5476

2015-2016 Regular Sessions

IN SENATE

May 14, 2015

Introduced by Sen. COMRIE -- read twice and ordered printed, and when printed to be committed to the Committee on Judiciary

AN ACT to amend the personal property law, in relation to enacting the "rent to own fair practices act"; and to repeal certain provisions of such law relating thereto

THE PEOPLE OF THE STATE OF NEW YORK, REPRESENTED IN SENATE AND ASSEMBLY, DO ENACT AS FOLLOWS:

Section 1. This act shall be known and may be cited as the "rent to own fair practices act".

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- S 2. Subdivision 2 of section 500 of the personal property law, as amended by chapter 309 of the laws of 2010, is amended and two new subdivisions 14 and 15 are added to read as follows:
- 2. "Cash price" means the price [of] AT WHICH the merchandise [described in the rental-purchase agreement that the consumer may pay in cash to the merchant at the inception], OR MERCHANDISE OF SUBSTANTIALLY THE SAME KIND, QUALITY, OR QUANTITY, IS OFFERED FOR SALE AT THE FAIR MARKET VALUE BY A REASONABLE NUMBER OF MERCHANTS IN THE TRADE AREA DURING THE SIXTY DAYS PRIOR TO THE DATE of the rental-purchase agreement [to acquire ownership of such merchandise].
- 13 14. "TRADE AREA" MEANS THE GEOGRAPHICAL AREA IN WHICH THE MERCHANT 14 SOLICITS OR MAKES RENTAL-PURCHASE AGREEMENTS.
- 15. "FAIR MARKET VALUE" MEANS THE PRICE THAT A SELLER IS WILLING TO 16 ACCEPT AND A BUYER IS WILLING TO PAY ON THE OPEN MARKET AND IN AN ARM'S 17 LENGTH TRANSACTION.
- S 3. Subdivision 2, paragraph (e) of subdivision 3, subdivisions 4 and 6 and paragraph (a) of subdivision 8 of section 501 of the personal 20 property law, subdivisions 2 and 4 and paragraph (e) of subdivision 3 as 21 added by chapter 792 of the laws of 1986, subdivision 6 as amended and 22 paragraph (a) of subdivision 8 as added by chapter 309 of the laws of 23 2010, are amended to read as follows:

EXPLANATION--Matter in ITALICS (underscored) is new; matter in brackets [] is old law to be omitted.

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S. 5476 2

2. Disclosures required by this section must be printed or typed in each rental-purchase agreement in a size equal to at least [ten-point] TWELVE-POINT bold-faced type.

