## 2669--В

## 2013-2014 Regular Sessions

IN ASSEMBLY

January 17, 2013

- Introduced by M. of A. WRIGHT, MOSLEY, AUBRY, RODRIGUEZ, DAVILA, WEPRIN, RUSSELL, PERRY -- Multi-Sponsored by -- M. of A. SCARBOROUGH -- read once and referred to the Committee on Social Services -- recommitted to the Committee on Social Services in accordance with Assembly Rule 3, sec. 2 -- committee discharged, bill amended, ordered reprinted as amended and recommitted to said committee -- reported and referred to the Committee on Ways and Means -- reported and referred to the Committee on Rules -- Rules Committee discharged, bill amended, ordered reprinted as amended and recommitted to the Committee on Rules
- AN ACT to amend the social services law, in relation to clarifying notice requirements conciliation procedures and sanctions in cases when the recipient of public assistance programs refuses to comply with employment program requirements

THE PEOPLE OF THE STATE OF NEW YORK, REPRESENTED IN SENATE AND ASSEMBLY, DO ENACT AS FOLLOWS:

1 Section 1. Section 341 of the social services law, as amended by 2 section 148 of part B of chapter 436 of the laws of 1997, subdivision 1 3 as amended by section 1 of part D of chapter 61 of the laws of 2006, is 4 amended to read as follows:

5 341. [Conciliation] RE-ENGAGEMENT; CONCILIATION; refusal to partic-S 6 ipate. 1. (a) Consistent with federal law and regulations and this 7 IF A PARTICIPANT HAS FAILED OR title, REFUSED TO COMPLY WITH THE 8 REQUIREMENTS OF THIS TITLE AND THE DISTRICT HAS DETERMINED THAT HE OR 9 SHE IS NOT EXEMPT FROM SUCH REQUIREMENTS AND HAS VERIFIED THAT APPROPRI-10 ATE CHILD CARE, TRANSPORTATION, AND ACCOMMODATIONS FOR DISABILITY WERE IN PLACE AT THE TIME OF SUCH FAILURE OR REFUSAL, [if a participant has 11 failed or refused to comply with the requirements of this title,] the 12 social services district shall issue a RE-ENGAGEMENT notice in plain 13 14 indicating that such failure or refusal has taken place and of lanquaqe 15 the right of such participant to [conciliation to resolve] AVOID A PRO-16 RATA REDUCTION IN PUBLIC ASSISTANCE BENEFITS THROUGH THE RE-ENGAGEMENT

EXPLANATION--Matter in ITALICS (underscored) is new; matter in brackets
[] is old law to be omitted.

LBD00785-05-4

PROCESS. "RE-ENGAGEMENT PROCESS" SHALL MEAN THE PROCESS THROUGH WHICH 1 Α PARTICIPANT MAY AVOID A PRO-RATA REDUCTION IN PUBLIC ASSISTANCE BENEFITS 2 3 AGREEING TO COMPLY WITH THE REQUIREMENTS OF THIS TITLE CONSISTENT ΒY 4 WITH ANY MEDICAL CONDITION WHICH MAY LIMIT THE INDIVIDUAL'S ABILITY TO 5 PARTICIPATE IN WORK ACTIVITIES, BY NOTIFYING THE DISTRICT THAT HE OR SHE 6 HAS BECOME EXEMPT FROM THE REQUIREMENTS OF THIS TITLE, OR BY RESOLVING 7 the reasons for such failure or refusal [to avoid a pro-rata reduction 8 in public assistance benefits for a period of time set forth in section three hundred forty-two of this title] AT A CONCILIATION CONFERENCE. 9 10 THE NOTICE SHALL INDICATE THAT THE PARTICIPANT HAS TEN DAYS TO REQUEST RE-ENGAGEMENT WITH THE DISTRICT. The notice shall indicate the specific 11 instance or instances of willful refusal or failure to comply without 12 good cause with the requirements of this title and the necessary actions 13 14 that must be taken to avoid a pro-rata reduction in public assistance 15 benefits AND THE DISTRICT HAS VERIFIED THAT APPROPRIATE CHILD CARE, TRANSPORTATION AND ACCOMMODATIONS FOR DISABILITY WERE IN PLACE AT THE 16 17 TIME OF SUCH FAILURE OR REFUSAL. [The notice shall indicate that the 18 participant has seven days to request conciliation with the district regarding such failure or refusal in the case of a safety net partic-19 ipant and ten days in the case of a family assistance participant.] 20

