

# STATE OF NEW YORK

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919

2017-2018 Regular Sessions

## IN ASSEMBLY

January 9, 2017

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Introduced by M. of A. BICHOTTE -- read once and referred to the Committee on Health

AN ACT to amend the public health law, in relation to establishing the "safe staffing for hospital care act"

The People of the State of New York, represented in Senate and Assembly, do enact as follows:

1 Section 1. Short title. This act shall be known as the "safe staffing  
2 for hospital care act".

3 § 2. Legislative findings and intent. The legislature hereby finds and  
4 declares that the state has a substantial interest in assuring that  
5 delivery of healthcare services to patients in healthcare facilities  
6 located within this state is adequate and safe and that healthcare  
7 facilities retain sufficient nursing staff so as to promote optimal  
8 healthcare outcomes. Recent changes in our healthcare delivery system  
9 are resulting in a higher acuity level among patients in healthcare  
10 facilities. Inadequate hospital staffing results in dangerous medical  
11 errors and patient infections. Inadequate and poorly monitored nurse  
12 staffing practices can adversely impact the health of patients who enter  
13 hospitals and outpatient emergency and surgical centers. A substantial  
14 number of nurses indicate that hospital-patient acuity measurements are  
15 inadequate and that many hospitals rarely, if ever, staff according to  
16 an acuity measurement tool. Hospital nurses work substantial overtime  
17 hours and nurses working twelve-hour shifts work the most additional  
18 overtime hours per week. Mandatory overtime and lengthy work hours for  
19 direct-care nurses constitute a threat to the health and safety of  
20 patients, adversely impact the general well-being of nurses and result  
21 in greater turnover, which increases long-term shortage of nursing  
22 personnel. Establishing staffing standards will ensure that healthcare  
23 facilities throughout the state operate in a manner that guarantees the  
24 public safety and the delivery of quality healthcare services. The  
25 intent of this act is to protect the health and safety of the residents

EXPLANATION--Matter in italics (underscored) is new; matter in brackets  
[-] is old law to be omitted.

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1 of New York state by ensuring adequate protection and care for patients  
2 in healthcare facilities.

3 § 3. The public health law is amended by adding a new article 28-F to  
4 read as follows:

5 ARTICLE 28-F  
6 SAFE STAFFING FOR HOSPITAL CARE

7 Section 2899-aa. Facility staffing standard.

8 2899-bb. Compliance with plan and recordkeeping.

9 2899-cc. Mandatory overtime and excessive duty hours.

10 2899-dd. Employee rights.

11 2899-ee. Enforcement.

12 § 2899-aa. Facility staffing standard. 1. Each facility licensed  
13 pursuant to this article shall ensure that it is staffed in a manner  
14 that provides sufficient, appropriately qualified nursing staff of each  
15 classification in each department or unit within the facility in order  
16 to meet the individualized care needs of patients.

17 2. Notwithstanding any law to the contrary, as a condition of licens-  
18 ing, each healthcare facility licensed within the state shall annually  
19 submit to the department a documented staffing plan together with a  
20 written certification that the staffing plan is sufficient to provide  
21 adequate and appropriate delivery of healthcare services to patients for  
22 the ensuing year. The staffing plan must:

23 (a) Meet the minimum requirements established in subdivision three of  
24 this section.

25 (b) Be adequate to meet any additional requirements provided by other  
26 laws or regulations.

27 (c) Employ and identify an approved acuity system for addressing fluc-  
28 tuations in actual patient acuity levels and nursing care requirements  
29 requiring increased staffing levels above the minimums set forth in the  
30 plan.

31 (d) Factor in other unit or department work, such as discharges,  
32 transfers and admissions, and administrative and support tasks, that is  
33 expected to be done by direct-care nurses in addition to direct nursing  
34 care.

35 (e) Identify the assessment tool used to validate the acuity system  
36 relied on in the plan.

37 (f) Identify the system that will be used to document actual staffing  
38 on a daily basis within each department or unit.

39 (g) Include a written assessment of the accuracy of the prior year's  
40 staffing plan in light of actual staffing needs.

41 (h) Identify each nurse staff classification referenced therein  
42 together with a statement setting forth minimum qualifications for each  
43 such classification.

44 (i) Be developed in consultation with the direct-care nursing staff  
45 within each department or unit or, where such staff is represented, with  
46 the applicable recognized or certified collective bargaining represen-  
47 tative or representatives of the direct-care nursing staff.

48 3. The healthcare facility's staffing plan must incorporate, at a  
49 minimum, the following direct-care nurse-to-patient ratios: pediatric  
50 recovery room--one to one, operating room circulating nurse--one to one,  
51 special procedures (e.g. cath lab, radiology, endoscopy)--one to one,  
52 trauma--one to one, burn unit--one to two, critical care--one to two,  
53 labor and delivery--one to two, adult recovery room--one to two, emer-  
54 gency room--one to three, oncology/chemotherapy--one to three, interme-

1 diate care unit--one to three, telemetry--one to three, mother/baby  
2 couplets and normal post-partum--one to four, pediatrics--one to four,  
3 psychiatric unit--one to four, adult medical-surgical unit--one to six.