- (e) requiring the payment of a late charge or reinstatement fee unless a periodic payment is delinquent for more than three days for agreements that are renewed on week by week terms and seven days for agreements that are renewed on month by month terms[,]; PROVIDED, HOWEVER, THAT NEITHER SATURDAYS, SUNDAYS, NOR FEDERALLY-RECOGNIZED HOLIDAYS DURING WHICH THE UNITED STATES POSTAL SERVICE IS NOT OPEN TO THE PUBLIC SHALL COUNT TOWARD THE THREE OR SEVEN DAY TOTALS, and the charge or fee is in an amount not more than the greater of ten percent of the delinquent amount or three dollars for agreements that are renewed on week by week terms and not more than the greater of ten percent of the delinquent amount or five dollars for agreements that are renewed on month by month terms. In the event that multiple items are leased to a consumer pursuant to more than one rental-purchase agreement, any late fee imposed pursuant to this section shall not exceed ten percent of the total of the periodic payments that are delinquent.
- 4. Only one late charge or reinstatement fee may be assessed for a delinquent periodic payment regardless of the period during which it remains in default. No merchant shall assess a late charge for a periodic payment made in full on its due date or within three days for agreements that are renewed on week by week terms or seven days for agreements that are renewed on month by month terms when the only delinquency is attributable to late fees assessed on earlier periodic payments; PROVIDED, HOWEVER, THAT NEITHER SATURDAYS, SUNDAYS, NOR FEDERALLY-RECOGNIZED HOLIDAYS DURING WHICH THE UNITED STATES POSTAL SERVICE IS NOT OPEN TO THE PUBLIC SHALL COUNT TOWARD THE THREE OR SEVEN DAY TOTALS. With respect to payments accepted by mail or by store deposit box, no merchant shall assess a late fee for payments which are post-marked or received before the expiration of the applicable delinquency periods.
- 6. This section does not prevent a merchant from attempting to repossess merchandise during the reinstatement period provided in paragraph (b) of subdivision five of this section. The consumer's right to reinstate an agreement does not expire because of such a repossession. [If the consumer is entitled to reinstatement after repossession, then, within fifteen days of the repossession, the merchant shall provide written notice to the consumer of the consumer's right to reinstate the agreement pursuant to paragraph (c) of subdivision five of section.] UPON REPOSSESSION, THE MERCHANT SHALL PROVIDE WRITTEN NOTICE CONSUMER'S RIGHT TO REINSTATE THE AGREEMENT THE CONSUMER OF THE PURSUANT TO PARAGRAPH (B) OF SUBDIVISION FIVE OF THIS SECTION DATE FOR PAYMENTS NECESSARY FOR REINSTATEMENT PURSUANT TO SUCH PARAGRAPH ALONG WITH THE APPROPRIATE AMOUNT DUE. On reinstatement, merchant shall provide the consumer with the same merchandise or substitute merchandise of comparable quality and condition. If substitute merchandise is provided, the merchant shall provide the consumer the disclosures required in subdivision seven of this section.
- (a) [(1) Subject to federal law and regulation, no rental-purchase agreement shall contain a mandatory arbitration clause. Nothing contained herein shall be construed to prohibit a merchant from incorporating a provision within such contract that such merchant agrees that the decision of the arbitrator or panel of arbitrators shall be final in its application to such merchant and not subject to court review.
- (2) The provisions of a mandatory arbitration clause shall be null and void but shall not constitute a violation of this article. The inclusion

S. 5476 3

of such clause in a rental-purchase agreement shall not serve to impair the enforceability of any other provision of such contract.] ANY DISPUTE ARISING UNDER A RENTAL-PURCHASE AGREEMENT IS NOT SUBJECT TO MANDATORY ARBITRATION OR BINDING ARBITRATION AND IS SUBJECT TO JUDICIAL REVIEW IN A COURT OF COMPETENT JURISDICTION IN THE STATE OF NEW YORK APPLYING LAWS OF THE STATE OF NEW YORK. NO CONTRACT FOR RENTAL-PURCHASE AGREEMENT FOR A PERSONAL PROPERTY MAY CONTAIN ANY ARBITRATION PROVISIONS. THE PROVISION OF A MANDATORY ARBITRATION CLAUSE SHALL CONSTITUTE A VIOLATION OF THIS ARTICLE. NOTHING IN THIS PROVISION SHALL BE CONSTRUED TO KEEP A JUDGE FROM ORDERING DISPUTES TO BE RESOLVED IN A COURT SUPERVISED ALTER-NATIVE DISPUTE RESOLUTION FORUM.

