit bill of rights".

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- § 2. Subclauses (I), (II) and (III) of clause (i) of subparagraph (B) of paragraph 10 of subsection (eee) of section 606 of the tax law, as amended by section 2 of part TT of chapter 59 of the laws of 2017, are amended to read as follows:
- 7 (I) If the school district tax roll is filed with the commissioner on 8 or before July first, the determination of eligibility shall be made by 9 July fifteenth, or as soon thereafter as is practicable, and the advance 10 payment shall be issued by July thirtieth, or as soon thereafter as is practicable. For each taxpayer in such school district that the commissioner determines to be ineligible for such credit, the commissioner 12 13 shall notify, in writing, such taxpayer of his or her ineligibility. 14 Such notice shall be mailed to the taxpayer and postmarked no later than 15 three days before the date set forth in this subclause.
- (II) If the school district tax roll is filed with the commissioner after July first and on or before September first, the determination of eligibility shall be made by September fifteenth, or as soon thereafter as is practicable, and the advance payment shall be issued by September thirtieth, or as soon thereafter as is practicable. For each taxpayer in such school district that the commissioner determines to be ineligible for such credit, the commissioner shall notify, in writing, such taxpayer of his or her ineligibility. Such notice shall be mailed to the taxpayer and postmarked no later than three days before the date set forth in this subclause.

EXPLANATION--Matter in italics (underscored) is new; matter in brackets
[-] is old law to be omitted.

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(III) If the school district tax roll is filed with the commissioner after September first, the determination of eligibility shall be made by the fifteenth day after such filing, or as soon thereafter as is practicable, and the advance payment shall be issued by the thirtieth day after such filing, or as soon thereafter as is practicable. For each taxpayer in such school district that the commissioner determines to be ineligible for such credit, the commissioner shall notify, in writing, such taxpayer of his or her ineligibility. Such notice shall be mailed to the taxpayer and postmarked no later than three days before the date set forth in this subclause.

- 11 § 3. Subparagraph (B) of paragraph 10 of subsection (eee) of section 12 606 of the tax law is amended by adding a new clause (iii) to read as 13 follows:
- 14 (iii) Any taxpayer who receives a notice of ineligibility pursuant to subclause (I), (II) or (III) of clause (i) of this subparagraph may 15 16 appeal the determination made by the commissioner that he or she is ineligible to receive such credit. Such appeal shall be in writing, 17 mailed to the commissioner and postmarked no later than thirty days 18 19 after such taxpayer receives such notice of ineligibility. Such appeal 20 shall be made in a form to be determined by the commissioner, and may 21 include any supporting documentation the taxpayer deems appropriate. Upon receipt of an appeal, the commissioner shall have fifteen days to 22 make a final determination regarding the taxpayer's eligibility. Such 23 taxpayer shall be notified of the final determination by the commission-24 25 er within three days after such final determination is made. For those 26 taxpayers whom the commissioner has determined to be eliqible for such 27 credit pursuant to such appeal, the commissioner shall advance a payment in the amount specified in paragraph three, four or six of this 28 29 subsection, whichever is applicable. Such payment after appeal shall be 30 subject to interest at the rate prescribed by subparagraph (A) of para-31 graph two of subsection (j) of section six hundred ninety-seven of this 32 article.
- § 4. Subsection (eee) of section 606 of the tax law is amended by adding a new paragraph 14 to read as follows:
  - (14) (A) There is hereby established in the department the office of STAR ombudsman. The commissioner shall appoint the director of the office of STAR ombudsman. The director shall report to the commissioner. Persons employed by the office of the ombudsman to act as "ombudsmen" shall be attorneys or shall have expertise in the areas of tax and real estate tax, as evidenced by experience in the field, or by academic background, the level and sufficiency of which shall be determined by the director.
    - (B) The office of STAR ombudsman shall have the following duties:
- (i) to confirm to taxpayers, receipt of taxpayer inquiries or other communications regarding the credit allowed pursuant to this subsection within twenty-four hours of when such inquiry or communication was received by the department;
- 48 <u>(ii) to respond to taxpayer inquiries made regarding delays in the</u>
  49 <u>processing of advance payments or determinations of eligibility pursuant</u>
  50 <u>to this subsection;</u>
- 51 (iii) to confirm to taxpayers that a department employee is working on 52 his or her inquiry or case regarding the credit allowed pursuant to this 53 subsection; and
- 54 <u>(iv) to establish a tracking system and utilize case numbers for</u> 55 <u>taxpayer inquiries and cases regarding the credit allowed pursuant to</u>

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this subsection. Such tracking system shall be made available to the public via the department's website.

§ 5. This act shall take effect July 1, 2019. Effective immediately, 4 the addition, amendment and/or repeal of any rule or regulation necessary for the implementation of this act on its effective date are authorized to be made and completed on or before such date.