STATE OF NEW YORK

6612--A

2017-2018 Regular Sessions

IN SENATE

June 7, 2017

- Introduced by Sen. SEWARD -- read twice and ordered printed, and when printed to be committed to the Committee on Rules -- committee discharged, bill amended, ordered reprinted as amended and recommitted to said committee
- AN ACT to amend the insurance law, in relation to wireless communications equipment insurance

The People of the State of New York, represented in Senate and Assembly, do enact as follows:

- 1 Section 1. Section 2101 of the insurance law is amended by adding a 2 new subsection (z) to read as follows:
- 3 (z) For purposes of section two thousand one hundred thirty-one of 4 this article, with respect to wireless communications equipment insur-5 ance:
- 6 <u>(1) "Customer" means a person who purchases wireless communications</u> 7 <u>equipment or service;</u>

8 (2) "Enrolled customer" means a customer who elects coverage under a 9 wireless communications equipment insurance policy issued to a vendor of

10 wireless communications equipment;

- 11 (3) "Location" means any physical location in the state of New York or 12 any website, call center site or similar location directed to residents 13 of the state of New York;
- 14 (4) "Wireless communications equipment" shall mean electronic devices 15 that are portable in nature and their accessories;

16 <u>(5)(A) "Wireless communications equipment insurance" means insurance</u> 17 providing coverage for the repair or replacement of wireless communi-18 cations equipment which may provide coverage for wireless communications

- 19 equipment against any one or more of the following causes of loss: loss,
- 20 theft, inoperability due to mechanical failure, malfunction, damage or
- 21 <u>other similar causes of loss.</u>

22 (B) "Wireless communications equipment insurance" does not include:

EXPLANATION--Matter in <u>italics</u> (underscored) is new; matter in brackets [-] is old law to be omitted.

LBD13079-02-7

1 2	(i) A service contract as that term is defined by article seventy-nine of this chapter;
3	(ii) A policy of insurance covering a seller's or a manufacturer's
4	obligations under a warranty; or
5	(iii) A homeowners', renters', private passenger automobile, commer-
б	<u>cial multi-peril, or similar policy.</u>
7	(6) "Wireless communications equipment transaction" means:
8	(A) The sale or lease of wireless communications equipment by a vendor
9	to a customer; or
10	(B) The sale of a service related to the use of wireless communi-
11	cations equipment by a vendor to a customer.
12	(7) "Supervising entity" means a business entity that is a licensed
13	insurer or insurance producer that is authorized by an insurer to super-
14	vise the administration of a wireless communications equipment insurance
15	program.
16	(8) "Vendor" means a person in the business of engaging in wireless
17	communications equipment transactions directly or indirectly.
18	(9) "Wireless communications service" means telephonic and/or data
19	transmission service over a wireless network through wireless communi-
20	cations equipment.
21	§ 2. Section 2131 of the insurance law, as amended by chapter 582 of
22	the laws of 2003, the section heading and subsections (a), (d), (e),
23	(f), (h) and (i) as amended by chapter 368 of the laws of 2010, and
24	subsection (g) as amended by chapter 426 of the laws of 2005, is amended
25	to read as follows:
26	§ 2131. Limited license for rental vehicle companies, wireless commu-
27	nications equipment vendors and self-service storage companies. (a) The
28	superintendent may issue to a rental vehicle company, a wireless commu-
29	nications equipment vendor, a self-service storage company or to a fran-
30	chisee of a rental vehicle company, [a wireless communications equipment
31	vendor,] or a self-service storage company which has complied with the
32	requirements of this section, a limited license authorizing the licen-
33	see, known as a "limited licensee" for the purpose of this article, to
34	act as agent, with reference to the kinds of insurance specified in this
35	section, of any insurer authorized to write such kinds of insurance in
36	this state.
37	(b) [The] Except as contained in paragraph three of this subsection
38	regarding wireless communications equipment vendors, the prerequisites
39	for issuance of a limited license under this section shall be the filing
40	with the superintendent of the following:
41	(1) an application, signed by an officer of the applicant, for the
42	limited license in such form or forms, and supplements thereto, and
43	containing such information, as the superintendent may prescribe; [and]
44	(2) an appointment of a limited licensee by the appointing insurer, in
45	a format approved by the superintendent, no more than fifteen days after
46	the date the agency contract is executed or the first insurance contract
47	is submitted, whichever is later, stating that it has satisfied itself
48	that the named applicant is trustworthy and competent to act as its
49	insurance agent for this limited purpose and that the insurer will
50	appoint such applicant to act as the agent in reference to the doing of
50 51	such kind or kinds of insurance which are permitted by this section, if
52	the limited license applied for is issued by the superintendent. Such
53	appointment shall be subscribed by an officer or managing agent of such
55 54	insurer and affirmed as true under the penalties of perjury:
55	(3) the prerequisites for issuance of a limited license under this
56	section for a wireless communications equipment vendor shall be the