21 A PARTICIPANT CHOOSES TO AVOID A PRO-RATA REDUCTION IN PUBLIC (1)ΙF 22 ASSISTANCE BENEFITS THROUGH A CONCILIATION CONFERENCE, IT WILL BE THE RESPONSIBILITY OF THE PARTICIPANT TO GIVE REASONS FOR SUCH FAILURE OR 23 REFUSAL. The RE-ENGAGEMENT notice shall also include an explanation in 24 25 plain language of what would constitute good cause for non-compliance 26 and examples of acceptable forms of evidence that may warrant an exemption from work activities, including evidence of domestic violence, 27 and physical or mental health limitations that may be provided at the 28 29 conciliation conference to demonstrate such good cause for failure to comply with the requirements of this title. UNLESS AS PART OF THE 30 RE-ENGAGEMENT PROCESS THE PARTICIPANT DOES NOT AGREE TO COMPLY, HAS NOT 31 32 BECOME EXEMPT OR THE DISTRICT DETERMINES AS A RESULT OF THE CONCILIATION 33 THAT SUCH FAILURE OR REFUSAL WAS WILLFUL AND WITHOUT GOOD CONFERENCE CAUSE, NO FURTHER ACTION SHALL BE TAKEN. 34

35 (2) If the participant does not contact the district within [the specified number of] TEN days OF THE RE-ENGAGEMENT NOTICE, the district 36 37 shall [issue ten days notice of intent to discontinue or reduce assistance, pursuant to regulations of the department. Such notice shall also 38 39 include a statement of the participant's right to a fair hearing relat-40 ing to such discontinuance or reduction. If such participant contacts the district within seven days in the case of a safety net participant 41 or within ten days in the case of a family assistance participant, 42 it 43 will be the responsibility of the participant to give reasons for such 44 failure or refusal] MAKE A FINDING OF WHETHER THE ALLEGED FAILURE OR 45 REFUSAL TO COMPLY WAS WILLFUL AND WITHOUT GOOD CAUSE AND SHALL CONSIDER ANY EVIDENCE IN THE POSSESSION OF THE DISTRICT INDICATING 46 THAT THE 47 PARTICIPANT HAS GOOD CAUSE AND IF THE PARTICIPANT IS OTHERWISE PARTIC-48 IPATING IN WORK ACTIVITIES, THERE SHALL BE NO FINDING OF WILLFULNESS 49 WITHOUT GOOD CAUSE BASED ON A SINGLE APPOINTMENT OR INFRACTION.

50 [Unless the district determines as a result of such conciliation (b) 51 process that such failure or refusal was willful and was without good cause, no further action shall be taken.] If the district determines 52 that such failure or refusal was willful and without good cause, 53 AND 54 THAT THE INDIVIDUAL IS NOT EXEMPT FROM THE REQUIREMENTS OF THIS TITLE, 55 the district shall notify such participant in writing, in plain language 56 and in a manner distinct from any previous notice, by issuing ten days

notice of its intent to discontinue or reduce assistance. Such notice 1 2 shall include the reasons for such determination, the specific instance 3 instances of willful refusal or failure to comply without good cause or 4 with the requirements of this title, SHALL VERIFY THAT APPROPRIATE CHILD 5 TRANSPORTATION AND ACCOMMODATIONS FOR DISABILITY WERE IN PLACE AT CARE, 6 THE TIME OF SUCH FAILURE OR REFUSAL, AND SPECIFY the necessary actions 7 that must be taken to avoid a pro-rata reduction in public assistance 8 benefits, INCLUDING AGREEING TO COMPLY WITH THE REQUIREMENTS OF THIS TITLE CONSISTENT WITH ANY MEDICAL CONDITION WHICH MAY LIMIT THE INDIVID-9 10 UAL'S ABILITY TO PARTICIPATE IN WORK ACTIVITIES OR NOTIFYING THE 11 DISTRICT THAT HE OR SHE HAS BECOME EXEMPT FROM THE REQUIREMENTS OF THIS 12 TITLE and the right to a fair hearing relating to such discontinuance or reduction. [Unless extended by mutual agreement of the participant and 13 14 the district, conciliation shall terminate and a determination shall be 15 made within fourteen days of the date a request for conciliation is made 16 the case of a safety net participant or within thirty days of the in 17 conciliation notice in the case of a family assistance participant.]