- S 4. Section 502 of the personal property law, as amended by chapter 309 of the laws of 2010, is amended to read as follows:
- S 502. Availability. Every rental purchase agreement shall indicate that a consumer at his or her request shall be permitted to review a completed rental-purchase agreement for up to [forty-eight] SEVENTY-TWO hours prior to signing. A copy of the fully completed rental-purchase agreement and all other documents which the merchant requests the consumer to sign shall be given to the consumer at the time they are signed. The rental-purchase agreement shall not be enforceable against the consumer until the consumer has received a signed copy. In addition to any other right of cancellation, a consumer has the right to cancel a rental-purchase agreement, without penalty [or obligation if] WHETHER OR NOT the consumer has not taken possession of the property. NOTICE OF CANCELLATION NEED NOT TAKE THE FORM PRESCRIBED BY THE RENTAL PURCHASE AGREEMENT AND SHALL BE SUFFICIENT IF IT INDICATES THE INTENTION OF THE CONSUMER NOT TO BE BOUND.
- 28 S 5. Subdivisions 2, 3, 4, 5 and 6 of section 503 of the personal 29 property law are REPEALED and a new subdivision 2 is added to read as 30 follows:
 - 2. A RENTAL-PURCHASE AGREEMENT IS A LOAN TRANSACTION AND AS SUCH A MERCHANT MAY NOT CHARGE INTEREST WHICH SHALL MEAN FOR THE PURPOSES OF THIS SECTION ANY FINANCE CHARGES OR FEES, AT A RATE THAT WOULD BE GREATER THAN PERMISSIBLE UNDER SECTION 5-501 OF THE GENERAL OBLIGATIONS LAW.
 - S 6. Section 507 of the personal property law is amended by adding a new subdivision 8 to read as follows:
 - 8. WHENEVER THERE SHALL BE A VIOLATION OF THIS ARTICLE AN APPLICATION CAN ALSO BE MADE TO THE DEPARTMENT OF FINANCIAL SERVICES FOR INVESTIGATION AND RESOLUTION OF THE VIOLATIONS.
 - S 7. The personal property law is amended by adding a new section 509 to read as follows:
 - S 509. UNFAIR PRACTICES. A MERCHANT MAY NOT ENGAGE IN ANY UNFAIR CONDUCT THE NATURAL CONSEQUENCE OF WHICH IS TO DECEIVE, HARASS, OPPRESS, OR ABUSE ANY PERSON IN CONNECTION WITH A RENTAL PURCHASE AGREEMENT OR THE COLLECTION OF DEBT. WITHOUT LIMITING THE GENERAL APPLICATION OF THE FOREGOING, THE FOLLOWING CONDUCT IS A VIOLATION OF THIS ARTICLE:
 - 1. THE USE OR THREAT OF USE OF VIOLENCE OR OTHER CRIMINAL MEANS TO HARM THE PHYSICAL PERSON, REPUTATION, OR PROPERTY OF ANY PERSON.
 - 2. THE USE OF OBSCENE OR PROFANE LANGUAGE OR LANGUAGE THE NATURAL CONSEQUENCE OF WHICH IS TO ABUSE THE HEARER OR READER.
- 3. THE PUBLICATION OF A LIST OF CONSUMERS WHO ALLEGEDLY REFUSE TO PAY DEBTS, EXCEPT TO A CONSUMER REPORTING AGENCY.
- 53 4. THE ADVERTISEMENT FOR SALE OF ANY DEBT TO COERCE PAYMENT OF THE 54 DEBT.

S. 5476 4

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5. CAUSING A TELEPHONE TO RING OR ENGAGING ANY PERSON IN TELEPHONE CONVERSATION REPEATEDLY OR CONTINUOUSLY WITH INTENT TO ANNOY, ABUSE, OR HARASS ANY PERSON AT THE CALLED NUMBER.

- 4 6. THE PLACEMENT OF TELEPHONE CALLS WITHOUT MEANINGFUL DISCLOSURE OF THE CALLER'S IDENTITY.
 - S 8. The personal property law is amended by adding a new section 510 to read as follows:
- 8 S 510. PRIVATE RIGHT OF ACTION. 1. THE CONSUMER WHO ENTERS INTO A 9 RENTAL-PURCHASE AGREEMENT PURSUANT TO THIS CHAPTER SHALL HAVE A PRIVATE 10 RIGHT OF ACTION AGAINST ANY MERCHANT DOING BUSINESS IN THIS STATE FOR 11 DAMAGES AS PROVIDED IN THIS SECTION UPON SUCH CONSUMER PROVING BY A 12 PREPONDERANCE OF THE EVIDENCE THAT SUCH MERCHANT HAS VIOLATED THIS 13 SECTION OF LAW.
- 2. THE COURT MAY, IN ITS DISCRETION, INCREASE THE AWARD OF DAMAGES TO
 AN AMOUNT NOT TO EXCEED THREE TIMES THE ACTUAL DAMAGES UP TO ONE THOUSAND DOLLARS, IF THE COURT FINDS THE DEFENDANT WILLFULLY OR KNOWINGLY
 VIOLATED THIS SECTION. THE COURT MAY AWARD REASONABLE ATTORNEY'S FEES TO
 A PREVAILING PLAINTIFF.
- 19 S 9. This act shall take effect on the ninetieth day after it shall 20 have become a law and shall apply to all agreements entered into or 21 offered on or after such date.