

6619--A

Cal. No. 188

I N S E N A T E

February 14, 2014

Introduced by Sens. SAVINO, MAZIARZ, ADDABBO, MARTINS, TKACZYK -- read twice and ordered printed, and when printed to be committed to the Committee on Energy and Telecommunications -- reported favorably from said committee, ordered to first and second report, ordered to a third reading, amended and ordered reprinted, retaining its place in the order of third reading

AN ACT to amend the public service law, in relation to public hearing requirements before a gas or electric corporation closes a call center

THE PEOPLE OF THE STATE OF NEW YORK, REPRESENTED IN SENATE AND ASSEMBLY, DO ENACT AS FOLLOWS:

1 Section 1. Paragraph (b) of subdivision 13 of section 65 of the public
2 service law, as added by chapter 330 of the laws of 2010, is amended to
3 read as follows:

4 (b) No gas or electric corporation shall close a call center or other
5 facility providing the customer assistance set forth in paragraph (a) of
6 this subdivision or relocate such customer assistance to another area of
7 New York state or outside of New York state without notice and hearing
8 before the commission. UPON RECEIPT OF THE NOTICE REQUIRED PURSUANT TO
9 THIS PARAGRAPH, THE COMMISSION SHALL PROVIDE NOTICE OF THE PROCEEDING TO
10 INTERESTED PARTIES AND THE PUBLIC; AND SHALL PROMPTLY FIX A DATE FOR THE
11 COMMENCEMENT OF A PUBLIC HEARING THEREON NOT LESS THAN SIXTY DAYS AFTER
12 SUCH RECEIPT. THE TESTIMONY PRESENTED AT SUCH HEARING MAY BE PRESENTED
13 IN WRITING OR ORALLY, PROVIDED THAT THE COMMISSION MAY MAKE RULES
14 DESIGNED TO EXCLUDE REPETITIVE, REDUNDANT OR IRRELEVANT TESTIMONY WHILE
15 GIVING ALL INTERESTED PARTIES THE OPPORTUNITY TO PRESENT THEIR DOCUMEN-
16 TARY AND/OR TESTIMONIAL EVIDENCE. THE COMMISSION SHALL MAKE A RECORD OF
17 ALL TESTIMONY IN ALL CONTESTED HEARINGS. FOR PURPOSES OF THIS SECTION
18 "PUBLIC HEARING" MEANS A PUBLIC FORUM AT A PHYSICAL LOCATION, ATTENDED
19 BY COMMISSION MEMBERS OR THEIR DESIGNEES, WHERE ORAL TESTIMONY IS
20 ACCEPTED AND WRITTEN TESTIMONY MAY BE SUBMITTED FOR INCLUSION IN THE
21 RECORD. SUCH FORUM SHALL BE OPEN TO PARTIES TO THE PROCEEDING AND THE
22 GENERAL PUBLIC FOR THE PRESENTATION OF COMMENTS THAT SHALL BE LIMITED TO
23 RELEVANT FACTS DIRECTLY RELATED TO THE PROCEEDING IN QUESTION. SUCH
24 HEARING SHALL BE COMMENCED UPON PROPER NOTICE TO THE PARTIES TO THE

EXPLANATION--Matter in ITALICS (underscored) is new; matter in brackets
[] is old law to be omitted.

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1 PROCEEDING AND THE PUBLIC AT LEAST THIRTY DAYS PRIOR TO THE SCHEDULED
2 DATE.
3 S 2. This act shall take effect immediately.