

2015-2016 Regular Sessions

I N A S S E M B L Y

January 7, 2015

Introduced by M. of A. CAHILL -- Multi-Sponsored by -- M. of A. CLARK,
COOK, GALEF -- read once and referred to the Committee on Consumer
Affairs and Protection

AN ACT to amend the public service law, in relation to requiring tele-
phone service providers to furnish a toll-free consumer service number
for consumers offered unsolicited services

THE PEOPLE OF THE STATE OF NEW YORK, REPRESENTED IN SENATE AND ASSEM-
BLY, DO ENACT AS FOLLOWS:

1 Section 1. The public service law is amended by adding a new section
2 92-h to read as follows:
3 S 92-H. TOLL-FREE CONSUMER SERVICE NUMBER FOR CONSUMERS OFFERED UNSO-
4 LICITED SERVICES. ANY PERSON, FIRM, CORPORATION, PARTNERSHIP, ASSOCI-
5 ATION, COMPANY OR BUSINESS OFFERING OR PROVIDING TO A CONSUMER UNSOLIC-
6 ITED TELEPHONE SERVICES WITHOUT CHARGE FOR A SPECIFIED PERIOD OF USE
7 TIME OR FOR A SPECIFIED VALUE OF USE TIME BY MEANS OF A TELEPHONE CALL-
8 ING CARD NUMBER, ACCOUNT NUMBER, ELECTRONIC SERIAL NUMBER OR PERSONAL
9 IDENTIFICATION NUMBER WHEN A CHARGE, FEE OR PAYMENT IS SUBSEQUENTLY
10 REQUIRED BY THE CONSUMER FOR TERMINATION OR CONTINUED USE OF THE UNSO-
11 LICITED TELEPHONE SERVICE SHALL FURNISH A TOLL-FREE CONSUMER SERVICE
12 NUMBER TO ALL SUCH CONSUMERS WHICH A CONSUMER CAN USE TO OBTAIN ANSWERS
13 TO QUESTIONS, INFORMATION ON THE RATES, INFORMATION ON TERMS OR CONDI-
14 TIONS, AND FOR RESOLUTION OF A BILLING OR SERVICE COMPLAINT.
15 S 2. This act shall take effect on the thirtieth day after it shall
16 have become a law.

EXPLANATION--Matter in ITALICS (underscored) is new; matter in brackets
[] is old law to be omitted.

LBD06256-01-5