

STATE OF NEW YORK

6142

2017-2018 Regular Sessions

IN SENATE

May 11, 2017

Introduced by Sen. PERALTA -- read twice and ordered printed, and when printed to be committed to the Committee on Energy and Telecommunications

AN ACT to amend the public service law, in relation to telephone call quality for prepaid calling services

The People of the State of New York, represented in Senate and Assembly, do enact as follows:

1 Section 1. Subdivision 8 of section 92-f of the public service law is
2 renumbered subdivision 9 and a new subdivision 8 is added to read as
3 follows:

4 8. Telephone call quality requirements. Any company that provides
5 prepaid calling services through prepaid calling cards shall ensure the
6 quality of the calls. Quality of the calls shall include, but not be
7 limited to, maintaining a steady connection, avoiding echoing that
8 interrupts telephone call clarity, and avoiding excessive static that
9 hinders access to communication. The commission shall commence a
10 proceeding to review call quality of telephone services provided through
11 the use of cards and establish rules on how to monitor call quality.

12 § 2. This act shall take effect on the thirtieth day after it shall
13 have become a law.

EXPLANATION--Matter in italics (underscored) is new; matter in brackets
[-] is old law to be omitted.

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