4 4. The department shall adopt regulations that establish minimum,  
5 specific, numerical direct-care nurse-to-patient ratios for other  
6 healthcare facility nursing departments and units that must be incorpo-  
7 rated into the staffing plan.

8 5. The minimum numbers of direct-care nurse-to-patient staff set forth  
9 in this section shall constitute the minimum numbers of direct-care  
10 nursing staff that shall be assigned to and be present within a nursing  
11 department or unit. Where the approved acuity system adopted by the  
12 facility indicates that additional staff is required, the healthcare  
13 facility must staff at the higher staffing level.

14 6. The skill mix reflected in a staffing plan must assure that all of  
15 the following elements of the nursing process are performed in the plan-  
16 ning and delivery of care for each patient:

17 (a) Assessment, nursing diagnosis, planning, intervention, evaluation  
18 and patient advocacy.

19 (b) Registered nurses must constitute at least fifty percent of the  
20 direct-care nurses included in the staffing plan.

21 (c) The skill mix may not incorporate or assume that nursing care  
22 functions required by licensing law or regulations or accepted standards  
23 of practice to be performed by a licensed nurse are to be performed by  
24 unlicensed personnel.

25 7. The department shall adopt regulations prescribing the method by  
26 which it will approve a healthcare facility's acuity system. Such regu-  
27 lations may include a system for class approval of acuity systems.

28 § 2899-bb. Compliance with plan and recordkeeping. 1. Notwithstanding  
29 any law to the contrary, as a condition of licensing, a healthcare  
30 facility licensed within the state must at all times staff in accordance  
31 with its staffing plan and the staffing standards established pursuant  
32 to this article, provided, however, that nothing herein shall be deemed  
33 to preclude a healthcare facility from implementing higher direct-care  
34 nurse-to-patient staffing levels.

35 2. No nurse shall be assigned, or included in the count of assigned  
36 nursing staff for purposes of compliance with minimum staffing require-  
37 ments, in a nursing department or unit or a clinical area within the  
38 healthcare facility without appropriate licensing, prior orientation,  
39 and verification that the nurse is capable of providing competent nurs-  
40 ing care to the patients therein.

41 3. As a condition of licensure, each healthcare facility licensed  
42 pursuant to this article shall maintain accurate daily records showing:

43 (a) The number of patients admitted, released and present in each  
44 nursing department or unit within the facility.

45 (b) The individual acuity level of each patient present in each nurs-  
46 ing department or unit within the facility.

47 (c) The identity and duty hours of each direct-care nurse in each  
48 nursing department or unit within the facility.

49 4. Notwithstanding any law to the contrary, as a condition of licen-  
50 sure, each healthcare facility licensed within the state shall maintain  
51 daily statistics, by nursing department and unit, of mortality, morbidi-  
52 ty, infection, accident, injury and medical errors.

53 5. All records required to be kept pursuant to this section shall be  
54 maintained for a period of seven years.

55 6. All records required to be kept pursuant to this section shall be  
56 made available upon request to the department and to the public,

1 provided, however, that information released to the public shall not  
2 contain the name or other personal identifying information, apart from  
3 acuity level, about any individual patient.

4 § 2899-cc. Mandatory overtime and excessive duty hours. 1. Except  
5 during a state of emergency declared by the governor, a healthcare  
6 facility may not mandate or otherwise require, directly or indirectly, a  
7 healthcare employee to work or be in on-duty status in excess of any one  
8 of the following:

9 (a) The scheduled work shift or duty period.

10 (b) Twelve hours in a twenty-four-hour period.

11 (c) Eighty hours in a consecutive fourteen-day period.

12 "Mandate" for the purposes of this subdivision means any request  
13 which, if refused or declined by the healthcare employee, may result in  
14 discharge, discipline, loss of promotion, or other adverse employment  
15 consequence. Nothing in this section is intended to prohibit a health-  
16 care employee from voluntarily working overtime.

17 2. Except during a state of emergency declared by the governor:

18 (a) No healthcare employee may work or be in on-duty status more than  
19 sixteen hours in any twenty-four-hour period.

20 (b) Any healthcare employee working sixteen hours in any twenty-four-  
21 hour period must have at least eight consecutive hours off duty before  
22 being required to return to duty.

23 (c) No healthcare employee may be required to work or be on-duty more  
24 than seven consecutive days without at least one consecutive twenty-  
25 four-hour period off duty within that time.

26 3. A work shift schedule or overtime program established pursuant to a  
27 collective bargaining agreement negotiated on behalf of the healthcare  
28 employees by a bona fide labor organization may provide for mandatory  
29 on-duty hours in excess of that permitted under this section, provided  
30 adequate measures are included in the agreement to ensure against exces-  
31 sive fatigue on the part of the affected employees.

