S T A T E O F N E W Y O R K

772

2015-2016 Regular Sessions

I N A S S E M B L Y

January 7, 2015

Introduced by M. of A. CAHILL -- Multi-Sponsored by -- M. of A. CLARK, COOK, GALEF -- read once and referred to the Committee on Consumer Affairs and Protection

AN ACT to amend the public service law, in relation to requiring telephone service providers to furnish a toll-free consumer service number for consumers offered unsolicited services

THE PEOPLE OF THE STATE OF NEW YORK, REPRESENTED IN SENATE AND ASSEMBLY, DO ENACT AS FOLLOWS:

Section 1. The public service law is amended by adding a new section 92-h to read as follows:

S 92-H. TOLL-FREE CONSUMER SERVICE NUMBER FOR CONSUMERS OFFERED UNSOLICITED SERVICES. ANY PERSON, FIRM, CORPORATION, PARTNERSHIP, ASSOCIATION, COMPANY OR BUSINESS OFFERING OR PROVIDING TO A CONSUMER UNSOLICITED TELEPHONE SERVICES WITHOUT CHARGE FOR A SPECIFIED PERIOD OF USE TIME OR FOR A SPECIFIED VALUE OF USE TIME BY MEANS OF A TELEPHONE CALLING CARD NUMBER, ACCOUNT NUMBER, ELECTRONIC SERIAL NUMBER OR PERSONAL IDENTIFICATION NUMBER WHEN A CHARGE, FEE OR PAYMENT IS SUBSEQUENTLY REQUIRED BY THE CONSUMER FOR TERMINATION OR CONTINUED USE OF THE UNSOLICITED TELEPHONE SERVICE SHALL FURNISH A TOLL-FREE CONSUMER SERVICE NUMBER TO ALL SUCH CONSUMERS WHICH A CONSUMER CAN USE TO OBTAIN ANSWERS TO QUESTIONS, INFORMATION ON THE RATES, INFORMATION ON TERMS OR CONDITIONS, AND FOR RESOLUTION OF A BILLING OR SERVICE COMPLAINT.

S 2. This act shall take effect on the thirtieth day after it shall have become a law.

EXPLANATION--Matter in ITALICS (underscored) is new; matter in brackets [ ] is old law to be omitted.

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