18 2. (a) The department shall establish in regulation a conciliation 19 procedure for the resolution of disputes related to an individual's 20 participation in programs pursuant to this title.

21 (b) The district shall contract with an independent entity, approved 22 by the department, or shall use designated trained staff at the supervisory level who have no direct responsibility for the participant's case 23 to mediate disputes in the conciliation conference. [If no such supervi-24 25 sory staff or independent entity is available, the district may desig-26 nate another trained individual, who has no direct responsibility for 27 the participant's case to mediate disputes in the conciliation confer-28 ence.]

(c) If a participant's dispute cannot be resolved through such conciliation procedure, an opportunity for a fair hearing shall be provided.
No sanction relating to the subject dispute may be imposed during the
[conciliation] RE-ENGAGEMENT process.

33 3. When any [family assistance] participant required to participate in 34 work activities fails to comply with the provisions of this title, the 35 social services district shall take such actions as prescribed by appro-36 priate federal law and regulation and this title.

4. [When any safety net participant required to participate in work activities fails to comply with the provisions of this title, the social services district shall deny assistance to such participant in accordance with section three hundred forty-two of this title.

5. (a) To the extent that] CONSISTENT WITH federal law [requires] AND 41 THIS TITLE, a social services district shall provide to those [family 42 assistance] participants whose failure to comply has continued 43 for 44 [three months] THIRTY DAYS or longer a written reminder of the option to 45 a sanction [after the expiration of the applicable minimum sanction end period] by terminating the failure to comply as specified in subdivision 46 47 [three] ONE of this section. Such notice shall advise that particthe 48 ipant may immediately terminate the [first or second] sanction by 49 [participating in the program or accepting employment and that any 50 subsequent sanction after six months have elapsed may be terminated by 51 participating in the program or accepting employment.

52 (b) A social services district shall provide to those safety net 53 participants whose failure to comply has continued for the length of the 54 sanction period or longer a written reminder of the option to end a 55 sanction after the expiration of the applicable minimum sanction period 56 by terminating the failure to comply as specified in subdivision four of 1 this section.] EITHER AGREEING TO COMPLY WITH THE REQUIREMENTS OF THIS 2 TITLE CONSISTENT WITH ANY MEDICAL CONDITION WHICH MAY LIMIT THE INDIVID-3 UAL'S ABILITY TO PARTICIPATE IN WORK ACTIVITIES OR NOTIFYING THE 4 DISTRICT THAT HE OR SHE HAS BECOME EXEMPT FROM THE REQUIREMENTS OF THIS 5 TITLE.

6 [6.] 5. Consistent with federal law and regulation AND THIS TITLE, no 7 NOTICE SHALL BE ISSUED AS SPECIFIED IN SUBDIVISION ONE OF THIS SECTION 8 UNLESS IT HAS BEEN DETERMINED THAT THE INDIVIDUAL IS NOT EXEMPT FROM THE 9 REQUIREMENTS OF THIS TITLE AND HAS DETERMINED THAT APPROPRIATE CHILD 10 TRANSPORTATION AND ACCOMMODATIONS FOR DISABILITY WERE IN PLACE AT CARE, THE TIME OF SUCH FAILURE OR REFUSAL TO COMPLY WITH THE REQUIREMENTS OF 11 12 THIS TITLE AND NO action shall be taken pursuant to this section for 13 failure to participate in the program or refusal to accept employment 14 if:

(a) child care for a child under age thirteen (or day care for any incapacitated individual living in the same home as a dependent child) is necessary for an individual to participate or continue participation in activities pursuant to this title or accept employment and such care is not available and the social services district fails to provide such care;

(b) (1) the employment would result in the family of the participant experiencing a net loss of cash income; provided, however, a participant may not claim good cause under this paragraph if the social services district assures that the family will not experience a net loss of cash income by making a supplemental payment;

26 (2) net loss of cash income results if the family's gross income less 27 necessary work-related expenses is less than the cash assistance the 28 participant was receiving at the time the offer of employment is made; 29 or

30 (c) the participant meets other grounds for good cause set forth by 31 the department in its implementation plan for this title which, at a 32 minimum, must describe what circumstances beyond the household's control 33 will constitute "good cause".

