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IN ASSEMBLY

March 26, 2014

Introduced by M. of A. GOODELL -- read once and referred to the Committee on Social Services

AN ACT to amend the social services law, in relation to additional options for local social services districts to implement effective welfare-to-work programs; and to repeal certain provisions of such law relating thereto

THE PEOPLE OF THE STATE OF NEW YORK, REPRESENTED IN SENATE AND ASSEMBLY, DO ENACT AS FOLLOWS:

Section 1. Purpose. The legislature hereby finds that it is in the 1 2 public interest to assist public assistance recipients to obtain job 3 training or work experience as a means of enhancing their ability to 4 obtain employment, thereby increasing their financial independence and 5 self-sufficiency and improving their standard of living. By providing local social services districts with additional flexibility and more б options for the administration of the welfare-to-work program, local 7 social services districts will be able to intervene and seek concil-8 9 iation quickly in the event that a public assistance recipient fails to attend or participate in designated training or work experience, thereby 10 maximizing the opportunity for the recipient to successfully participate 11 12 in these programs. In the event an able-bodied public assistance recipi-13 ent refuses to participate in these programs without good cause, local 14 social services districts would have the ability to conduct a fair hearing using video conferencing equipment, thus minimizing the cost to 15 taxpayers for recipients who are unwilling to participate without good 16 17 cause.

18 S 2. Section 341 of the social services law is REPEALED and a new 19 section 341 is added to read as follows:

20 S 341. CONCILIATION; REFUSAL TO PARTICIPATE. 1. NOTICE OF NONCOMPLI-CONSISTENT WITH FEDERAL LAW AND REGULATIONS AND THIS TITLE, IF A 21 ANCE. PARTICIPANT HAS FAILED OR REFUSED TO COMPLY WITH THE REOUIREMENTS OF 22 TITLE, 23 THE SOCIAL SERVICES DISTRICT SHALL NOTIFY THE PARTICIPANT, THIS 24 VERBALLY OR IN WRITING, IN PLAIN LANGUAGE THAT SUCH FAILURE OR REFUSAL 25 TAKEN PLACE, THE SPECIFIC INSTANCE OR INSTANCES OF REFUSAL OR FAIL-HAS URE TO COMPLY, AND THE NECESSARY ACTIONS THAT MUST BE TAKEN TO 26 AVOID A

EXPLANATION--Matter in ITALICS (underscored) is new; matter in brackets
[] is old law to be omitted.

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PRO-RATA REDUCTION IN PUBLIC ASSISTANCE BENEFITS. THE NOTICE SHALL ALSO 1 2 INCLUDE AN EXPLANATION IN PLAIN LANGUAGE OF WHAT WOULD CONSTITUTE GOOD 3 CAUSE FOR NON-COMPLIANCE AND EXAMPLES OF ACCEPTABLE FORMS OF EVIDENCE 4 THAT MAY WARRANT AN EXEMPTION FROM WORK ACTIVITIES, INCLUDING EVIDENCE 5 OF DOMESTIC VIOLENCE, AND PHYSICAL OR MENTAL HEALTH LIMITATIONS ΤO 6 SUCH GOOD CAUSE FOR FAILURE TO COMPLY WITH THE REQUIREMENTS DEMONSTRATE 7 OF THIS TITLE. IF THE NOTIFICATION WAS VERBAL, THE SOCIAL SERVICES 8 DISTRICT SHALL PROMPTLY SEND THE PARTICIPANT WRITTEN CONFIRMATION THERE-9 OF.

