STATE OF NEW YORK

2154--A

2017-2018 Regular Sessions

IN SENATE

January 12, 2017

Introduced by Sens. SERINO, LITTLE, PARKER -- read twice and ordered printed, and when printed to be committed to the Committee on Aging -- reported favorably from said committee and committed to the Committee on Finance -- committee discharged, bill amended, ordered reprinted as amended and recommitted to said committee

AN ACT to amend the social services law, in relation to providing protective services to certain individuals

The People of the State of New York, represented in Senate and Assembly, do enact as follows:

Section 1. Section 473 of the social services law is amended by adding a new subdivision 9 to read as follows:

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- 9. (a) Within amounts appropriated therefor, the office of children and family services shall establish a statewide, toll-free telephone number (a "hotline") to receive reports consistent with subdivision one of this section. The hotline shall receive reports of allegations of reportable incidents twenty-four hours per day, seven days a week. The hotline shall accept anonymous calls.
- 9 (b) When any allegation that could reasonably constitute a reportable 10 incident is received by the hotline, the hotline shall accept and imme-11 diately transmit notice of the report orally and electronically to any 12 appropriate state agencies or local social services office. Whenever a 13 telephone call or electronic transmission to the hotline alleges an act or circumstances that may constitute a criminal offense or an immediate 14 threat to an individual's health, safety or welfare, the hotline shall 15 16 convey, by the most expedient means available, the information contained 17 in such call or transmission to the appropriate law enforcement agency 18 or district attorney and, to the extent necessary, the appropriate emer-19 gency responder, and the relevant state agency or local social services 20 office.
- 21 (c) The commissioner is authorized to promulgate rules and regulations 22 to facilitate the implementation and operation of the hotline, including

EXPLANATION--Matter in italics (underscored) is new; matter in brackets
[-] is old law to be omitted.

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but not limited to, procedures for timely and accurate referrals to other state agencies or entities that may have investigative or oversight authority regarding reported incidents.

- \S 2. Subdivision 16 of section 202 of the elder law, as added by chapter 455 of the laws of 2016, is amended to read as follows:
- 16. to the extent appropriations are available, and in consultation 7 with the office of children and family services, conduct a public education campaign that emphasizes zero-tolerance for elder abuse. Such 9 campaign shall include information about the signs and symptoms of elder 10 abuse, identification of potential causes of elder abuse, resources available to assist in the prevention of elder abuse, where suspected 11 elder abuse can be reported, including, but not limited to, information 12 regarding the statewide hotline as provided for in paragraph (a) of 13 14 subdivision nine of section four hundred seventy-three of the social 15 services law, contact information for programs offering services to 16 victims of elder abuse such as counseling, and assistance with arranging 17 personal care and shelter. Such campaign may include, but not be limited 18 to: printed educational and informational materials; audio, video, electronic, other media; and public service announcements or advertisements. 19

§ 3. This act shall take effect October 1, 2018.