34 S 2. Section 342 of the social services law, as added by section 148 35 of part B of chapter 436 of the laws of 1997, is amended to read as 36 follows:

37 S 342. Noncompliance with the requirements of this title. 1. In accordance with the provisions of this section an individual who is required to participate in work activities shall be ineligible to 38 39 40 receive public assistance if he or she fails to comply, without good cause, with the requirements of this title AND THE DISTRICT HAS DETER-41 MINED THAT HE OR SHE IS NOT EXEMPT FROM SUCH REQUIREMENTS AND HAS VERI-42 43 FIED THAT APPROPRIATE CHILD CARE, TRANSPORTATION, AND ACCOMMODATIONS FOR DISABILITY WERE IN PLACE AT THE TIME OF SUCH FAILURE OR REFUSAL. 44 Such ineligibility shall be for the amount and [periods] PERIOD specified in this section. Good cause for failing to comply with the requirements of 45 46 47 this title shall be defined in department regulations, provided, howev-48 er, that the parent or caretaker relative of a child under thirteen years of age shall not be subject to the ineligibility provisions of this section if the individual can demonstrate, in accordance with the 49 50 regulations of the office of children and family services [department], 51 that lack of available child care prevents such individual from comply-52 ing with the work requirements of this title. The parent or caretaker 53 54 relative shall be responsible for locating the child care needed to meet 55 the work requirements; provided, however, that the relevant social services district shall provide a parent or caretaker relative who 56

demonstrates an inability to obtain needed child care with a choice of 1 2 two providers, at least one of which will be a regulated provider.

3 In the case of an applicant for or recipient of public assistance 2. 4 WHOM THE DISTRICT HAS DETERMINED IS NOT EXEMPT FROM THE REQUIREMENTS OF AND who is a parent or caretaker of a dependent child, the 5 TITLE THIS 6 public assistance benefits otherwise available to the household of which 7 such individual is a member shall be reduced pro-rata[:

8 (a) for the first instance of failure to comply without good cause with the requirement of this article] until the individual is willing to 9 10 comply WITH THE REQUIREMENTS OF THIS TITLE CONSISTENT WITH ANY MEDICAL CONDITION WHICH MAY LIMIT THE INDIVIDUAL'S ABILITY TO PARTICIPATE 11 IN 12 WORK ACTIVITIES[;

for the second instance of failure to comply without good cause 13 (b) 14 with the requirements of this article, for a period of three months and 15 thereafter until the individual is willing to comply;

(c) for the third and all subsequent instances of failure to comply 16 17 without good cause with the requirements of this article, for a period 18 of six months and thereafter until the individual is willing to comply].

19 3. In the case of an individual who is a member of a household without dependent children WHOM THE DISTRICT HAS DETERMINED IS NOT EXEMPT FROM 20 21 THE REQUIREMENTS OF THIS TITLE AND WHO IS applying for or in receipt of 22 safety net assistance, the public assistance benefits otherwise available to the household of which such individual is a member shall be 23 24 reduced pro-rata[:

25 for the first such failure or refusal], until the failure or (a) 26 refusal TO COMPLY WITH THE REQUIREMENTS OF THIS TITLE CONSISTENT WITH MEDICAL CONDITION WHICH MAY LIMIT THE 27 INDIVIDUAL'S ABILITY TO ANY 28 PARTICIPATE IN WORK ACTIVITIES ceases [or ninety days, which ever period 29 of time is longer;

30 (b) for the second such failure or refusal, until the failure ceases 31 or for one hundred fifty days, whichever period of time is longer; and

32 (c) for the third and all subsequent such failures or refusals, until 33 the failure ceases or one hundred eighty days, whichever period of time 34 is longer].

35 4. A recipient of public assistance WHOM THE DISTRICT HAS DETERMINED IS NOT EXEMPT FROM THE REQUIREMENTS OF THIS TITLE AND who 36 quits or reduces his hours of employment without good cause OR DUE TO ANY MEDICAL 37 38 CONDITION WHICH MAY LIMIT THE INDIVIDUAL'S ABILITY TO PARTICIPATE IN 39 WORK ACTIVITIES shall be considered to have failed to comply with the 40 requirements of this article and shall be subject to the provisions of 41 this section.

5. A person described in paragraph (b) of subdivision seven of section 42 43 one hundred fifty-nine of this chapter may not be sanctioned if his or 44 her failure to comply with requirements of this title are related to 45 his or her health status.

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S 3. This act shall take effect immediately.