STATE OF NEW YORK

6762

2019-2020 Regular Sessions

IN ASSEMBLY

March 19, 2019

Introduced by M. of A. BRONSON -- read once and referred to the Committee on Children and Families

AN ACT to amend the social services law and the elder law, in relation to providing protective services to certain individuals

The People of the State of New York, represented in Senate and Assembly, do enact as follows:

Section 1. Section 473 of the social services law is amended by adding 2 a new subdivision 9 to read as follows:

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- 9. (a) Within amounts appropriated therefor, the office of children 4 and family services shall establish a statewide, toll-free telephone number (a "hotline") to receive reports consistent with subdivision one of this section. The hotline shall receive reports of allegations of reportable incidents twenty-four hours per day, seven days a week. The hotline shall accept anonymous calls.
- 9 (b) When any allegation that could reasonably constitute a reportable 10 incident is received by the hotline, the hotline shall accept and imme-11 diately transmit notice of the report orally and electronically to any appropriate state agencies or local social services office. Whenever a 12 13 telephone call or electronic transmission to the hotline alleges an act 14 or circumstances that may constitute a criminal offense or an immediate 15 threat to an individual's health, safety or welfare, the hotline shall 16 convey, by the most expedient means available, the information contained in such call or transmission to the appropriate law enforcement agency 17 or district attorney and, to the extent necessary, the appropriate emer-18 19 gency responder, and the relevant state agency or local social services 20 office.
- 21 (c) The commissioner is authorized to promulgate rules and regulations 22 to facilitate the implementation and operation of the hotline, including but not limited to, procedures for timely and accurate referrals to other state agencies or entities that may have investigative or over-25 sight authority regarding reported incidents.

EXPLANATION--Matter in italics (underscored) is new; matter in brackets [-] is old law to be omitted.

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§ 2. Subdivision 16 of section 202 of the elder law, as added by chapter 455 of the laws of 2016, is amended to read as follows:

16. to the extent appropriations are available, and in consultation 3 with the office of children and family services, conduct a public education campaign that emphasizes zero-tolerance for elder abuse. Such campaign shall include information about the signs and symptoms of elder 7 abuse, identification of potential causes of elder abuse, resources available to assist in the prevention of elder abuse, where suspected 9 elder abuse can be reported, including, but not limited to, information regarding the statewide hotline as provided for in paragraph (a) of 10 11 <u>subdivision</u> nine of <u>section</u> four hundred <u>seventy-three</u> of the <u>social</u> services law, contact information for programs offering services to 12 13 victims of elder abuse such as counseling, and assistance with arranging 14 personal care and shelter. Such campaign may include, but not be limited 15 to: printed educational and informational materials; audio, video, elec-16 tronic, other media; and public service announcements or advertisements. 17

§ 3. This act shall take effect on the one hundred twentieth day after

18 it shall have become a law.