10 2. RIGHT TO CONCILIATION. (A) AT THE OPTION OF THE SOCIAL SERVICES 11 DISTRICT THE SOCIAL SERVICES DISTRICT MAY ENGAGE IN CONCILIATION EFFORTS WITH THE PARTICIPANT AT THE SAME TIME AS THE VERBAL NOTICE OF NONCOMPLI-12 ANCE IN AN EFFORT TO RESOLVE THE REASONS FOR ANY FAILURE OR REFUSAL OF 13 14 THE PARTICIPANT TO COMPLY WITH THE REQUIREMENTS OF THIS TITLE AND TO 15 ENABLE THE PARTICIPANT TO AVOID A PRO-RATA REDUCTION IN PUBLIC ASSIST-ANCE BENEFITS FOR A PERIOD OF TIME SET FORTH IN SECTION THREE HUNDRED 16 17 FORTY-TWO OF THIS TITLE. IT WILL BE THE RESPONSIBILITY OF THE PARTIC-18 IPANT TO GIVE REASONS FOR SUCH FAILURE OR REFUSAL TO COMPLY WITH THE 19 REQUIREMENTS OF THIS TITLE. IF THE SOCIAL SERVICES DISTRICT DETERMINES 20 AS A RESULT OF SUCH CONCILIATION PROCESS THAT SUCH FAILURE OR REFUSAL 21 WAS NOT WILLFUL AND WAS FOR GOOD CAUSE, NO FURTHER ACTION SHALL BE 22 TAKEN.

IF THE CONCILIATION EFFORT WAS NOT UNDERTAKEN AT THE SAME TIME AS 23 (B) THE VERBAL NOTICE OF NONCOMPLIANCE OR IN THE EVENT THE NOTICE OF NONCOM-24 25 PLIANCE WAS IN WRITING, THEN THE SOCIAL SERVICES DISTRICT MUST PROVIDE 26 THE PARTICIPANT WITH WRITTEN NOTICE THAT THE PARTICIPANT HAS SEVEN DAYS TO REQUEST CONCILIATION WITH THE DISTRICT REGARDING SUCH FAILURE OR 27 28 REFUSAL IN THE CASE OF A SAFETY NET PARTICIPANT AND TEN DAYS IN THE CASE 29 OF A FAMILY ASSISTANCE PARTICIPANT. IF SUCH PARTICIPANT CONTACTS THE SOCIAL SERVICES DISTRICT WITHIN SEVEN DAYS IN THE CASE OF A SAFETY NET 30 PARTICIPANT OR WITHIN TEN DAYS IN THE CASE OF A FAMILY ASSISTANCE PARTICIPANT, IT WILL BE THE RESPONSIBILITY OF THE PARTICIPANT TO GIVE 31 32 33 REASONS FOR SUCH FAILURE OR REFUSAL. UNLESS EXTENDED BY MUTUAL AGREEMENT THE PARTICIPANT AND THE SOCIAL SERVICES DISTRICT, CONCILIATION SHALL 34 OF 35 TERMINATE AND A DETERMINATION SHALL BE MADE WITHIN FOURTEEN DAYS OF THE DATE A REQUEST FOR CONCILIATION IS MADE IN THE CASE OF A SAFETY NET 36 PARTICIPANT OR WITHIN THIRTY DAYS OF THE CONCILIATION NOTICE IN THE CASE 37 38 OF A FAMILY ASSISTANCE PARTICIPANT.

39 3. CONCILIATION PROCEDURE. (A) THE DEPARTMENT SHALL ESTABLISH IN 40 REGULATIONS A CONCILIATION PROCEDURE FOR THE RESOLUTION OF DISPUTES 41 RELATED TO AN INDIVIDUAL'S PARTICIPATION IN PROGRAMS PURSUANT TO THIS 42 TITLE.

43 (B) THE SOCIAL SERVICES DISTRICT SHALL CONTRACT WITH AN INDEPENDENT ENTITY, APPROVED BY THE DEPARTMENT, OR SHALL USE DESIGNATED TRAINED 44 45 STAFF AT THE SUPERVISORY LEVEL WHO HAVE NO DIRECT RESPONSIBILITY FOR THE PARTICIPANT'S CASE TO MEDIATE DISPUTES IN THE CONCILIATION CONFERENCE. 46 47 IF NO SUCH SUPERVISORY STAFF OR INDEPENDENT ENTITY IS AVAILABLE, THE 48 SOCIAL SERVICES DISTRICT MAY DESIGNATE ANOTHER TRAINED INDIVIDUAL, WHO 49 HAS NO DIRECT RESPONSIBILITY FOR THE PARTICIPANT'S CASE TO MEDIATE 50 DISPUTES IN THE CONCILIATION CONFERENCE.

