

2015-2016 Regular Sessions

I N   A S S E M B L Y

January 7, 2015

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Introduced by M. of A. CAHILL -- Multi-Sponsored by -- M. of A. CLARK,  
COOK, GALEF -- read once and referred to the Committee on Consumer  
Affairs and Protection

AN ACT to amend the public service law, in relation to requiring tele-  
phone service providers to furnish a toll-free consumer service number  
for consumers offered unsolicited services

THE PEOPLE OF THE STATE OF NEW YORK, REPRESENTED IN SENATE AND ASSEM-  
BLY, DO ENACT AS FOLLOWS:

1     Section 1. The public service law is amended by adding a new section  
2     92-h to read as follows:  
3     S 92-H. TOLL-FREE CONSUMER SERVICE NUMBER FOR CONSUMERS OFFERED UNSO-  
4     LICITED SERVICES. ANY PERSON, FIRM, CORPORATION, PARTNERSHIP, ASSOCI-  
5     ATION, COMPANY OR BUSINESS OFFERING OR PROVIDING TO A CONSUMER UNSOLIC-  
6     ITED TELEPHONE SERVICES WITHOUT CHARGE FOR A SPECIFIED PERIOD OF USE  
7     TIME OR FOR A SPECIFIED VALUE OF USE TIME BY MEANS OF A TELEPHONE CALL-  
8     ING CARD NUMBER, ACCOUNT NUMBER, ELECTRONIC SERIAL NUMBER OR PERSONAL  
9     IDENTIFICATION NUMBER WHEN A CHARGE, FEE OR PAYMENT IS SUBSEQUENTLY  
10    REQUIRED BY THE CONSUMER FOR TERMINATION OR CONTINUED USE OF THE UNSO-  
11    LICITED TELEPHONE SERVICE SHALL FURNISH A TOLL-FREE CONSUMER SERVICE  
12    NUMBER TO ALL SUCH CONSUMERS WHICH A CONSUMER CAN USE TO OBTAIN ANSWERS  
13    TO QUESTIONS, INFORMATION ON THE RATES, INFORMATION ON TERMS OR CONDI-  
14    TIONS, AND FOR RESOLUTION OF A BILLING OR SERVICE COMPLAINT.  
15    S 2. This act shall take effect on the thirtieth day after it shall  
16    have become a law.

EXPLANATION--Matter in ITALICS (underscored) is new; matter in brackets  
[ ] is old law to be omitted.

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