S. 6612--A

of a sworn application with the superintendent on forms 1 filing prescribed and furnished by the superintendent which shall: 2 (A) provide the name, residence address, and other information 3 4 required by the superintendent for an employee or officer of the vendor 5 that is designated by the applicant as the person responsible for the б vendor's compliance with the requirements of this chapter. However, if 7 the vendor derives more than fifty percent of its revenue from the sale 8 of wireless communications equipment insurance the information noted 9 above shall be provided for all officers, directors, and shareholders of record having beneficial ownership of ten percent or more of any class 10 11 of securities registered under the federal securities law; and (B) the location of the applicant's home office; and 12 13 (4) any vendor engaging in wireless communications equipment insurance 14 transactions must obtain a license prior to offering wireless communi-15 cations equipment insurance. 16 (c) In the event that any provision of this chapter is violated, the 17 superintendent may: (1) revoke or suspend a limited license issued under this section in 18 19 accordance with the provisions of section two thousand one hundred ten 20 of this article; or 21 (2) after notice and hearing impose such other penalties, including 22 suspending the transaction of insurance at specific locations where violations of this article have occurred, as the superintendent deems 23 24 necessary or convenient to carry out the purposes of this section. 25 (d) The rental vehicle company, wireless communications equipment 26 vendor, or self-service storage company, or franchisee licensed pursuant 27 to subsection (a) of this section may act as agent for an authorized insurer only in connection with the rental of motor vehicles, the sale 28 29 or offering for sale of wireless communications equipment, or the rental 30 of storage space, respectively, and only with respect to the following kinds of insurance: 31 32 (1) with respect to rental vehicle companies: 33 (A) excess liability insurance that provides coverage to the rental car company or franchisee and renters and other authorized drivers of 34 35 rental vehicles, in excess of the standard liability limits provided by 36 the rental vehicle company in its rental agreement, for liability aris-37 ing from the negligent operation of the rental vehicle; 38 (B) accident and health insurance that provides coverage to renters and other vehicle occupants, in excess to the standard first party bene-39 fits provided pursuant to article fifty-one of this chapter, for acci-40 dental death and/or dismemberment and for medical expenses resulting 41 42 from an accident that occurs during the rental period; 43 (C) personal effects insurance that provides coverage to renters and 44 other vehicle occupants for the loss of, or damage to, personal effects 45 that occurs during the rental period; 46 (D) any other coverage which the superintendent may approve as mean-47 ingful and appropriate in connection with the rental of motor vehicles; 48 or 49 (2) with respect to wireless communications equipment vendors, [insur-50 ance issued to cover the loss, theft, mechanical failure, or malfunction 51 of, or damage to, wireless communications equipment offered] wireless 52 communications equipment insurance as either an individual policy issued 53 the consumer or as a group or master commercial inland marine policy to 54 under which certificates or other evidence of coverage are issued to 55 individual consumers who enroll in the program [, provided however, that

