STATE OF NEW YORK

6142--A

Cal. No. 1354

2017-2018 Regular Sessions

IN SENATE

May 11, 2017

Introduced by Sen. PERALTA -- read twice and ordered printed, and when printed to be committed to the Committee on Energy and Telecommunications -- reported favorably from said committee, ordered to first report, amended on first report, ordered to a second report and ordered reprinted, retaining its place in the order of second report

AN ACT to amend the public service law, in relation to disclosure by providers of prepaid calling services and telephone call quality for prepaid calling services

The People of the State of New York, represented in Senate and Assembly, do enact as follows:

Section 1. Subdivision 2 of section 92-f of the public service law, as added by chapter 651 of the laws of 1999, is amended to read as follows:

2. Disclosure requirements. Any company that provides prepaid calling services through prepaid calling cards shall be required to print legibly on each card the following information:

a. name of the company;

b. **name of the parent corporation that owns the company;**

c. toll-free customer service number;

[~~c.~~] **d.** toll-free network access number, if such number is required to access service;

[~~d.~~] **e.** authorization code, if such code is required to access service;

[~~e.~~] **f.** any expiration date or expiration policy; [~~and~~]

[~~f.~~] **g.** instructions for use of the card[~~.~~]**; and**

h. the appropriate telephone numbers of the federal and state government entities with which a person may file a complaint.

§ 2. Subdivision 8 of section 92-f of the public service law is renumbered subdivision 9 and a new subdivision 8 is added to read as follows:

8. Telephone call quality requirements. Any company that provides prepaid calling services through prepaid calling cards shall ensure the quality of the calls. Quality of the calls shall include, but not be

EXPLANATION--Matter in *italics* (underscored) is new; matter in brackets [-] is old law to be omitted.

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limited to, maintaining a steady connection, avoiding echoing that interrupts telephone call clarity, and avoiding excessive static that hinders access to communication. The commission shall commence a proceeding to review call quality of telephone services provided through the use of cards and establish rules on how to monitor call quality.

§ 3. This act shall take effect on the thirtieth day after it shall have become a law.