32 § 2899-dd. Employee rights. 1. Notwithstanding any law to the contra-  
33 ry, as a condition of licensure, each healthcare facility licensed with-  
34 in the state shall adopt and disseminate to direct-care nursing staff a  
35 written policy that complies with the requirements set forth in subdivi-  
36 sions two and three of this section, detailing the circumstances under  
37 which a direct-care nurse may refuse a work assignment.

38 2. At a minimum, the work assignment policy shall permit a direct-care  
39 nurse to refuse an assignment for which:

40 (a) The nurse is not prepared by education, training or experience to  
41 safely fulfill the assignment without compromising or jeopardizing  
42 patient safety, the nurse's ability to meet foreseeable patient needs,  
43 or the nurse's license.

44 (b) The nurse has volunteered to work overtime but determines that his  
45 or her level of fatigue and/or decreased alertness would compromise or  
46 jeopardize patient safety, the nurse's ability to meet foreseeable  
47 patient needs, or the nurse's license.

48 (c) The assignment otherwise would violate requirements established  
49 pursuant to this article.

50 3. At a minimum, the work assignment policy shall contain procedures  
51 for the following:

52 (a) Reasonable requirements for prior notice to a nurse's supervisor  
53 regarding the nurse's request and supporting reasons for being relieved  
54 of an assignment or continued duty.

55 (b) Where feasible, an opportunity for the supervisor to review the  
56 specific conditions supporting the nurse's request, and to decide wheth-

1 er to remedy the conditions, to relieve the nurse of the assignment, or  
2 to deny the nurse's request to be relieved of the assignment or contin-  
3 ued duty.

4 (c) A process which permits the nurse to exercise the right to refuse  
5 the assignment or continued on-duty status when the supervisor denies  
6 the request to be relieved if:

7 (i) The supervisor rejects the request without proposing a remedy, or  
8 the proposed remedy would be inadequate or untimely.

9 (ii) The complaint and investigation process with the department would  
10 be untimely to address the concern.

11 (iii) The employee in good faith believes that the assignment meets  
12 conditions justifying refusal.

13 4. An employee is deemed to act in good faith if the employee reason-  
14 ably believes that the information reported or disclosed is true, and  
15 that a violation has occurred or may occur. A healthcare facility  
16 covered by this article shall not penalize, discriminate or retaliate in  
17 any manner against an employee with respect to compensation, terms,  
18 conditions or privileges of employment, who in good faith, individually  
19 or in conjunction with another person or persons:

20 (a) Reports a violation or suspected violation of this section to a  
21 public regulatory agency, a private accreditation body, or management  
22 personnel of the healthcare facility,

23 (b) Initiates, cooperates or otherwise participates in an investi-  
24 gation or proceeding brought by a regulatory agency or private accredi-  
25 tation body concerning matters covered by this section,

26 (c) Informs or discusses with other employees, with representative or  
27 representatives of the employees, with patients or patient represen-  
28 tatives, or with the public, violations or suspected violations of this  
29 section, or

30 (d) Otherwise avails himself or herself of the rights established  
31 pursuant to this article.

32 § 2899-ee. Enforcement. 1. Notwithstanding any right of action granted  
33 to any governmental body pursuant to this article, any person who has  
34 been injured by reason of a violation of this article may bring an  
35 action in his or her own name to enjoin such unlawful act, or an action  
36 to recover his or her actual damages, or both such actions.

37 2. This article shall be enforced by the commissioner, who shall  
38 promulgate such regulations as are necessary to implement and administer  
39 compliance. Regulations shall include procedures to receive, investi-  
40 gate, and attempt to resolve complaints, and bring actions in any court  
41 of competent jurisdiction to recover appropriate relief for aggrieved  
42 employees.

43 3. No healthcare facility shall discharge, demote, harass or otherwise  
44 take adverse actions against any individual because such individual  
45 seeks to enforce this article, or testifies, assists or participates in  
46 any manner in an investigation, hearing or other proceeding to enforce  
47 this article.

48 4. In any action under this article in which an employee prevails:

49 (a) The employee shall be awarded monetary relief, including back pay  
50 in an amount equal to the difference between the employee's actual earn-  
51 ings and what the employee would have earned but for the healthcare  
52 facility's unlawful practices, and an additional amount in punitive  
53 damages, as appropriate.

54 (b) The healthcare facility shall be enjoined from continuing to  
55 violate the provisions of this article and may be ordered to take such

1 additional affirmative steps as are necessary to ensure an end to the  
2 unlawful practices.

3 (c) The healthcare facility shall pay a reasonable attorney's fee,  
4 reasonable expert witness fees, and other costs of the action.

5 § 4. This act shall take effect on the first of July next succeeding  
6 the date on which it shall have become a law.