1	said insurance shall not extend to wireless services or service
2	contracts governed by article seventy-nine of this chapter]; or
3	(3) with respect to self-service storage companies, the following
4	coverages offered as either an individual policy issued to the consumer
5	or as a group policy:
6	(A) personal effects insurance that provides coverage to renters of
7	storage spaces at the self-service storage company's facility for the
8	loss of, or damage to, personal property stored at the facility, where
9	the loss or damage occurs at the same facility during the rental period;
10	(B) any other coverage that the superintendent may approve as meaning-
11	ful and appropriate in connection with the rental of storage space.
12	(e) No insurance may be issued pursuant to this section unless:
13	(1) with regard to the rental of vehicles only, the rental period of
14	the rental agreement does not exceed thirty consecutive days; and
15	(2) at every location where rental vehicle agreements, wireless commu-
16	nications equipment agreements, or self-service storage agreements are
17	executed, brochures or other written materials are readily available to
18	the prospective consumer that:
19	(A) summarize, clearly and correctly, the material terms of insurance
20	coverage, including the identity of the insurer and, with regard to
21	wireless communications equipment insurance, the agent licensed under
22	subsection (b) of section two thousand one hundred three of this
23	article, the identity of the supervising entity, the amount of any
24	applicable deductible and how it is to be paid, benefits of the cover-
25	age, and key terms and conditions of coverage such as whether wireless
26	communications equipment may be repaired or replaced with similar make
27	and model reconditioned or non-original manufacturer parts or equipment;
28	(B) disclose that these policies may provide a duplication of coverage
29	already provided by a renter's personal automobile insurance policy,
30	homeowner's insurance policy, personal liability insurance policy, or
31 32	other source of coverage;
33	(C) state that the purchase by the consumer of the kinds of insurance specified in this section is not required in order to rent a vehicle, to
33 34	purchase or lease wireless communications equipment, or to rent storage
35	space;
36	(D) describe the process for filing a claim in the event the consumer
37	elects to purchase coverage, and with regard to wireless communications
38	equipment insurance, describe how to return wireless communications
39	equipment and the maximum fee or fees applicable in the event the
40	customer fails to comply with any equipment return requirements;
41	(E) the price, deductible, benefits, exclusions and conditions or
42	other limitations of such policies;
43	(F) disclose that the employee of the rental vehicle company, wireless
44	communications equipment vendor or self-storage company is not qualified
45	or authorized to evaluate the adequacy of the purchaser's existing
46	coverages, unless otherwise licensed; [and]
47	(G) notwithstanding any law, rule or regulation a wireless communi-
48	cations equipment insurance vendor shall state whether an employee may
49	earn compensation under the vendor's limited lines license as allowed
50	under subsection (g) of this section and that part of the premium paid
51	by the purchaser may be paid by the vendor to an administrator; and
52	(H) state that the customer may cancel the insurance at any time and
53	any unearned premium will be refunded in accordance with applicable law.
54	(3) with respect to wireless communications equipment insurance, the
55	written materials required by paragraph two of this subsection shall not

3 <u>(4)</u> evidence of coverage is provided to every consumer who elects to 4 purchase such coverage.

5 (f) Rates and forms for insurance under this section shall be subject б to article twenty-three of this chapter. Any brochures used in connection with insurance under this section shall be filed with the 7 superintendent for review and shall include disclosure of the claims 8 9 filing process, premium, deductible amounts and limits and shall be prominently displayed in the brochure with at least twelve-point type 10 11 bold headings. Any such brochures shall also be subject to section three thousand one hundred two of this chapter, provided, however, that 12 13 any policy, certificate or other evidence of insurance coverage, whether 14 or not contained in such brochure, shall not be subject to section three 15 thousand one hundred two of this chapter, but shall be written in a 16 clear and coherent manner and whenever practicable shall use words with 17 common and everyday meaning to facilitate readability and to aid the policyholder in understanding the coverage provided. 18

(g) Any limited license issued under this section shall also authorize 19 20 salaried employee or any sales representative authorized by the any 21 licensee who, pursuant to subsection (h) of this section, is trained to 22 individually on behalf, and under the supervision, of the licensee act 23 with respect to the kinds of insurance specified in this section. 24 Notwithstanding any other provision of law, employees or authorized representatives of a vendor of wireless communications equipment shall 25 26 not be compensated based on the number of customers enrolled for wire-27 less communications equipment insurance coverage but may be eligible to 28 receive compensation for activities under the limited lines license 29 which is incidental to their overall compensation.