(C) IF A PARTICIPANT'S DISPUTE CANNOT BE RESOLVED THROUGH SUCH CONCILIATION PROCEDURE, A FAIR HEARING OR AN OPPORTUNITY FOR A FAIR HEARING
SHALL BE PROVIDED, AS SET FORTH IN THIS SECTION. NO SANCTION RELATING TO
THE SUBJECT DISPUTE MAY BE IMPOSED DURING THE CONCILIATION PROCESS.

55 4. RIGHT TO A FAIR HEARING. IF THE SOCIAL SERVICES DISTRICT DETER-56 MINES AS THE RESULT OF SUCH CONCILIATION PROCESS THAT SUCH FAILURE OR

REFUSAL WAS WILLFUL AND WITHOUT GOOD CAUSE, OR IN THE EVENT 1 THAT THE 2 PARTICIPANT DOES NOT CONTACT THE SOCIAL SERVICES DISTRICT WITHIN THE 3 SPECIFIED NUMBER OF DAYS TO REQUEST CONCILIATION, THEN THE DISTRICT 4 SHALL PROVIDE THE PARTICIPANT WITH A TEN DAY WRITTEN NOTICE, IN PLAIN 5 LANGUAGE AND IN A MANNER DISTINCT FROM ANY PREVIOUS NOTICE, OF ITS 6 INTENT TO DISCONTINUE OR REDUCE ASSISTANCE. SUCH NOTICE SHALL INCLUDE THE REASONS FOR SUCH DETERMINATION, THE SPECIFIC INSTANCE OR INSTANCES 7 8 WILLFUL REFUSAL OR FAILURE TO COMPLY WITHOUT GOOD CAUSE WITH THE OF REQUIREMENTS OF THIS TITLE, AND THE NECESSARY ACTIONS THAT MUST BE TAKEN 9 10 TO AVOID A PRO-RATA REDUCTION IN PUBLIC ASSISTANCE BENEFITS PURSUANT TO 11 REGULATIONS OF THE DEPARTMENT. SUCH NOTICE SHALL ALSO INCLUDE A STATE-MENT OF THE PARTICIPANT'S RIGHT TO REQUEST A FAIR HEARING PRIOR TO THE 12 EXPIRATION OF SUCH TEN DAY NOTICE RELATING TO SUCH DISCONTINUANCE OR 13 14 REDUCTION. THE FAIR HEARING MAY BE CONDUCTED USING VIDEO CONFERENCING EQUIPMENT THAT ALLOWS EACH PARTY TO SEE AND HEAR OTHER PARTIES. 15

16 5. SANCTIONS. (A) WHEN ANY FAMILY ASSISTANCE PARTICIPANT REQUIRED TO 17 PARTICIPATE IN WORK ACTIVITIES FAILS TO COMPLY WITH THE PROVISIONS OF 18 THIS TITLE, THE SOCIAL SERVICES DISTRICT SHALL TAKE SUCH ACTIONS AS 19 PRESCRIBED BY APPROPRIATE FEDERAL LAW AND REGULATION AND THIS TITLE.

(B) WHEN ANY SAFETY NET PARTICIPANT REQUIRED TO PARTICIPATE IN WORK
ACTIVITIES FAILS TO COMPLY WITH THE PROVISIONS OF THIS TITLE, THE SOCIAL
SERVICES DISTRICT SHALL DENY ASSISTANCE TO SUCH PARTICIPANT IN ACCORDANCE WITH SECTION THREE HUNDRED FORTY-TWO OF THIS TITLE.

