7513--A

2019-2020 Regular Sessions

## IN ASSEMBLY

May 8, 2019

- Introduced by M. of A. PERRY -- read once and referred to the Committee on Banks -- recommitted to the Committee on Banks in accordance with Assembly Rule 3, sec. 2 -- committee discharged, bill amended, ordered reprinted as amended and recommitted to said committee
- AN ACT to amend the banking law, in relation to modifying delinquent home loans and single point of contact

## The People of the State of New York, represented in Senate and Assembly, do enact as follows:

1	Section 1. The banking law is amended by adding a new section 6-o to
2	read as follows:
3	§ 6-o. Single point of contact for modifying delinquent home loans. 1.
4	A lender shall provide to a borrower who is sixty or more days delin-
5	quent on his or her home loan with such lender and who chooses to pursue
6	a loan modification or other foreclosure prevention alternative, a
7	single point of contact for the borrower to reach the lender regarding
8	pursuing a loan modification. The borrower shall make his or her request
9	for such contact information in writing or by electronic communication
10	to his or her lender and such lender shall provide the contact informa-
11	tion required herein within ten business days of receiving such borrow-
12	er's request. If at any time the contact information provided to the
13	borrower changes, a notification of such change shall be provided by the
14	lender to the borrower within five business days of such change. The
15	duties imposed on a lender by this section may also be performed by a
16	mortgage servicer acting on behalf of such lender.
17	2. The single point of contact required by this act shall be responsi-
18	ble for the following:
19	(a) communicating information regarding options the borrower may have

- 20 for modifying his or her delinquent home loan;
- 21 (b) assisting the borrower with identifying documents necessary for 22 pursuing a loan modification; and

EXPLANATION--Matter in <u>italics</u> (underscored) is new; matter in brackets [-] is old law to be omitted.

LBD05333-04-0

1	(c) providing accurate information regarding the status of a borrow-
2	er's loan modification application should such borrower choose to apply
3	for a modification.
4	3. The single point of contact required by this section shall remain
5	assigned to the borrower's account until such time as the lender deter-
б	mines that all loss modification options have been exhausted or until
7	the borrower's account becomes current.
8	4. For the purposes of this section, "home loan" shall have the same
9	meaning as defined in paragraph (e) of subdivision one of section six-1
10	of this article.
11	§ 2. This act shall take effect on the sixtieth day after it shall
12	have become a law and shall apply to home loans entered into on or after
13	such effective date.