(h) Each company or franchisee licensed pursuant to this section shall conduct a training program, which shall be submitted to the superintendent for approval prior to use, and which shall meet the following minimum standards:

(1) each trainee shall receive basic instruction about the kinds of insurance specified in this section offered for purchase by prospective renters of rental vehicles, purchasers or lessors of wireless communications equipment, or renters of storage space;

(2) each trainee shall be instructed with respect to the disclosures required under subsection (e) of this section and to acknowledge to a prospective renter of a rental vehicle, purchaser or lessor of wireless communications equipment, or renter of storage space that purchase of any such insurance specified in this section is not required in order for the consumer to rent a motor vehicle, purchase or lease wireless communications equipment, or rent storage space;

(3) each trainee shall be instructed to acknowledge to a prospective consumer of the kinds of insurance specified in this section that the consumer may have insurance policies that already provide the coverage being offered by the rental vehicle company, the wireless communications equipment vendor, or self-service storage company pursuant to this section; and

51 (4) with regard to wireless communications equipment insurance and 52 self-service storage company insurance, training materials may be devel-53 oped and provided by an agent licensed pursuant to subsection (b) of 54 section two thousand one hundred three of this article.

55 (i) Limited licensees acting pursuant to and under the authority of 56 this section shall comply with all applicable provisions of this artiS. 6612--A

cle, except that notwithstanding section two thousand one hundred twenty 1 2 of this article, a limited licensee pursuant to this section shall not be required to treat premiums collected from consumers [purchasing such 3 4 insurance when renting motor vehicles, purchasing or leasing wireless 5 communications equipment,] or renting storage space as funds received in б a fiduciary capacity, provided that: 7 (1) the insurer represented by the limited licensee has consented in 8 writing, signed by the insurer's officer, that premiums need not be 9 segregated from funds received by the rental vehicle company, [wireless 10 communications equipment vendor,] or self-storage company on account of vehicle rental, [wireless communications equipment purchase or lease,] 11 or storage space rental; [and] 12 13 (2) the charges for insurance coverage are itemized but not billed to 14 the consumer separately from the charges for rental vehicles, [purchase 15 or lease of wireless communications equipment, or storage space rental: 16 and 17 (3) with respect to wireless communications equipment insurance premiums, vendors billing and collecting such charges shall not be required 18 19 to maintain such funds in a segregated account provided that the vendor 20 is authorized by the insurer to hold such funds in an alternative manner 21 and remits such amounts to the supervising entity within sixty days of receipt. All funds received by a vendor from an enrolled customer for 22 the sale of wireless communications equipment insurance shall be consid-23 ered funds held in trust by the vendor in a fiduciary capacity for the 24 25 benefit of the insurer. Any charge to the enrolled customer for coverage 26 that is not included in the cost associated with the purchase or lease 27 of wireless communications equipment or related services shall be separately itemized on the enrolled customer's bill. If the insurance cover-28 29 age is included with the purchase or lease of wireless communications 30 equipment or related services the vendor shall clearly and conspicuously 31 disclose to the enrolled customer that the coverage is included with the 32 wireless communications equipment or related services. Vendors may receive compensation for billing and collection services. 33 34 (j) No limited licensees under this section shall advertise, represent 35 or otherwise hold itself or any of its employees themselves out as 36 licensed insurance agents or brokers. 37 The superintendent may issue a replacement for a currently in (k) 38 force license which has been lost or destroyed. Before such replacement license shall be issued, there shall be on file in the office of the 39 superintendent a written application for such replacement license, 40 41 affirming under penalty of perjury that the original license has been 42 lost or destroyed, together with a fee of fifteen dollars. (1) [For purposes of this section "wireless communications equipment" 43 44 shall mean wireless handsets, pagers, personal digital assistants, wire-45 less telephones or wireless telephone batteries and other wireless 46 devices and accessories related to such devices that are used to access 47 wireless communications services and includes wireless services] 48 Notwithstanding any law, rule, or regulation to the contrary, with respect to wireless communications equipment insurance, the only disclo-49 sures and materials required in the provision of such insurance shall be 50 51 the items required by this section. 52 § 3. Section 3449 of the insurance law, as added by chapter 426 of the 53 laws of 2005, is amended to read as follows: 54 3449. Wireless communications equipment insurance policies. (a) In S 55 this section, the term "policy of wireless communications equipment 56 insurance" means an insurance policy covering the kind of insurance