24 (C) TO THE EXTENT THAT FEDERAL LAW REOUIRES, A SOCIAL SERVICES 25 DISTRICT SHALL PROVIDE TO THOSE FAMILY ASSISTANCE PARTICIPANTS WHOSE 26 FAILURE TO COMPLY HAS CONTINUED FOR THREE MONTHS OR LONGER A WRITTEN 27 REMINDER OF THE OPTION TO END A SANCTION AFTER THE EXPIRATION OF THE APPLICABLE MINIMUM SANCTION PERIOD BY TERMINATING THE FAILURE TO COMPLY 28 SPECIFIED IN SUBDIVISION THREE OF THIS SECTION. SUCH NOTICE SHALL 29 AS ADVISE THAT THE PARTICIPANT MAY IMMEDIATELY TERMINATE THE FIRST 30 OR SECOND SANCTION BY PARTICIPATING IN THE PROGRAM OR ACCEPTING EMPLOYMENT 31 32 AND THAT ANY SUBSEQUENT SANCTION AFTER SIX MONTHS HAVE ELAPSED MAY BE 33 TERMINATED BY PARTICIPATING IN THE PROGRAM OR ACCEPTING EMPLOYMENT.

(D) A SOCIAL SERVICES DISTRICT SHALL PROVIDE TO THOSE SAFETY NET
PARTICIPANTS WHOSE FAILURE TO COMPLY HAS CONTINUED FOR THE LENGTH OF THE
SANCTION PERIOD OR LONGER A WRITTEN REMINDER OF THE OPTION TO END A
SANCTION AFTER THE EXPIRATION OF THE APPLICABLE MINIMUM SANCTION PERIOD
BY TERMINATING THE FAILURE TO COMPLY AS SPECIFIED IN SUBDIVISION FOUR OF
THIS SECTION.

40 (E) CONSISTENT WITH FEDERAL LAW AND REGULATION, NO ACTION SHALL BE 41 TAKEN PURSUANT TO THIS SECTION FOR FAILURE TO PARTICIPATE IN THE PROGRAM 42 OR REFUSAL TO ACCEPT EMPLOYMENT IF:

(I) CHILD CARE FOR A CHILD UNDER AGE THIRTEEN (OR DAY CARE FOR ANY
INCAPACITATED INDIVIDUAL LIVING IN THE SAME HOME AS A DEPENDENT CHILD)
IS NECESSARY FOR AN INDIVIDUAL TO PARTICIPATE OR CONTINUE PARTICIPATION
IN ACTIVITIES PURSUANT TO THIS TITLE OR ACCEPT EMPLOYMENT AND SUCH CARE
NOT AVAILABLE AND THE SOCIAL SERVICES DISTRICT FAILS TO PROVIDE SUCH
CARE;

49 (II) THE EMPLOYMENT WOULD RESULT IN THE FAMILY OF THE PARTICIPANT 50 EXPERIENCING A NET LOSS OF SUCH CASH INCOME; PROVIDED, HOWEVER, A 51 PARTICIPANT MAY NOT CLAIM GOOD CAUSE UNDER THIS PARAGRAPH IF THE SOCIAL SERVICES DISTRICT ASSURES THAT THE FAMILY WILL NOT EXPERIENCE A NET LOSS 52 OF CASH INCOME BY MAKING A SUPPLEMENTAL PAYMENT; NET LOSS OF CASH INCOME 53 54 RESULTS IF THE FAMILY'S GROSS INCOME LESS NECESSARY WORK-RELATED 55 EXPENSES IS LESS THAN THE CASH ASSISTANCE THE PARTICIPANT WAS RECEIVING 56 AT THE TIME THE OFFER OF EMPLOYMENT IS MADE; OR

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1 (III) THE PARTICIPANT MEETS OTHER GROUNDS FOR GOOD CAUSE SET FORTH BY 2 THE DEPARTMENT IN ITS IMPLEMENTATION PLAN FOR THIS TITLE WHICH, AT A 3 MINIMUM, MUST DESCRIBE WHAT CIRCUMSTANCES BEYOND THE HOUSEHOLD'S CONTROL 4 WILL CONSTITUTE "GOOD CAUSE".

5 S 3. This act shall take effect on the one hundred twentieth day after 6 it shall have become a law.