described in subsection [(1)] (z) of section two thousand one hundred 1 [thirty-one] one of this chapter. 2 (b) (1) A group policy, and certificates issued thereunder, of wire-3 4 less communications equipment insurance shall not be subject to the 5 provisions of section three thousand four hundred twenty-five or three б thousand four hundred twenty-six of this article. 7 (2) An insurer shall not terminate or otherwise change the terms and 8 conditions of a group policy of wireless communications equipment insurance, and certificates issued thereunder, except upon providing the 9 10 policyholder and certificate holders with at least [**sixty**] **thirty** days notice. If the insurer changes the terms and conditions, then the insur-11 12 er shall provide the policyholder with a letter notifying them of the 13 changes, a revised policy or endorsement and each certificate holder 14 with a revised certificate or endorsement, an updated brochure or 15 facsimile thereof, or other evidence indicating a change in the terms 16 and conditions has occurred, and an explanation of the changes. 17 (3) Notwithstanding paragraph two of this subsection, an insurer may 18 terminate a certificate upon fifteen days notice for: 19 (A) nonpayment of premium; or 20 (B) discovery of fraud or material misrepresentation in obtaining the 21 certificate or in the presentation of a claim thereunder. (4) Notwithstanding paragraph two of this subsection, an insurer may 22 automatically terminate a certificate if the certificate holder: 23 24 (A) ceases to have active telecommunications service with the wireless 25 communications equipment vendor; or 26 (B) exhausts the aggregate limit of liability, if any, under the 27 certificate and the insurer sends notice of termination to the certificate holder within fifteen business days after exhaustion of the limit. 28 29 However, if notice is not timely sent, coverage shall continue notwith-30 standing the aggregate limit of liability until the insurer sends notice 31 of termination to the certificate holder. 32 (5) Notwithstanding the provisions of subparagraph (B) of paragraph 33 four of this subsection, upon the request of a certificate holder, the certificate holder's coverage shall be eligible for reinstatement not 34 35 more than twelve months following the date of exhaustion of the coverage 36 limit in accordance with the terms of the policy and subject to the 37 enrollment criteria then applicable to prospective certificate holders 38 generally. (6) Where the group policy is terminated by the policyholder, the 39 40 policyholder shall mail or deliver written notice to each certificate holder advising the certificate holder of the termination of the group 41 42 policy and the effective date of termination. The written notice shall be mailed or delivered to the certificate holder at least thirty days 43 44 prior to the termination. 45 (c) Whenever notice is required pursuant to this section, it shall be 46 in writing and mailed or delivered to the policyholder at the 47 policyholder's mailing address and to affected certificate holders at the certificate holders' last known mailing addresses on file with the 48 insurer. Every notice of termination shall specify the reason or reasons 49 50 for termination. 51 (d) (1) Notwithstanding subsection (c) of this section, an insurer shall not be required to give notice of termination to the certificate 52 53 holder if the insurer has been advised by either the policyholder or 54 another insurer that substantially similar coverage has been obtained 55 from the other insurer without lapse of coverage.

(2) A policyholder shall not be required to give notice of termination
 to a certificate holder if substantially similar coverage has been
 obtained from another insurer without lapse of coverage.

4 (e) Notice or correspondence required by this section or otherwise
5 required by law may be sent on behalf of an insurer or vendor, as the
6 case may be, by the supervising entity appointed by the insurer.

7 (f) Notwithstanding any other provision of the law, wireless communi-8 cations equipment insurance may be offered on a month to month or other 9 periodic basis as a group or master commercial inland marine policy 10 issued to a vendor of portable electronics for its enrolled customers.

11 (g) The superintendent may promulgate regulations regarding policies 12 of wireless communications equipment insurance, including, but not 13 limited to, regulations governing policy terms and conditions, and may 14 establish other reasonable limitations.

15 § 4. This act shall take effect on the one hundred twentieth day after 16 it shall have become a law.